TouchWorks EHR Regulatory Rally Series November 2024 Key Takeaways

At Altera Digital Health, we are committed to keeping our clients up-to-date on TouchWorks® EHR updates, including all things regulatory. If you missed our November Regulatory Rally webinar, you can access the recording **here**.

Our regulatory webinars aim to enhance our communication and provide essential information for your planning needs. We hope the recent session was insightful and addressed your questions. **As your health IT partner, we are committed to your success.**

To ensure full benefit from the session, we have prepared a concise summary of key takeaways and actionable steps. Reviewing these insights will help you stay ahead in leveraging our solutions for your success. Thank you for your continued partnership and commitment to excellence.

2024 MIPS End-of-Year Checklist

- **[Immediate Action Required] If your organization participates in the MIPS programs, it's time to verify you are on track to end the current performance year strong. Use the below checklist to ensure each performance category is on track:**

  1. **Determine/Finalize how you will submit your MIPS data (Group, Individual or Both)**
  2. **Review your VCRS Regulatory Reports for current performance**

      - **Promoting Interoperability**
          - Verify you have met all required category and measure performance requirements
      - **Quality Reporting**
          - Traditional MIPS – identify your top six scoring measures (understand your scores)
      - **Improvement Activities**
          - Obtain 100% score – verify you have picked your activities and meet all requirements.

  3. **Complete your Data Validation activities by 12/31/24**
      a. Verify all performance and data validation by how you will submit the data to CMS (by Group, by Individual, by Both)
      b. Need Information? Download the 2024 MIPS Data Validation Criteria zip file from the QPP Resource Library

  4. **Obtain your CMS EHR Certification Number from CHPL website**
      - TouchWorks EHR v22.1.6 (includes v22.1.7) or v2024.1 or BOTH if you upgraded during 2024

  5. **Evaluate need to apply for a QPP Exception: Deadline to file is by 8 p.m. EST on 12/31/2024**
      - Learn more on how to qualify and file: QPP Exception Applications

6. **Review 2024** [Automatic Extreme and Uncontrollable Circumstance Policy Update](#) published by CMS related to hurricanes Beryl, Debby, Francine, Helene and Milton

Electronic Case Reporting (eCR) Update

o TouchWorks EHR is currently in Phase 4 (client Beta testing) of the CDC Certification testing with the CDC. As discussed in previous webinars and communication, most clients will likely remain in active engagement for Option 1 – Pre-Production and Validation.

o We will keep clients updated as TouchWorks EHR moves through Phase 4 client Beta testing and projections for when the CDC will move us to Phase 5 – Production and onboarding. Stay tuned for more on this topic as we move into 2025!

VCRS MVP Estimator Dashboards Coming Soon!

- The new MIPS Value Pathway (MVP) Estimator Dashboards will be available with the VCRS v24.4 expected release in early December 2024.

- This is our Phase 1 release and will include the first six (6) MVPs:

    o Value in Primary Care

    o Focusing on Women's Health

    o Advancing Care for Heart Disease

    o Optimal Care for Kidney Health

    o Prevention and Treatment of Infectious Disorders

    o Quality Care in Mental Health

- Clients with existing "MIPS Estimator Licenses" will get access to MVP Dashboards at no additional cost, enabling self-submission. Submit a Support case to request dashboard activation.

- MIPS and MVP consultation and training are included with a TouchWorks Consulting Subscription service package. Contact your Client Delivery Executive for additional information.

- Reminder! **To report a MVP, you must register with the Quality Payment Program by the December 2, 2024 8:00 p.m. EST deadline**.

    o To register, you'll sign in to the [QPP website](#) with your HCQIS Access and Roles Profile (HARP) account.

2025 CEHRT Changes, FHIR Publication, HTI-1 and HTI-2 Highlights

- TouchWorks EHR v2024.3 is certified to the new Decision Support Intervention certified criteria, replacing the Clinical Decision Support criteria. Most clients have confirmed their TouchWorks EHR v2024.3 upgrade (with FHIR R4 24.5) to be ready for 2025 reporting requirements.
  - **Performing for Promoting Interoperability in 2025?**
    - TouchWorks upgrade to version 2024.3 or higher (with FHIR R4 version 24.5 or higher) must be in production by the first day of your 180-day performance period or no later than 07/04/2025.
  - **Reporting eCQMs but not Promoting Interoperability in 2025?**
    - TouchWorks EHR upgrade to version 2024.3 or higher (with FHIR R4 version 24.5 or higher) must be in production by the last day of the performance period or no later than 12/31/2025.
  - **ACO or Medicare Shared Savings Programs Participants**
    - Verify your CEHRT requirement deadlines with ACO Administrators.

- Updated regulations for FHIR Publication criteria begins Jan. 1, 2025.
  - Must publish patient-facing FHIR endpoints in a standardized format
  - Implement an oversight program (TouchWorks EHR and our clients) to actively monitor endpoints
  - ASTP (ONC) expectations are that FHIR R4 endpoints are always accessible!
  - Guidance on updating your organization's information in the License Management Portal (LMP) is coming soon!

- TouchWorks EHR is working through HTI-1 requirements. Next up for 2025 is USCDI v3, updated standards conformance, Social Determinants of Health (SDOH), more eCR and getting ready for Insight Measure data collection, which starts Jan 1, 2026.

- We will wait for the HTI-2 Final Rule and what comes with that, which may become final sometime in December 2024 or early 2025. Stay tuned!

- We provided you with a survey after the webinar to help us get your feedback and improve our communication. The survey focuses on getting your feedback on which topics we should be covering in depth, what content is useful versus not useful and exploring what other ways you would like to hear from us. If you have not yet completed the survey, please take a moment to do so: **TouchWorks EHR Webinar Survey**

Contact

- Please make note of the important dates and actions to ensure you do not miss any crucial updates. If you have questions or need more clarification, please contact your Client Success Team.