



TouchWorks® EHR Regulatory Rally Series June 2025

Bringing next-level healthcare within reach

TouchWorks Regulatory Team

Housekeeping



Recorded session, listening-only mode, lines are muted by default



Ask questions via Q&A panel or **'Raise your hand'** option to ask questions live



Switch to full screen to maximize your view and optimize your virtual experience

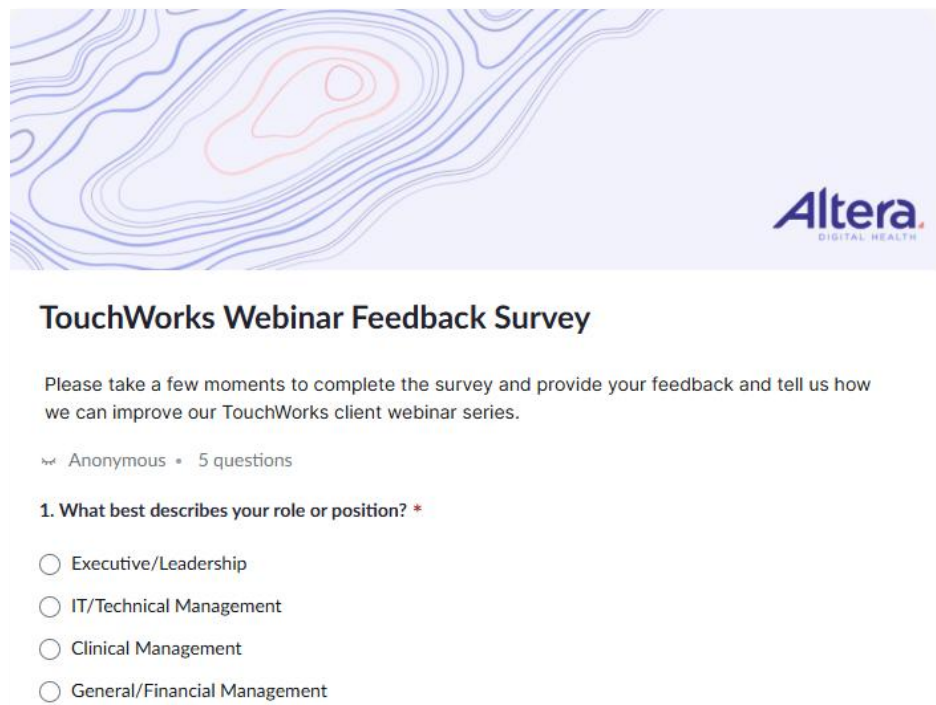


Watch for a follow-up email containing the webinar recording or visit our webinar page

Improving Client Communication



Client Survey



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TouchWorks Webinar Feedback Survey

Please take a few moments to complete the survey and provide your feedback and tell us how we can improve our TouchWorks client webinar series.

Anonymous • 5 questions

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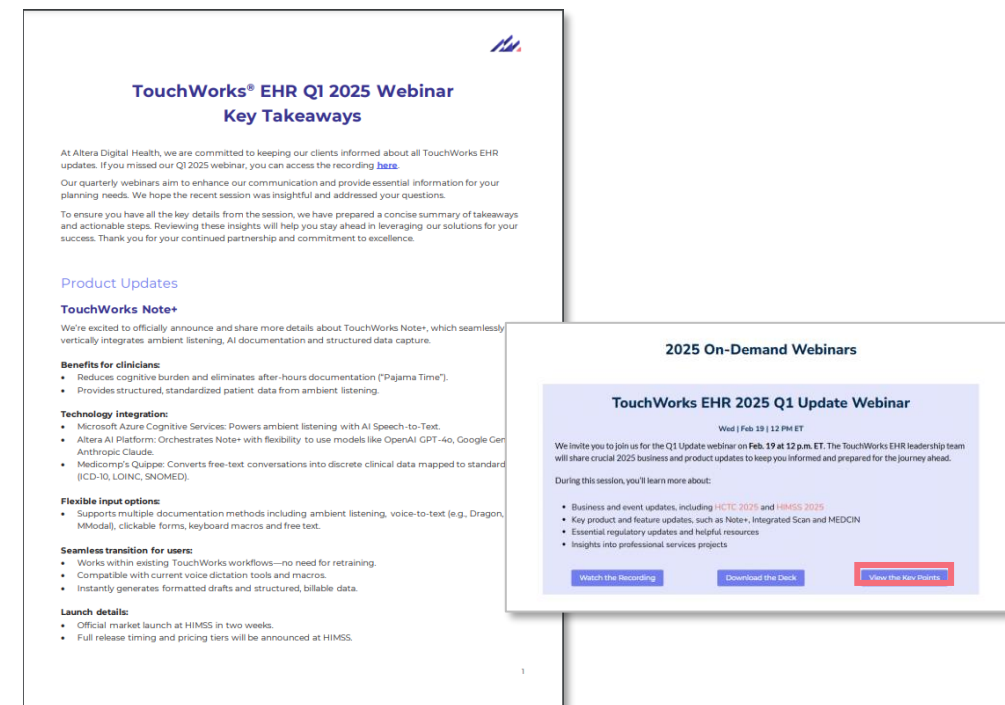
☐ IT/Technical Management

☐ Clinical Management

☐ General/Financial Management



Webinar 'Key Points' Document



The image shows two overlapping documents. The background document is the 'TouchWorks® EHR Q1 2025 Webinar Key Takeaways' document, which provides an overview of the webinar, lists product updates for TouchWorks Note+, and details benefits for clinicians, technology integration, flexible input options, seamless transition for users, and launch details. The foreground document is the '2025 On-Demand Webinars' page, which features the 'TouchWorks EHR 2025 Q1 Update Webinar' and includes buttons to watch the recording, download the deck, and view the key points.

TouchWorks® EHR Q1 2025 Webinar Key Takeaways

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To ensure you have all the key details from the session, we have prepared a concise summary of takeaways and actionable steps. Reviewing these insights will help you stay ahead in leveraging our solutions for your success. Thank you for your continued partnership and commitment to excellence.

Product Updates

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We're excited to officially announce and share more details about TouchWorks Note+, which seamlessly integrates ambient listening, AI documentation and structured data capture.

Benefits for clinicians:

- Reduces cognitive burden and eliminates after-hours documentation ("Pajama Time").
- Provides structured, standardized patient data from ambient listening.

Technology integration:

- Microsoft Azure Cognitive Services: Powers ambient listening with AI Speech-to-Text.
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- Medicom's Quipper: Converts free-text conversations into discrete clinical data mapped to standard (ICD-10, LOINC, SNOMED).

Flexible input options:

- Supports multiple documentation methods including ambient listening, voice-to-text (e.g., Dragon, MModal), clickable forms, keyboard macros and free text.

Seamless transition for users:

- Works within existing TouchWorks workflows—no need for retraining.
- Compatible with current voice dictation tools and macros.
- Instantly generates formatted drafts and structured, billable data.

Launch details:

- Official market launch at HIMSS in two weeks.
- Full release timing and pricing tiers will be announced at HIMSS.

2025 On-Demand Webinars

TouchWorks EHR 2025 Q1 Update Webinar

Wed | Feb 19 | 12 PM ET

We invite you to join us for the Q1 Update webinar on Feb. 19 at 12 p.m. ET. The TouchWorks EHR leadership team will share crucial 2025 business and product updates to keep you informed and prepared for the journey ahead.

During this session, you'll learn more about:

- Business and event updates, including HCTC 2025 and HIMSS 2025
- Key product and feature updates, such as Note+, Integrated Scan and MEDICIN
- Essential regulatory updates and helpful resources
- Insights into professional services projects

[Watch the Recording](#) [Download the Deck](#) [View the Key Points](#)

First, a word

The information contained within this presentation is intended for informational purposes only. While the information and recommendations presented in this presentation are good-faith interpretations made by Altera Digital Health based on the publicly available information referenced within, it does not constitute legal advice or guidance. Thus, any decisions, and associated risks, made by the client pertaining to the information within this presentation are solely the responsibility and liability of the client. Clients are strongly advised that such decisions be made in consultation with their legal representatives.

The information presented within this presentation (1) should not be considered complete, exhaustive, or customized to an individual client's needs; and (2) is subject to change due to new laws, regulations, or Department of Health and Human Services policies.

This presentation neither modifies any signed agreements Altera has with the client nor creates any Altera attestations, representations, warranties, guarantees or covenants related to ONC and CMS regulations whether Altera EHR software will meet new or modified requirements for certified EHR technology, or for any other matter.

Agenda

June 12, 2025

01

Regulatory Landscape Update

*Key Changes & Navigating Uncertainty
Let Your Voice be Heard*

02

Quick Reminders

*2025 Reporting Period version & CHPL
Altera Separation from Veradigm
FHIR Endpoint Monitoring*

03

MIPS Value Pathway Reporting

*Program Highlights
TouchWorks Support of MIPS/MVP Reporting
Professional Services and Data Submission*

04

Live Q&A and Survey

Regulatory Landscape Update

TouchWorks EHR

Key regulatory updates, navigating uncertainty

Navigating Change

Changing landscape

TW Regulatory Team

Will track critical updates, share information as necessary make sure to attend our Rallies!

Speak up — your comments on proposed rules matter!



How to be heard

Deadline was June 10, 2025

Speak up — your comments on proposed rules matter!

[Medicare Regulatory Relief | CMS](#)

[Request for Information: Unleashing Prosperity Through Deregulation of the Medicare Program Request for Information](#)

Deadline is July 13, 2025

[HHS, FDA Issue RFI on Deregulatory Plan to Lower Costs and Empower Providers | HHS.gov](#)



Quick Reminders

TouchWorks EHR

2025 reporting year reminders

2025 Compliance Readiness

Upgrade to Version 2024.3+ and FHIR 24.5+

2024.3 and FHIR 24.5 versions include HTI-1 Final Rule criteria:

Decision Support Intervention (DSI)
FHIR Publication Required Updates



**Promoting
Interoperability (PI)**

Upgrade by
July 4, 2025



**Reporting ONLY
eCQMs**

Upgrade by **Dec. 31,
2025**



ACO/Others

**Check with your
Admins**

Reminders



!! FHIR R4 Oversight Program !!

- Monitor FHIR R4 endpoints!
- R4 “Patient” Endpoint Publicly Available at all times
- Keep your LMP org data updated!
- Need help? Support to the rescue!



CHPL EHR Certification Number

TouchWorks v2025

**Single version on CHPL available for all dot
versions (2025.1, 2025.2, 2025.3, 2025.4)**

Veradigm separation continues

Starting June 2025



FHIRr4 Reinstall

- FHIR downtime
- Like4Like Test/Prod
- All during business hours
- FHIRr2 deprecated
- New LMP URL
- No third-party changes
- Proactive support case



Unity Reinstall

- Unity downtime
- Like4Like Test/Prod
- Test during business hours
- Production after hours
- No third-party changes
- Proactive support case



ACDM Update

- TW IIS restarts
- Like4Like Test/Prod
- Test during business hours
- Production after hours
- MedAllies endpoint update
- Proactive support case

Electronic Case Reporting (eCR) – TouchWorks update

CMS Exclusion Guidance

CY 2025 Performance Period Released 4/8/25



CMS clarified their interpretation of Exclusion 2 to mean “no PHA in the MIPS eligible clinician’s jurisdiction has the ability to advance...to Active Engagement...”

CMS encourages MIPS eligible clinicians to use the exclusions for the eCR measure, as appropriate, when reporting data for the MIPS Promoting Interoperability performance category for the CY 2025 performance period and subsequent years in the Quality Payment Program (QPP).

CDC Pauses eCR Onboarding 6/6/25

- Temporary pause on all eCR onboarding for new healthcare organizations.
- CMS will address the issue in the QPP Proposed Rule and encourages public feedback.
- Encourages clinicians to review their eCR exclusion guidance for 2025 to receive full PI credit.

Attestation Reminders for MIPS Promoting Interoperability performers

- Current regulation requires advancement in 2025 to Option 2 active engagement: Validated Production
- Consider CMS Exclusion Guidance for 2025

See Key Points Document for details!

Looking forward to 2026: Reporting version reminders

Version 2025.3

- FHIR R4 version TBD
- USCDI Version 3 updates
- Social Determinants of Health (SDOH)
- Insight measures
- Other required functionality

Schedule Your Upgrade Now

- Work with your CSE to Schedule your upgrade

Reporting Date Deadlines

- Promoting Interoperability upgrade by **July 3, 2026**
- ECQM Reporting Only upgrade by **Dec 31, 2026**
- ACO/Other – check with your Admin

MIPS Value Pathways (MVP)

TouchWorks EHR

QPP participation options



MIPS

Traditional performance-based
Medicare payment adjustment

MIPS Value Pathways

MVPs – Future performance-based Medicare
payment adjustment

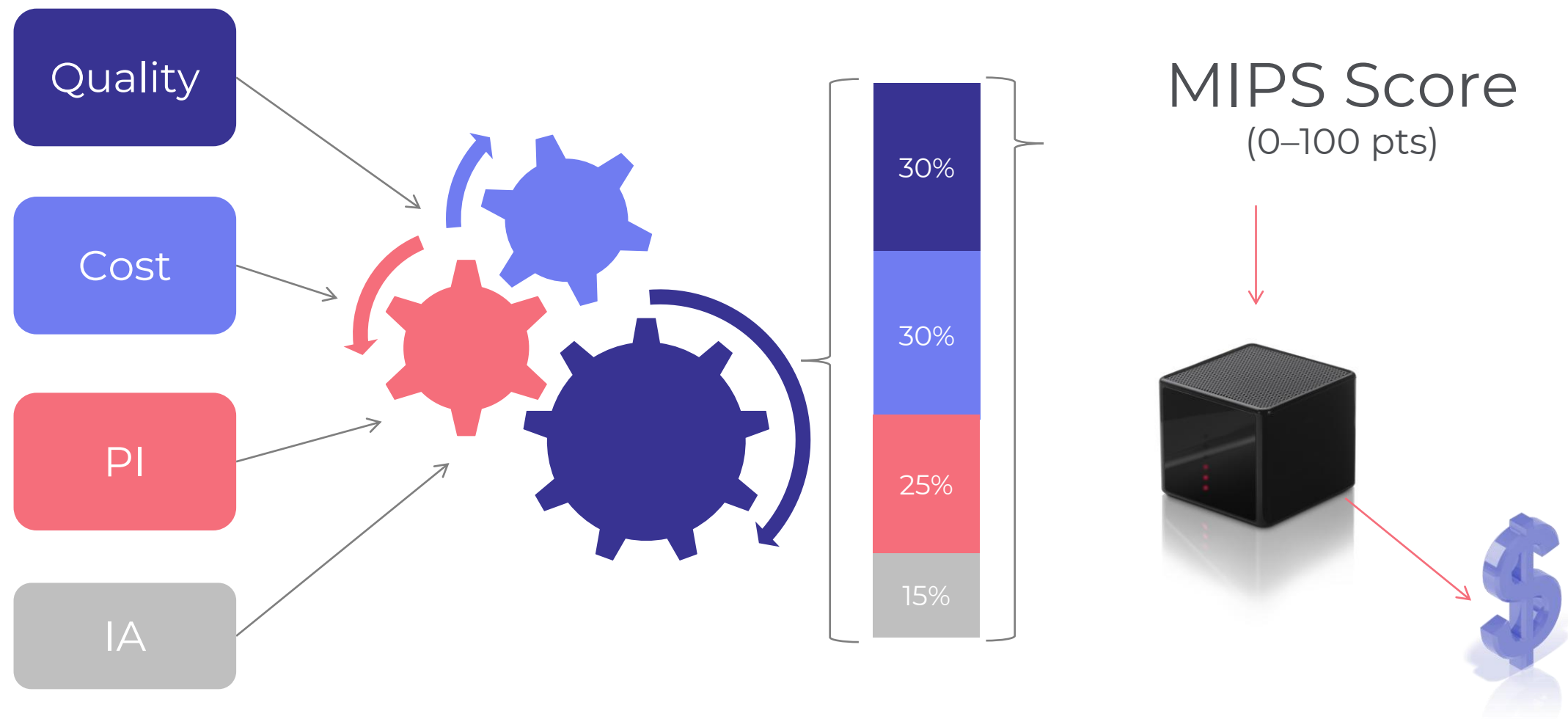
Advanced APMs

Medicare incentive payment for
sufficiently participating in an innovative
payment model

QPP: Quality Payment Program | MIPS: Merit-based Incentive Payment System | MVPs: MIPS Value Pathways | APMs: Alternative Payment Models

Composite Performance Score

*Standard Scoring Weights for MIPS (Traditional and MVP) Participation



PI: Promoting Interoperability | IA: Improvement Activities

MVP starting framework highlights

Implementation Timeline



- Began with CY 2023 MIPS Performance Period
 - Reporting is voluntary
- Future Participation
 - CY 2024 to 2027 MVP portfolio gradually updated to include new MVPs and reporting remains voluntary
 - 2028? last year of traditional MIPS performance (sunset)
 - 2029? MVP reporting becomes mandatory

Who Can Participate



- CY 2023-2025
 - Individual clinicians, single specialty groups, multispecialty groups, subgroups and APM entities
- CY 2026
 - All of the above except multispecialty groups which will be required to report via subgroups

MVP Content & Scoring



- Include select measures and activities that best align with a given specialty or medical condition.
 - May participate in traditional MIPS and MVP
 - Same performance threshold
 - Each participation choice requires its own data submission
 - CMS will award highest score of all submissions

Who Cannot Participate



- Opt-In Participants
- Voluntary Participants
- Virtual Groups

MVP reporting requirement by category



Foundational Layer

- Promoting Interoperability Measures – Perform on all measures required under traditional MIPS; Subgroups will report their affiliated group data
- Population health measure automatically scored by CMS & added to Quality score



Quality

- Select 4 measures
- One must be an outcome measure or high-priority if an outcome isn't available or applicable



Improvement Activities

- Select 1 activity



Cost

- CMS will automatically calculate performance exclusively on all the cost measures contained in the MVP using administrative claims data

MVP participation highlights

- MVP Registration with CMS is required each year between Apr. 1 and Nov. 30 via your Security Official's QPP account.
- No changes allowed after registration closes.
- Only one MVP selection per registration, though clinicians may report in multiple ways:
 - Individually
 - As part of a Group
 - As part of a Subgroup

What is a Sub-group?

- A subset of a group and contains at least two clinicians with at least one being a MIPS eligible clinician.
- Subgroups inherit the eligibility and special status of their affiliated group.
- Subgroups do not earn their own Cost or Promoting Interoperability score.

TIP: Make note of your Subgroup ID from registration – it's required for data submission!

MVP data submission by category

Cost

- Easy – no data submission is required by the eligible clinician or group

Quality

- Requires electronic submission utilizing accepted standard format for the corresponding measure type
 - *eCQMs (QRDA 3)
 - MIPS CQMs (JSON)

Promoting Interoperability

- *Login and Attest
- *QRDA 3, if available (but not required)
- Subgroups would attest or submit the same data as their affiliated group

Improvement Activities

- *Login and Attest
- *QRDA 3, if available (but not required)

Individual clinicians and Groups may self-submit or utilize a Qualified Registry to submit data on their behalf.

*VCRS Dashboard supported.

2025 MVP dashboard updates

VCRS 25.3 release, expected Aug. 2025

MVP's Currently Available

1. Value in Primary Care
2. Focusing on Women's Health
3. Advancing Care for Heart Disease
4. Optimal Care for Kidney Health
5. Prevention and Treatment of Infectious Disorders
6. Quality Care in Mental Health

MVP's Coming with VCRS 25.3

7. Complete Ophthalmologic Care
8. Advancing Cancer Care
9. Gastroenterology

How do I get MVP Dashboards?

- Clients with an existing "MIPS Estimator Licenses" will get access to MVP dashboards at no additional cost, enabling **self-submission**
- Submit a Support case to request dashboard activation or request quote for MIPS/MVP Licenses

How can I Report Quality Measures?

- VCRS solution supports eCQMs
- All available MIPS Pathways support at least 4 eCQMs

We are Here to Help

TouchWorks EHR

Altera MIPS/MVP submission consulting services

Supports Your Self-Submission to the Quality Payment Program

Let our **regulatory experts** guide your team through the full QPP self-submission process.

- Submission readiness checklist and review
- Regulatory expertise for MIPS and MVP programs
- Guidance and oversight of VCRS dashboards for QRDA-3 file generation
- Real-time consulting support during client QPP self-submission
- Data review to help identify and resolve submission issues

Altera MIPS/MVP submission consulting service highlights

Project Scope

- Support for MIPS/MVP in VCRS Production Dashboards only
- Annual support for Jan. 1 – Mar. 31 submissions
- Up to 500 clinicians or defined groups

Altera Deliverables

- Submission checklist & readiness guidance
- Oversight of QRDA-3 file generation
- Expertise in MIPS & MVP requirements
- Progress tracking
- eCQM/PI configuration QA (submission-focused)

Client Responsibilities

- Configure VCRS to export QRDA-3
- Obtain CMS EHR Cert ID
- Submit files to QPP
- Meet CMS deadlines
- Monitor submission with Altera consultant

Key Assumptions

- CEHRT-compliant TouchWorks
- CEHRT + Estimator licenses
- Use of eCQM & PI measures

Out-of-Scope Services

- VCRS dashboard training
- Workflow re-engineering
- Uploading QRDA-3 to QPP

Key takeaways!

Your Mission, Our Contributions

- **The Rollercoaster...**
 - Ever evolving ...
 - Make your voice heard!
 - See Something Say Something!
- **Reporting Reminders...**
 - 2025 Reporting, TouchWorks V 2024.3+ and FHIR 24.5.
 - 2026 Reporting Year, TouchWorks V 2025. 3+ and FHIR (TBD).
- **Altera and Veradigm's Separation**
 - Look for your proactive support cases where services are transitioning to Altera.
 - TouchWorks Support here to help, provide assistance.
- **MIPS and MVP**
 - Consider your participation options.
 - Submit Support case to activate MVP Dashboards or request a quote!
 - Getting Assistance, TouchWorks MIPS/MVP Submission Consulting Services.
- **Read Key Points Document**

Upcoming Rallies...

We are in this TOGETHER!

TouchWorks Q3
Regulatory Rally
Webinar

September 11, 2025

TouchWorks Q4
Regulatory Rally
Webinar

December 11, 2025



HCTC
2025

Save the Date!

HCTC 2025



Gaylord Pacific | San Diego, CA
Dec. 2 - 4, 2025

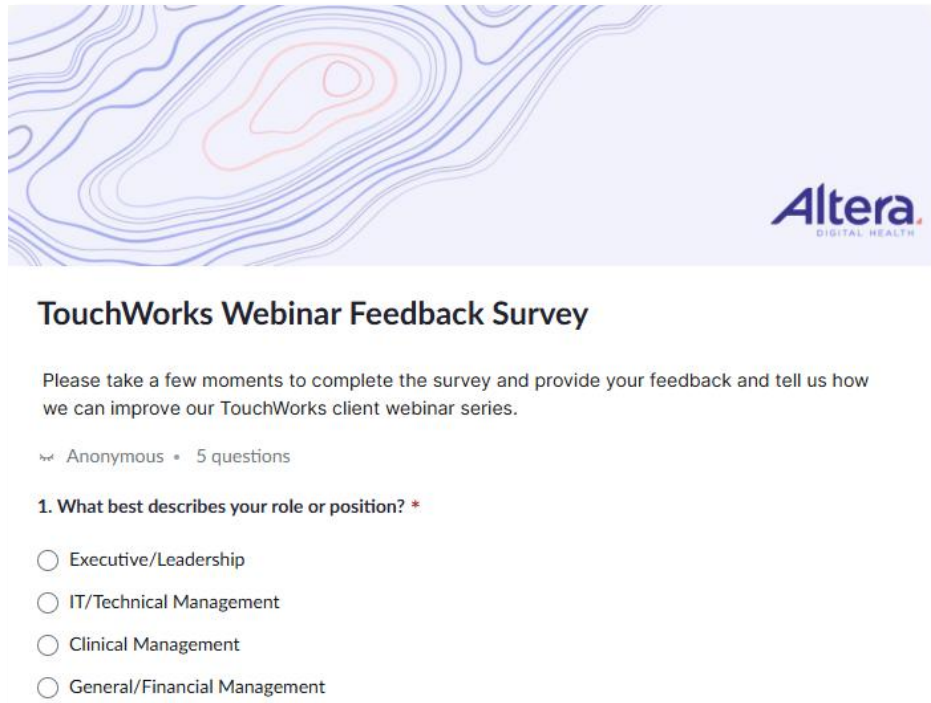


QUESTIONS?

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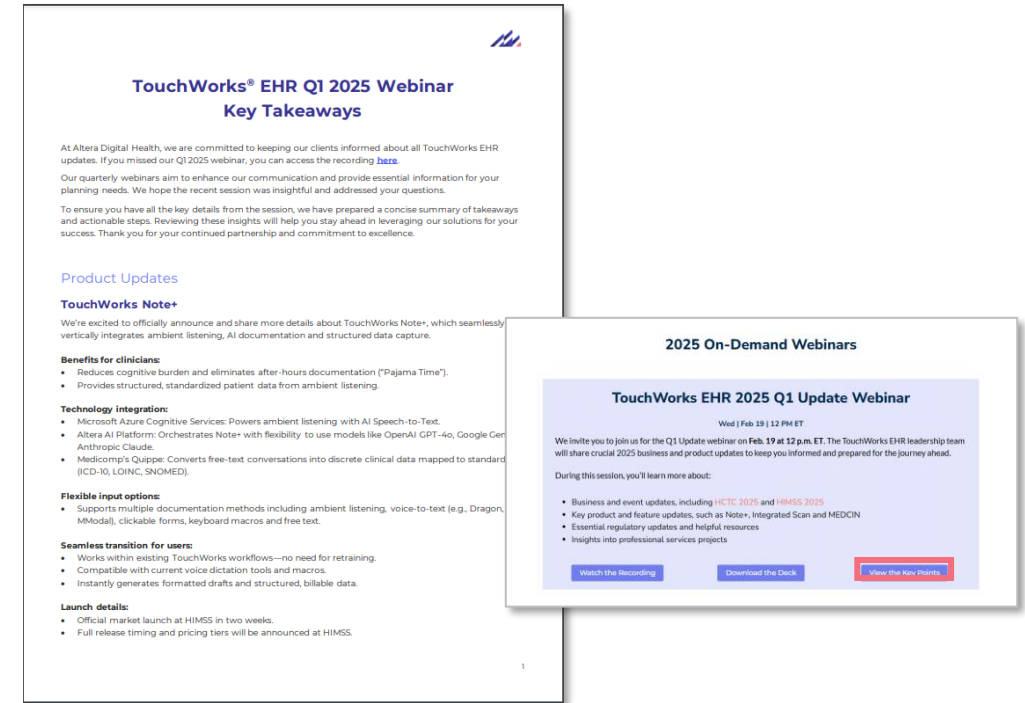
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Webinar 'Key Points' Document



The document is titled 'TouchWorks® EHR Q1 2025 Webinar Key Takeaways'. It provides an overview of the webinar's purpose and a summary of key points. The key points are categorized into Product Updates, Benefits for clinicians, Technology integration, Flexible input options, Seamless transition for users, and Launch details. Below the document is a thumbnail for the '2025 On-Demand Webinars' page, which features a 'TouchWorks EHR 2025 Q1 Update Webinar' and three buttons: 'Watch the Recording', 'Download the Deck', and 'View the Key Points'.

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Reference Information, Acronym Soup

| ASTP – Assistant Secretary for Technology Policy | |
|--|---|
| CHERT | Certified Health Electronic Record Technology |
| CHPL | Certified Health Product List |
| HTI | Health Data, Technology, and Interoperability |
| HTI-1 | HTI Version 1, [Final Rule, Jan 2024] |
| HTI-2 | HIT Version 2, [Final Rule, Dec 2024] |
| HTI-3 | HIT Version 3, [Final Rule, Dec 2024] |
| eCR | Electronic Case Reporting |
| DSI | Decision Support Intervention |
| FHIR | Fast Healthcare Interoperability Resources |
| USCDI | United States Core Data for Interoperability |

| CMS - Centers for Medicare & Medicaid Services | |
|--|--|
| QPP | Quality Payment Program |
| MIPS | Merit-based Incentive Payment System |
| eCR | Electronic Case Reporting |
| SAFER Guides | Safety Assurance Factors for EHR Resilience Guides |
| eCQI | Electronic Clinical Quality Improvement |
| eCQMs | Electronic Clinical Quality Measures |
| MVPs | MIPS Value Pathways |
| Other Notables | |
| ACO | Accountable Care Organization |
| SDOH | Social Determinants of Health |
| VCRS | Veradigm Compliance Reporting Solution |
| AAP | Allscripts Analytical Platform |

Reference Links

| Acronym | Description | Website |
|--------------|--|---|
| ONC | Office of the National Coordinator | https://www.healthit.gov/ |
| CHPL | Certified Health Product List | https://chpl.healthit.gov/#/search |
| HTI-1 | HTI Version 1, [Final Rule, Jan 2024] | https://www.healthit.gov/topic/laws-regulation-and-policy/health-data-technology-and-interoperability-certification-program |
| HIT-2 | HIT Version 2, [Final Rule, Dec 2024] | https://www.healthit.gov/topic/laws-regulation-and-policy/health-data-technology-and-interoperability-trusted-exchange |
| HTI-3 | HIT Version 3, [Final Rule, Dec 2024] | https://www.healthit.gov/topic/laws-regulation-and-policy/health-data-technology-and-interoperability-protecting-care-access |
| FHIR | Fast Healthcare Interoperability Resources | https://www.hl7.org/fhir/ |
| USCDI | United States Core Data for Interoperability | https://www.healthit.gov/isp/united-states-core-data-interoperability-uscdi |

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| MIPS | Merit-based Incentive Payment System | https://qpp.cms.gov/mips/mvps/learn-about-mips |
| eCR | Electronic Case Reporting | https://www.cdc.gov/ecr/php/index.html |
| SAFER Guides | Safety Assurance Factors for EHR Resilience Guides | https://www.healthit.gov/topic/safety/safer-guides |
| eCQMs | Electronic Clinical Quality Measures | https://www.cms.gov/medicare/regulations-guidance/promoting-interoporability-programs/electronic-clinical-quality-measures-basics |
| MVPs | MIPS Value Pathways | https://qpp.cms.gov/mips/mvps/learn-about-mvp-reporting-option |



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TouchWorks EHR:

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