

## TouchWorks EHR Q1 2024 Webinar Key Takeaways

At Altera, we are committed to keeping our clients informed of all TouchWorks updates. If you were unable to attend our Q1 2024 webinar, you can access the recording [here](#).

### You may need to upgrade your TouchWorks EHR to meet certain regulatory requirements

- Those planning for 2024 MIPS and PI reporting must have v22.1.6 or higher active by their 180-day PI reporting period starting in July 2024.
- Those on v22.1.5 or lower need an immediate upgrade to either TouchWorks EHR patch 7 (v22.1.7) or version 2024.1 to meet the requirements for Promoting Interoperability reporting.
- Patch 7 is accessible until April 4; afterward, v2024.1 will be the latest release, making Patch 7 obsolete.
- It's essential to secure Patch 7 or schedule an upgrade to 2024.1 promptly, ensuring readiness before July.

### Call to action

Schedule today!

Beginning in 2024, the performance period for the PI Category will increase from a minimum of 90 continuous days to a minimum of 180 continuous days within the calendar year.

EHI export released in patch 6.

***Client must have patch 6 or higher by their July 2024 reporting period, which means you must take patch 7 – 22.1.7 by April 4 or plan for 2024.1 before July 4, 2024.***

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In our webinar, we highlighted the shift to subscription services, emphasizing predictable cost management and numerous advantages. These include access to dedicated experts, seamless adoption of iterative releases and accelerated product enhancements. It is time for you to schedule your upgrades, so it's important to take advantage of our open dates.

Special Incentive: Subscription clients on version 20 or newer who before April 15 arrange for their 2024.1 activation on either June 7 or July 12 will receive:

- A no-cost onsite project visit
- Guaranteed slotting for 2024.2 and 2024.3

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- Priority slotting for 2025

Ten percent discount on any additional PS contracts signed in 2024. Please work with your CMS or CDE to begin the upgrade process.

### Updates to the OptimizeRx sponsored content

Based on client feedback, we've updated OptimizeRx sponsored content. Enhancements include:

- **Removal from ACI:** OptimizeRx content has been permanently removed from Add Clinical Item Workspace (ACI). While it will occasionally appear for users with a National Provider Identifier (NPI) upon login and logout, it will never be displayed in the context of patient information.
- **Opt-out Option:** Understanding the need for flexibility, we now offer a complete opt-out per provider, available at a cost.
- **Resource for Clarity:** For those seeking a visual understanding of these changes, a detailed video is available on the Client Portal.




### Key dates for TouchWorks in 2024

- Release dates in 2024 are now established:
  - 2024.1 – April 5
  - 2024.2 – July 23
  - 2024.3 – October 29
- 2024 SES:
  - 2024.1: Taking advantage in 2024.2 – Updated from Minimum monitor resolution support referenced in Client Web Workstation/Monitor section of the SES to 1920 x 1080
  - Windows 11 support introduced with 2024.2
- Upcoming regulatory features are scheduled for release in versions 2024.2 and possibly 2024.3. To meet the requirements for the 2025 Promoting Interoperability (PI) reporting period, you must have these updates installed and operational before July 2025. For a deeper understanding of the HTI-1 rule and the implications of our rolling regulatory releases, we encourage reviewing the webinar recording and presentation materials.
- The Allscripts Document Management (ADM) product, commonly referred to as Scan, is set for replacement in the late 2024 or early 2025 TouchWorks EHR release. This update will necessitate the use of Azure hosting for all scanned images. We are currently soliciting feedback from clients regarding this change. Upon deployment, the new scanning solution will be integrated with the respective TouchWorks EHR release, and we will cease support for the legacy scanning system from that version onward.
- 2025 – TBD targeting TouchWorks EHR releases in Feb/May/Aug/Nov

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- Reminder: Support will end for TouchWorks EHR Versions 19.4/20.1/21.1 on 2/24/25

### Planned 2024 releases\*\* TouchWorks EHR

 <b>2024.1 – April 5</b> <ul style="list-style-type: none"><li>• Copy items in banner</li><li>• Schedule <u>at a glance</u></li><li>• Records destruction feature</li><li>• DUR precautions-related condition correction</li><li>• DUR precautions configuration no FH and Social HX items</li><li>• EPAM recommended Clinical desktop click call improvements</li><li>• Time zone remediation C-CDAs</li></ul>	 <b>2024.2 – July 23</b> <ul style="list-style-type: none"><li>• Windows 11 support SES</li><li>• HTI-1: Decision Support Interventions Requirements</li><li>• HTI-1: Safety-Enhanced Design Standards</li><li>• HTI-1: FHIR Endpoints Cert</li><li>• Problem terminology uplift</li><li>• AI platform endpoints</li><li>• EPAM recommended Cache</li></ul>	 <b>2024.3 October 29</b> <ul style="list-style-type: none"><li>• HTI-1: Interoperability USCDI 3 _ partial<ul style="list-style-type: none"><li>• SDOH</li><li>• FHIR USCDI IG v 5.0.1</li></ul></li><li>• <i>TBD: Scan replacement</i></li><li>• Alpha release new note</li><li>• Questionnaires Part 1</li><li>• HTI-1: Insight Measures Frameworks</li></ul>
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\*\* Nov/Dec release if needed

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[go.alterahealth.com/2024touchworksclientseries](https://go.alterahealth.com/2024touchworksclientseries)

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## Our mission is more than rhetoric—it's the core of our strategy.

We provide healthcare organizations and professionals with reliable, innovative technology solutions that enhance patient care outcomes and operational efficiency. This commitment shapes our daily operations, driving us to deliver solutions that elevate patient care and operational effectiveness.

- In this webinar, Executive Vice President Ben Scharfe provided a strategic overview, reaffirming our commitment to client-centric operations and setting new benchmarks in regulatory compliance.