TouchWorks® EHR Q1 Update Webinar

Bringing next-level healthcare within reach

February 19, 2025

SAFE HARBOR

The following demonstration reflects generally available features and functionality and also includes a demonstration of features and functionality that Altera currently anticipates including in future solution releases. The development, release and timing of any future features or functionality remains at the sole discretion of Altera and should not be relied upon in making purchasing decisions. Please contact your Altera account executive or refer to the related solution documentation for more specific details on the timing and anticipated functionality in future solution releases. Your Altera account executive can also assist in identifying the environment, implementation and configuration specifications that are required for the solutions to perform as demonstrated.

Housekeeping

Recorded session, listening-only mode, lines are muted by default

Ask questions via Q&A panel or 'Raise your hand' option to ask questions live

Switch to full screen to maximize your view and optimize your virtual experience

Watch for a follow-up email containing the webinar recording or visit our webinar page

go.alterahealth.com/2025touchworksclientseries

Agenda

February 19, 2025

01 Product Updates
Sean Schulz, VP Operations
Angie Pope, Director Solutions Management
Aaron Armstead, Director Solutions Management – Regulatory

02 Regulatory Updates
Aaron Armstead, Director Solutions Management

03 Scheduling
Sean Schulz, VP Operations

04 Connecting with you
Beth Thomson, VP Client Success

05 Q&A

Product Updates

Sean Schulz, VP Operations

Angie Pope, Director Solutions Management

Aaron Armstead, Director Solutions Management – Regulatory

Note+

Note+

with Ambient Listening

Microsoft Azure AI Speech

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with Ambient Listening

Microsoft Azure AI Speech

Altera's AI orchestration platform

Best of Breed AI models from OpenAI, Google and Anthropic

Note+

with Ambient Listening

Microsoft Azure AI Speech

Altera's AI orchestration platform

Best of Breed AI models from OpenAI, Google and Anthropic

Medicomp Quippe used as a foundational source of truth for AI

Note+

Note+
Your Way

Note+
Your Way

Ambient Listening

Voice-to-Text

TouchWorks Structured Forms

TouchWorks Macros

Free Text Entry

Normalizes data to standards like SNOMED and LOINC

Note+
Your Way

Note+
Your Way

Note+
Your Way
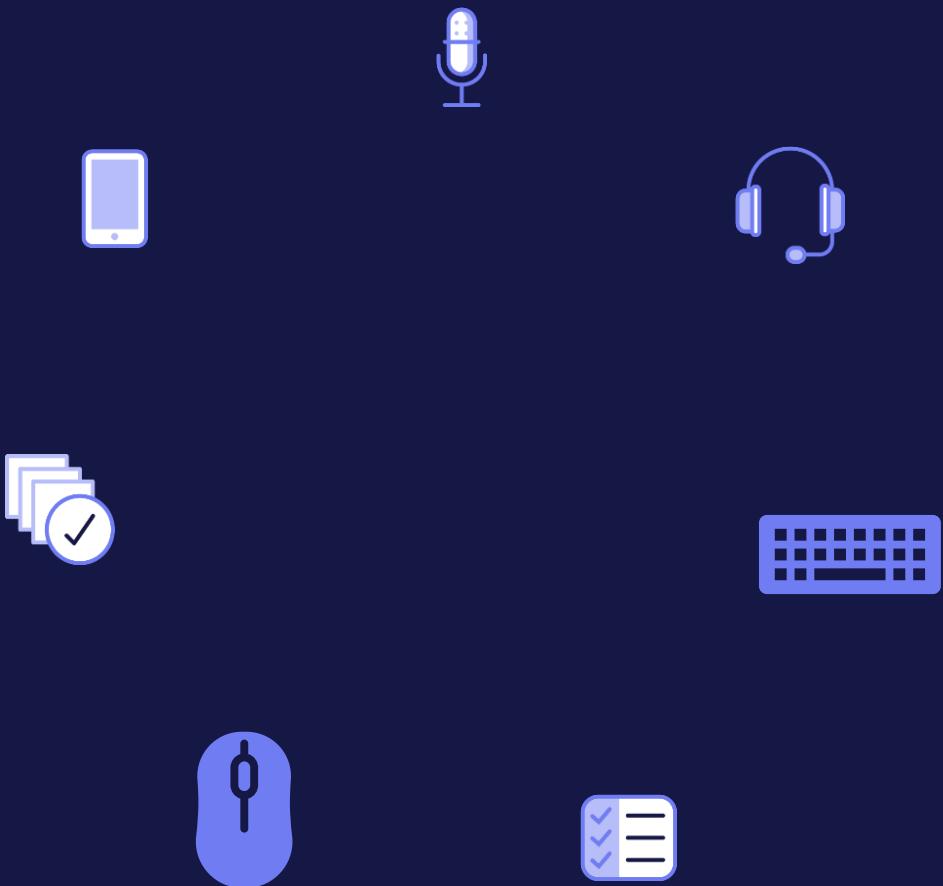
Note+
Your Way

Note+
Your Way

Note+

Major 2025 Project Updates

Note+

- On target for planned GA
- Pilot Phase continues
- Intelligent automation of structured clinical note, Codified data
- o Medcin:
    - Phased approach (Problems)
    - Customer data conversion – SIG in process

Scan

- On target for planned GA
- Prepare now with clean up activities
- Pre-upgrade activities will be initiated to validate clean up of unmapped folders

Client Enhancements

- Initiative underway to deal with the backlog of submitted ideas
- Client review period ended 1/17
- Analysis underway
- Client voting in Q2

Regulatory Updates

Aaron Armstead, Director – Solutions Management

Key Regulatory Updates

2025 Reporting Year

REQUIRED

**for compliance
by July 4, 2025**

- **TouchWorks Version 2024.3** or higher

  AND

- **FHIR R4 Version 24.5** or higher

FHIR R4

**Client FHIR R4 Checklist:
your endpoints must be,**

- Active
- Accessible
- Available

Regulatory Outlook

**Committed to Exceeding
Regulatory Standards**

- Presidential Changes
- Increasingly more complex landscape

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TouchWorks Regulatory Rally Series
Mar 20, 2025 @ Noon EST

Registration Link

Certification Program Updates

1

Maintain a Strong Focus on Regulatory Standards

2

3

Overcommunication, unified alignment!
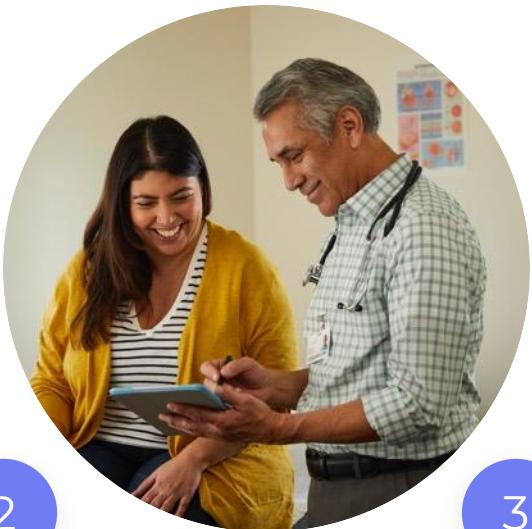
4

Partner Collaborations. **We are in this together!**

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Regulatory Project Sequencing

2025 ———————————————— 2026

Step 01	Step 02	Step 03	Step 04
Hardware Refresh	Release Update (2026 Reporting)	Reporting Period(s)	Release Update (2027 Reporting)

- Prerequisite Project
- **Server 2025** (or 2022)
- **SQL 2022**
- No TW Version Change
- COE & Control Plane
- 4 to 8-week project

- In-Place
- No COE
- 8-week project

- Beginning Jan 1st
- Ending Dec 31st
- PI: Choose Best 180d
- Quality: Full-Year

- In-Place
- No COE
- 8-week project

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Connecting with You

Beth Thompson, VP Client Success

Visit us at

HIMSS® 25

March 3-6 | Las Vegas

Booth 2532

alterahealth.com/himss25

Altera at HIMSS25

HIMSS 25

A new vision and **next-level conversation**

March 3-6 | Booth 2532

BOOK A MEETING

"Viva Altera" Happy Hour!

Tuesday, March 3-6
4:30–5:30 p.m. | Booth 2532

Mark your calendar for 2025 webinar dates!

- The third Wednesday of the second month in each quarter.
- Save these dates:

	Dates
Q1	Feb. 19, 2025, 12-1 PM ET
Q2	May 21, 2025, 12-1 PM ET
Q3	Aug. 20, 2025, 12-1 PM ET
Q4	Nov. 19, 2025, 12-1 PM ET

- **2025 webinar series website link**

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QUESTIONS?

Bringing next-level healthcare within reach

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