



TouchWorks® EHR Q3 Update Webinar

Bringing next-level healthcare within reach

Aug 23, 2023

SAFE HARBOR

The following demonstration reflects generally available features and functionality and also includes a demonstration of features and functionality that Altera currently anticipates including in future solution releases. The development, release, and timing of any future features or functionality remains at the sole discretion of Altera and should not be relied upon in making purchasing decisions. Please contact your Altera account executive or refer to the related solution documentation for more specific details on the timing and anticipated functionality in future solution releases. Your Altera account executive can also assist in identifying the environment, implementation and configuration specifications that are required for the solutions to perform as demonstrated.

Housekeeping



Recorded session,
listening-only mode,
lines are muted



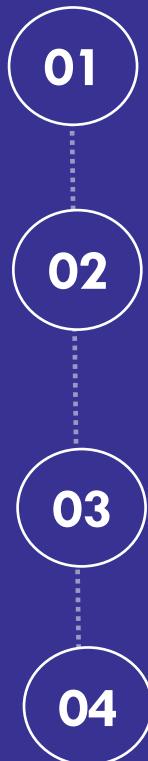
Ask questions via
Q&A panel



Watch for follow-
up email containing
webinar recording

Agenda

August 23, 2023



- 01** **Introduction/Event Updates**
Ben Scharfe, Executive Vice President
- 02** **Introduction to Veradigm® Payer Insights**
Joe Ryan, Solutions Manager, Veradigm
Jay Scholes, AVP Sales, Veradigm
Meghan West, Sr. Manager, Product Management, Veradigm
- 03** **Release and Roadmap Updates**
Jeanne Armstrong, MD, CMO
Sean Schulz, VP Professional Services
- 04** **Next Webinars/Q&A**

Event Updates

Basecamp Highlights and HCTC 2023

Basecamp highlights

Thank you for attending!



2023 TOUCHWORKS EHR BASECAMP

Client feedback



“I enjoyed the **collaboration**. Maybe having topic forums where Q/A is submitted in advance on a topic, so there can be more discussion between clients. Also, **this event felt way too short and easily could have been at least another day**.”



“I really enjoyed **the learning and client feedback aspect** from the conferences. It is a great time for users to be able to learn more about EMR and it will show us best practice or remind us of things we haven't used in years.”



“Would like to see **more specific presentations** targeting specific areas of the application. EPCS/ePrescribing, User account management/exiting process, technical items like database maintenance/troubleshooting - recommendations or best practices.”



“**More content, would like to have attended several sessions** that were running concurrently. Maybe have them available more than once or not run concurrently with other sessions.”

Harris Customer Training Conference 2023

- Date: December 5–7
- Location: Gaylord Palms Resort | Orlando, FL
- Registration: *\$1,500
*\$1,050 if booked before 10/31 – a \$450 savings!
- Hotel Rate: \$212 plus resort fee of \$38 plus applicable taxes
- What To Expect at HCTC



Hear from Industry Experts



Engage with Partners



Network with your Peers



Breakfast & Lunch Provided Daily



Evening Entertainment

[Learn More & Register](#)

TouchWorks Track 1	TouchWorks Track 2	Altera C-Suite Track
Tuesday, December 5		
Registration		
Breakfast		
HCTC Opening Address		
Healthcare Opening Address		
AM Break/Exhibitors		
Sponsor Sessions/Exhibit Hall		
Lunch		
TW: Ask the Experts and Altera		
TW: v24 & Simple Image Management (Scan)		
PM Break/Exhibitors		
TW: Regulatory Outlook	TW: Federation, App Tiers, & Architecture	
TW: Beyond v11 Note	TW: SQL Database Server Overview	
Reception		
Wednesday, December 6		
Breakfast		
Administration & Maintenance	Web Server Overview	Big Data and the Consumer Privacy Landscape
Training & Documentation	Unity & FHIR Server Overview	Altera Context: Enhancing Patient Care Through Interoperability
AM Break/Exhibitors		
Sponsor Sessions/Exhibit Hall		
Lunch		
Inbox 101 - Inbox vs. Task Grid	Message Servers Components	Workforce Crisis
Inbox 201 - Design Strategy & Operations	Message Servers Components (continued)	Reaching the Summit, Together
PM Break/Exhibitors		
Preparing for TWNext		AI in Healthcare: A Brave or Scary New World?
Where to Find Stuff		Disrupted Healthcare: Competing with Amazon & Pleasing Empowered Purchasers
Banquet		
Thursday, December 7		
Breakfast		
Order Compendium Best Practices	Systems Maintenance Training	Managing Healthcare Disruptions
Order Compendium Best Practices (Continued)	Systems Maintenance Training (continued)	Securing Healthcare Data
AM Break		
Artificial Intelligence		

Introduction to Veradigm® Payer Insights

Release Updates

Product Updates



TouchWorks® EHR

- Current: 22.1.4
- Next: 22.1.5 – Patch 5 Sept
- Patch x – if needed
- Future: 2024.1 - 02/14/2024, under review

- Current: 19.4 WC 6
- Next/Future: None
- 19.4 End of life: 2/24/2025



Altera Prenatal™

- Current: 22.2 GA12/22
- Next: No Planned 2023 release, will assess need for defect releases
- Future: 2024 TBD



TouchWorks® EHR Mobile

- Current: 22.1 12/2022
- Next: 23.1 TBD – fall 2023

MIPS – Must Do

- Prior to the start of the CY performance period
- 2023 – generally before Oct 1st
- Designate a “regulatory” team/group/plan for actively reviewing fee schedules, programs

Prior to the start of the CY 2023 90-day performance period

- V22.1.4 HF1* – aka patch 4+HF1 must be live in production (Update provided for expansion of USCDI v1 Smoking Status to any SNOMED)
- FHIR R4/FHIR Bulk API Installation - which is an additional install beyond the TouchWorks
- eCR – must have engaged with your state public health agency, Registration must be completed within 60 days after the start of the performance period

Prior to the start of the CY 2024 performance period, proposed 180-day reporting

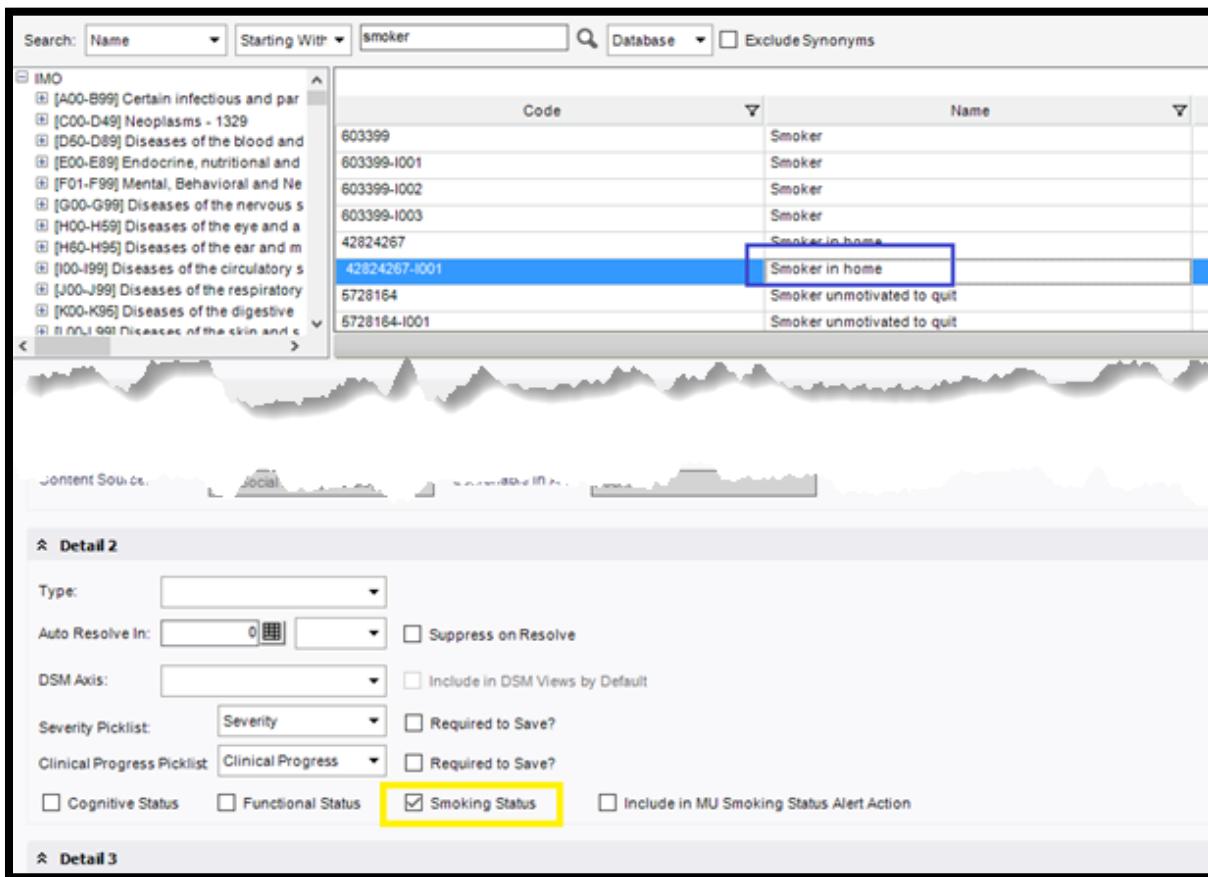
- Take TW EHI export patch, tentatively named patch 5 (22.1.5) as part of certified product; client on patch 5 or >

Smoking Status Updates

- *Smoking Status updates are part of required functionality, and MIPS eligible clinicians must use the 2015 Edition Cures Update to meet the CEHRT definition for their 90-day reporting period.*
- vR2.1 C-CDA documents for Referral Notes and CCDs
 - Prior to 22.1.4 the Smoking Status sub-section of the Social History C-CDA section would only display (8) specific terms
 - Current every day smoker. 449868002
 - Current some day smoker. 428041000124106
 - Former smoker. 8517006
 - Never smoker. 266919005
 - Smoker, current status unknown. 77176002
 - Unknown if ever smoked. 266927001
 - Heavy tobacco smoker. 428071000124103
 - Light tobacco smoker. 428061000124105
 - In 22.1.4 and higher, the client admin can flag other terms to display in the smoking status sub section of the vR2.1 C-CDA
 - R1.1 C-CDA templates - Clinical Summary-CCDA and Summary of Care **have not** been updated

Smoking Status Config Example

TW Problem Dictionary Flag



Search: Name Starting With: smoker Database: Exclude Synonyms

Code	Name
603399	Smoker
603399-I001	Smoker
603399-I002	Smoker
603399-I003	Smoker
42824267	Smoker in home
42824267-I001	Smoker in home
6728164	Smoker unmotivated to quit
6728164-I001	Smoker unmotivated to quit

Detail 2

Type:

Auto Resolve In: Suppress on Resolve

DSM Axis: Include in DSM Views by Default

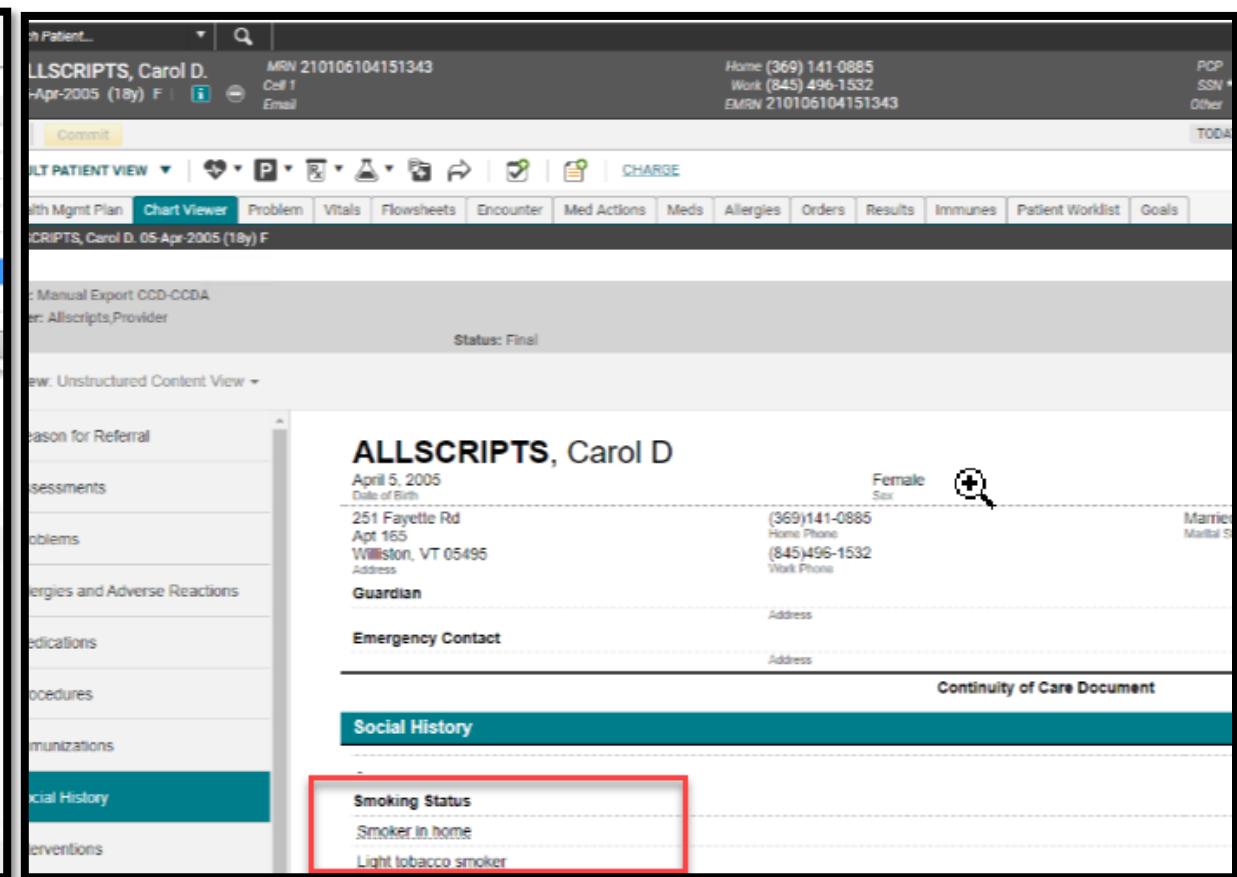
Severity Picklist: Severity Required to Save?

Clinical Progress Picklist: Clinical Progress Required to Save?

Cognitive Status Functional Status Smoking Status Include in MU Smoking Status Alert Action

Detail 3

Example vR2.1 C-CDA template



LLSCRIPTS, Carol D. MRN 210106104151343

Home (369) 141-0885
Work (845) 496-1532
EMRN 210106104151343

Commit

PATIENT VIEW | CHARGE

Chart Viewer Problem Vitals Flowsheets Encounter Med Actions Meds Allergies Orders Results Immunes Patient Worklist Goals

LLSCRIPTS, Carol D. 05-Apr-2005 (18y) F

Manual Export CCD-CCDA
Allscripts,Provider

Status: Final

Unstructured Content View

Reason for Referral

Assessments

Problems

Allergies and Adverse Reactions

Medications

Procedures

Vaccinations

Social History

Smoking Status

Smoker in home

Light tobacco smoker

Smoking Status Updates

Consult 22.1.4 release notes

- New configuration option in the problem dictionary to include in Smoking Status
- Designated problems are displayed in the Smoking Status sub-section of R2.1 C-CDA (aka referral note and CCD)
- Smoking problems with a **description**, the **description will display as comments** in the C-CDA.
- **Resolved problems are now included in the Smoking Status sub-section of R2.1 C-CDA**
- The previously existing checkbox "Include in MU Smoking Status Alert Action" in the Details2 section of the Problem dictionary can now only be selected when "Smoking Status" is selected.
- All problems with "Include in MU Smoking Status Alert Action" selected will be available as context menu options from the "MU Smoking status is not documented" alert in the Encounter Summary.
 - The problem name, IC9, and ICD10 codes will be displayed in that menu for clarity. Problems with "Include in MU Smoking Status Alert Action" checked before the upgrade will have both "Smoking status" and "Include in MU Smoking Status Alert Action" checked after the upgrade.



FHIR R4/FHIR Bulk API Installation

- Additional install
- Must be in the production prior to the start of the CY 2023 90-day performance period

Proactive SNOW cases opened for all v22 clients

Prerequisites to get started:

- Services has attempted to contact the client team via the case and email. Clients can respond to their case and/or contact **Kyla.Wilson@alterahealth.com** directly.

- A public IP address
- A public DNS name that resolves to that IP address
- A server or load balancer that listens to the IP address – if more than one FHIR R4 server. This can be your existing FHIR server.
- An SSL certificate for the FQDN – used for IIS bindings
- An SSL certificate for the backend services (does not need to be public)
- Client contact for License Management Portal (name and email)

Electronic Case Reporting (eCR)

- ONC – Drummond certification 12/2022 (22.1.2)
- CDC AIMS certification ongoing

eCR is a required measure for MIPS Promoting Interoperability category in 2023

TW is certified, but CDC requires Health IT vendors to pass the CDC certification process

- TouchWorks is **currently** working with CDC on this process (planning stage)
- Next, CDC and TW testing
- Thereafter, Beta client participation
- Lastly, CDC controls “General Availability”, mass roll out could be slow.

Clients who participate in MIPS Promoting Interoperability in 2023 MUST:

- Contact your State’s public health agency and follow their process to register your intent to connect for e-Case Reporting.
- Receive confirmation DIRECTLY from your public health agency Active Engagement (Pre-Production and Validation) by 12/1/2023.

Electronic Case Reporting (eCR)

Contact your state public health agency now!

Contact your State's public health agency and follow their process to register your intent to connect for e-Case Reporting.

- Who to contact, google "eCR Public Health Agency, State _____
- Review Wikipedia
https://en.wikipedia.org/wiki/State_health_agency, etc
- Share best what you learn on client connect with other clients in your state or state in which you deliver care
- If you encounter issues / concerns arise, please contact Aaron.Armstead@AlteraHealth.com

Please Note ...

- We are all learning together, there aren't any experts (yet)!
- Document ALL actions taken in attempting to get your Active Engagement!
- Attestation REQUIRES Active Engagement - Ask for a primary point of contact with your state's Public Health Agency
- e-Case Reporting is ever evolving, please contact your state's Public Health Agency now, get familiar with what is required to achieve Active Engagement.
- Contact with your state's Public Health Agency, so you know who to contact with questions, concerns, etc. to have direct support to help you over any hurdles while going through their processes.

eCQM CMS-154 Defect Remediation

- eCQM CMS-154
Defect Remediation
Update for 2015
Cures Update Edition
Requirements for
Promoting
Interoperability |
Reporting Year 2023



FYI – documentation pending



Look for and read client notices regarding eCQM 154 on client portal



VCR changes beta test with select client's mid-sept 2023



Data repull required* 9/14-9/21, more info to come

TouchWorks EHR Roadmap

	2023 H1	2023 H2	Future
Theme	Regulatory Compliance and Support for Clinician Workflows	Regulatory Compliance and Support for Clinician Workflows and Technical Debt	Regulatory Compliance and Support for Clinician Workflows
Key Features	<ul style="list-style-type: none"> Client Issue Resolution Increased WCAG support SIM (Simple Image Management) aka scan ePA & Rx True Price Opt Out Technical enhancement – exception handling, improved multiple threading, error initiative, deployment improvements Conversion optimizations Record destruction Prenatal technical documentation 	<ul style="list-style-type: none"> Client Issue Resolution Scan replacement Unified provider sign off workspace Technical enhancements continue, note XML synchronization Records destruction continues Surgical history replacement ePA & Rx True Price Opt Out Optimize RX Enhancement Review** 	<ul style="list-style-type: none"> Past surgical history terminology migration MAR replacement complete Surgical history replacement Technical enhancements Vendor Library Updates MAR
Regulatory Features	<ul style="list-style-type: none"> EHI Export eCR Reporting AIMS Approval MVPs (MIPS Value Pathways) 	<ul style="list-style-type: none"> EHI Export NCPDP MVPs USCDI v3 	<ul style="list-style-type: none"> <i>NCPDP, Transition of Care/Demographics, EHI access reporting</i> eCR updates TEFCA/QHINs ePA 2026 requirements No surprises/AEOB/?

Overview 2023-2024 as of Q1 Webinar

- Decrease v22.1.x velocity after patch 4
- V24.1 GA mid Feb 2024



V22.1.x patches

- **Patch 4 – TBD May 2023**
 - Continued to focus on client reported defects
 - Rx true price and ePA, opt out
 - eCR enhancements
- **Patch n – TBD Aug/Sept**
 - Defect resolution
 - EHI export certification release
 - Placeholder for regulatory enhancements
- **Patch n+1 – TBD Nov**



V24.1

- **Technical Initiatives**
- **Regulatory**
 - NCPDP
 - MVPs (Mips Value Pathways)
- **Additional WCAG features**
- **SIM – basic scan replacement**
 - Inbound results/document provider sign off workspace part 1
- **Records Destruction**
- **Client Enhancements** TBD - Attend Monthly VOC calls**



V24.1.x

Mid - 2024 MAR

Post v24.1 as of Q1 Webinar



Looking ahead to 2025

- 2/24/2025*: 19.4 is end of life
- 5/29/2025: Legacy Impact MD/Allscripts Document Management/Scan end of support, maintenance fees to continue TBD



Reminder TouchWorks EHR actively supports current GA release and the previous major release

- Aka code changes are possible when necessary



Final rule related to several regulatory initiatives evolving in 2023-2024

- EHR certification program updates
- Information blocking, penalties
- TEFCA- trusted exchange
- Prior authorization reforms
- Price transparency and cost estimate mandates revised

How to engage with TW Experts

- Upcoming Monthly
 - Sept 13 Mastermind
 - Oct 11 Feature Feed
 - Nov 8 Mastermind
 - Dec - no meeting
- Mastermind – submit questions to CSM or Jeanne.Armstrong@alterahealth.com in advance

- Monthly (except Dec)
 - Feature Feedback Sessions (formerly VOC) – discuss current features in design and develop to allow all clients to provide input
 - Mastermind Sessions – allow clients to ask questions they may have; for example,
 - Product questions
 - Help with less common workflows
 - Appeals, clarification or workaround related to issue cases (not an escalation but help discussing)
- Quarterly – the client quarterly webinar
 - Release and roadmap updates
 - Important announcements allowing clients to plan short and long term
- Twice a year
 - Enhancement client discussion & Voting - NEW
- Annually
 - Client forums such as Basecamp, HCTC
- As needed – SIG, focus groups, formative testing, RWT, Certification projects

Who Ya Gonna Call?



- **Client Success Manager (CSM)**
 - First stop for all things Altera
 - Defect or case appeal
 - Process questions
 - Need help with support, services, leadership, Veradigm
 - CSM leader Mike Bonestell mike.bonestell@alterahealth.com
- **Support**
 - Issues cases, etc
 - PPS issues, must have a case, complete pps questions, escalations to CSM, support
 - Resist creating cases for enhancements
 - Adds to the burden in managing cases efficiently and does increase likelihood of getting it completed
 - Be clear on questions, assumptions, when you need more info to understand, etc
 - General questions – bring them on, after you have reviewed the release notes, searched the ADBR and include what you tired, etc. New forum!
 - Escalate concerns to CSM, Scott Billings, support leader scott.billings@alterahealth.com
- **Professional Services – during services projects, leader**
sean.schulz@alterahealth.com
- **Leadership Team – Ben Scharfe,** ben.scharfe@alterahealth.com

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- Take TW EHI export patch, tentatively named patch 5 (22.1.5) as part of certified product

Next Webinars



Master Mind / TouchWorks Feature Feedback Webinar

Sep. 13, 2023

[Register Now](#)



Esrn Health (Harris CCM) Webinar

Sep. 20, 2023

[Register Now](#)



TouchWorks EHR Q4 Update Client Webinar

November 2023



QUESTIONS?





Veradigm Payer Insights



Our Mission

Transforming health. Advancing value. *Insightfully*

Veradigm is a healthcare technology and analytics company spanning across the **three pillars of healthcare**

PAYER

PROVIDER

BIOPHARMA

Veradigm and the Veradigm Network are **different** because of our connectivity, scale, and expertise which provide a uniquely comprehensive scope and depth of interconnected resources, so our clients can drive improved health outcomes for the patients they serve.

Veradigm

Footprint

331,000

PHYSICIANS AGGREGATED

20%

% OF ACCESS TO U.S.
AMBULATORY PHYSICIANS

1,636

HOSTED CLIENTS + 73
SPECIALTIES in ALL 50 STATES

180,000,000

PATIENTS RECORDS
WITH REAL-TIME FEEDS

1+ Billion

PREScriptions

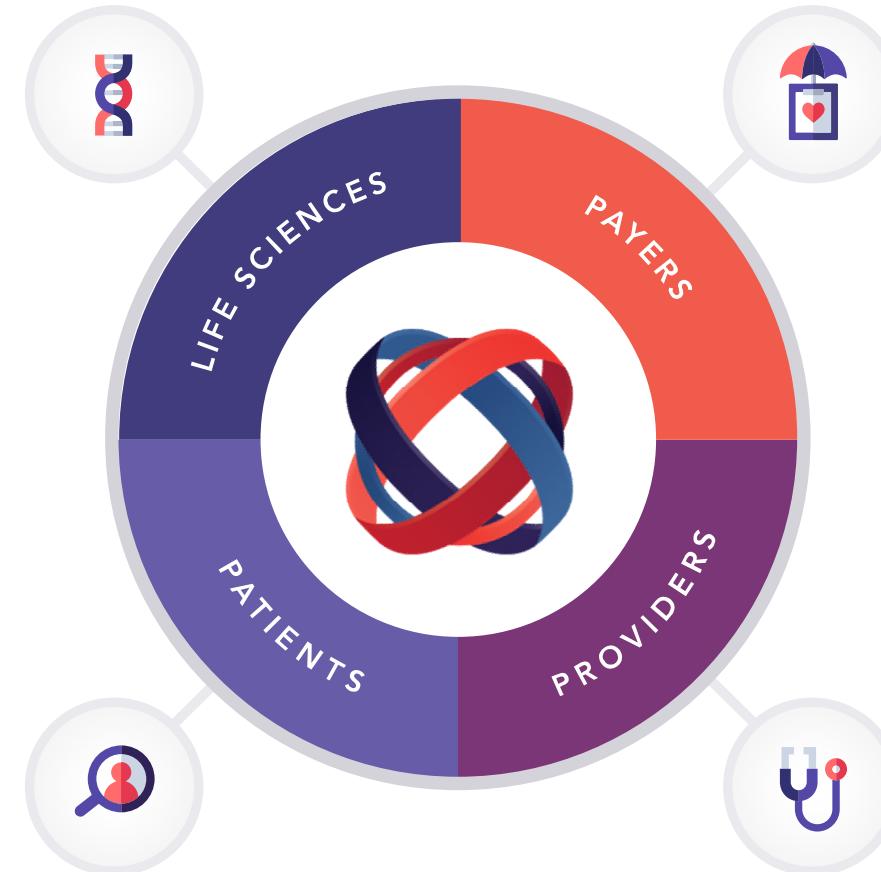
45,000,000+

LINKED EHR CLAIMS (PATIENTS)

5+ billion

LAB RESULTS

Market Convergence = Veradigm Footprint at the Point of Patient Care



LIFE SCIENCES

Point-of-care advertising (Media);
Real-world data &
Evidence & clinical
study facilitation

PATIENTS

Veradigm supports
patients from the
Point-of-Care to their
Everyday Life
supporting their
navigation of the
complex health care
ecosystem

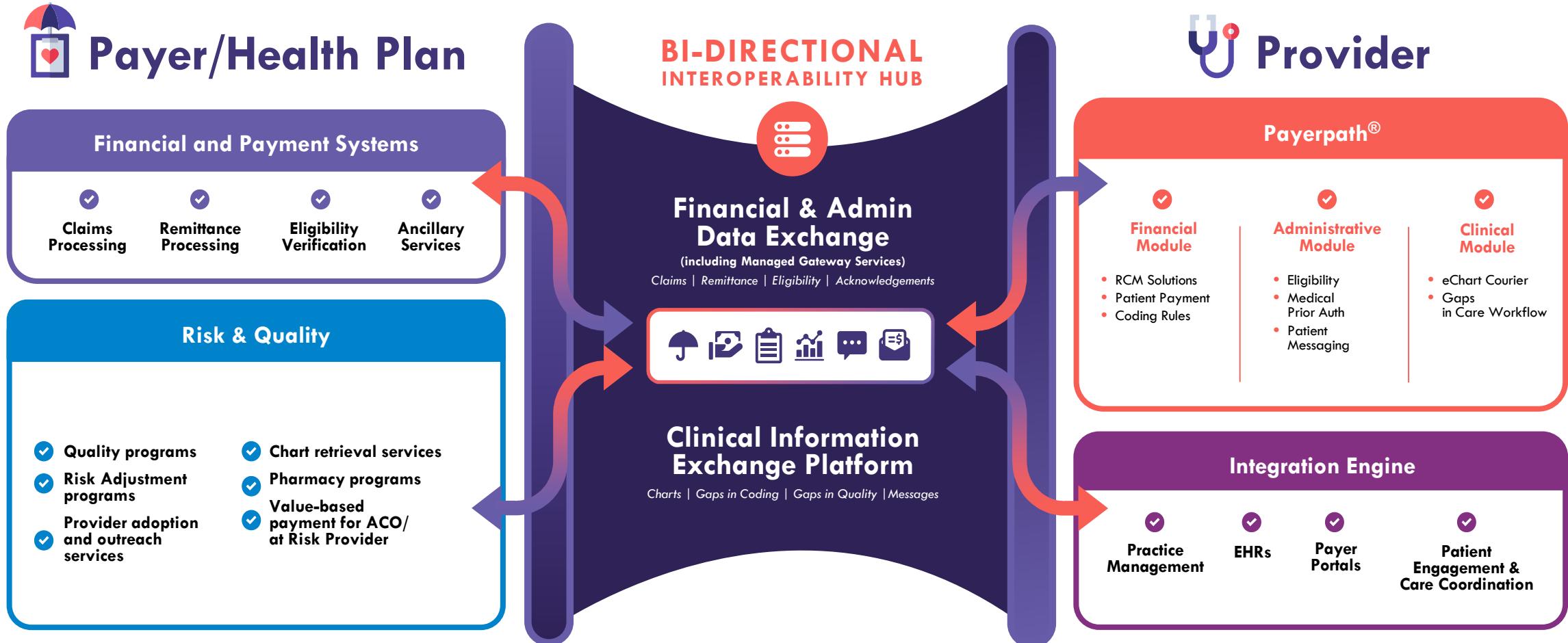
PAYERS

Provider business facilitator
(Payerpath); National
Payer chart pull (eChart
Courier) and Regional
Payer quality and risk
through trusted analytics

PROVIDERS

Partnering with over 300,000
medical professionals + a
large electronic prescribing
market & RCMS

Bi-Directional Data Exchange Platform



Client Feedback

- "Easy to use to help close the gap in care for Health Maintenance or other gaps that the insurance is missing on the patient."
- "The task that is sent is a great way to help do some pre-planning for the patient"

Veradigm Payer Insights

Thank you!

To Learn More
Contact us at VPI@Veradigm.com



veradigm[®]

TRANSFORMING HEALTH, *Insightfully*

 veradigm.com

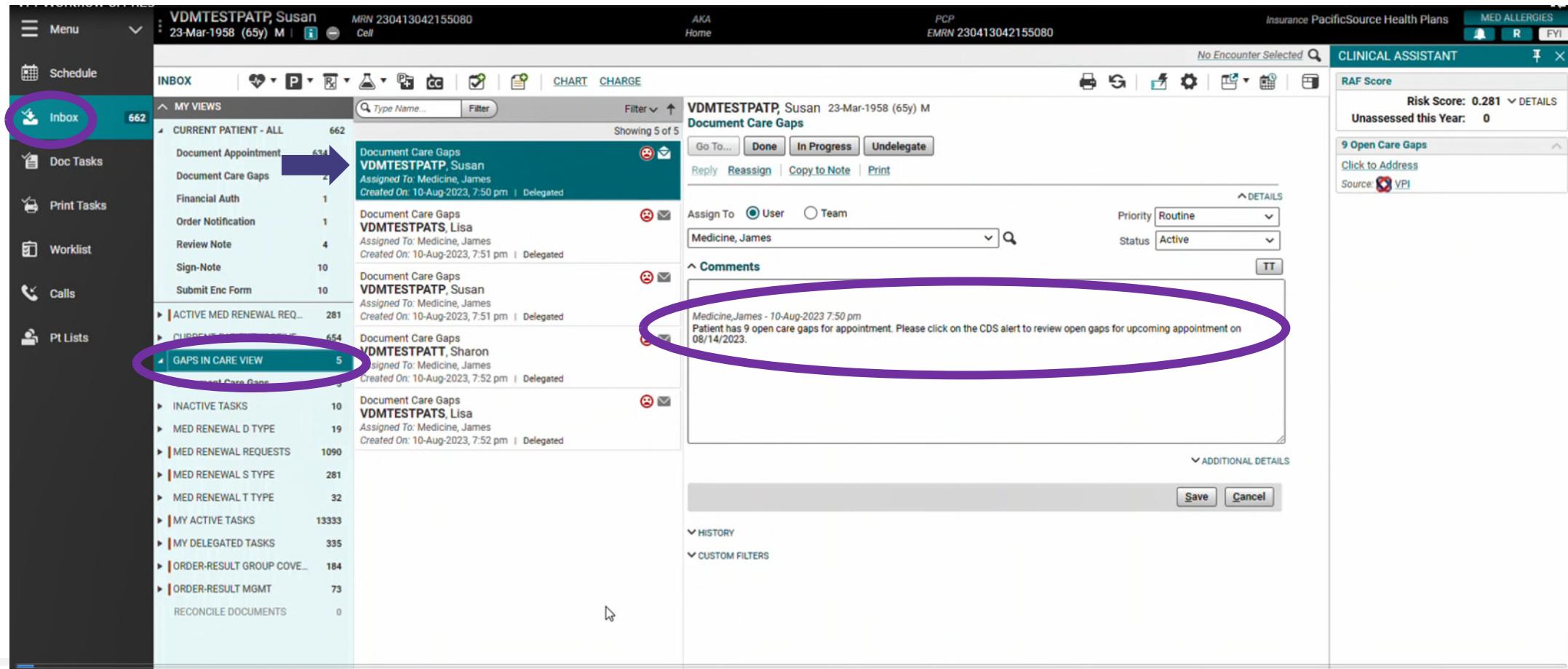


Veradigm Payer Insights Screenshot Appendix

How to Access VPI Alerts

Navigating to Veradigm Payer Alerts

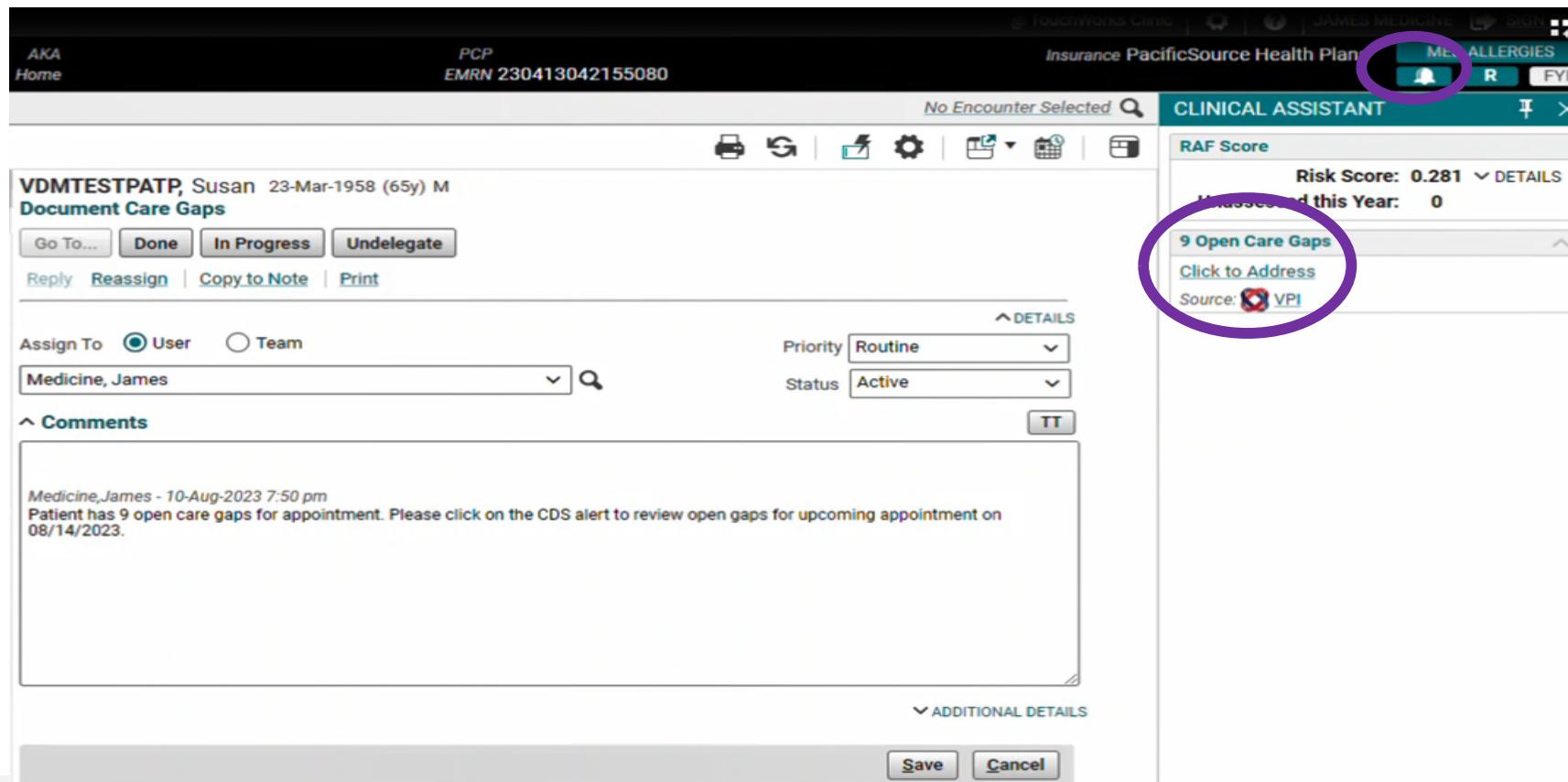
ONCE LOGGED INTO YOUR ELECTRONIC MEDICAL RECORD, NAVIGATE TO “INBOX” AND CLICK “CARE GAPS VIEW”. FROM HERE YOU CAN SELECT A PATIENT WITH AN UPCOMING APPOINTMENT THAT HAS CARE GAPS TO ADDRESS.



How to Access VPI Alerts

Navigating to Veradigm Payer Alerts

THE NOTIFICATION BELL WILL FLASH, AND HERE YOU CAN CLICK ON OPEN CARE GAPS TO ADDRESS. THIS WILL OPEN AN INSTANCE OF VERADIGM PAYER INSIGHTS (VPI)



VPI Alerts Pre-visit Planning

Pre-Visit Planning

 Payer Insights
Powered by Insiteflow X

Smith, John T 15-Apr-1945
Encounter: 01-Mar-2023

Risk Adjustable Conditions Addressed in Chart
Previous Encounter HCC Diagnosis

HCC Description and/or ICD-10 Code	Last Reported and Reported By	Actions ⓘ
HCC: Diabetes with Chronic Conditions Dx: E11.21 Type 2 diabetes mellitus with diabetic nephropathy	DOS: 28-Feb-2023 BY: LEE MD, Phillip	Document
HCC: Diabetes with Chronic Conditions Dx: E11.0 Type 2 diabetes mellitus with hyperosmolar with coma	DOS: 01-Feb-2023 BY: LEE MD, Phillip	Document

Payer Insight Notification
Previously Diagnosed Condition(s) for Review ⓘ

Confidence ⓘ	HCC Description and/or ICD-10 Code	Source and Detail	Actions ⓘ
N/A No Confidence Level Data Available	HHS-HCC: I61 ver 7 – Chronic Ulcer of Skin, Except Pressure; consider location, laterality & stage Dx: L97.222 CHRONIC ULCER OF SKIN EXCEPT PRESSURE	Source: Optum Period : 1/1/2023 – 12/31/2023 Recorded Date : 2/1/2023 Recorded By : Lastname Firstname	Document Hide Reject
N/A No Confidence Level Data Available	HHS-HCC: 40 ver 7 – RA and Inflammatory Connective Tissue Disease; consider location & laterality Dx: M06.9 RA AND INFLAMMATORY CONNECTIVE TISSUE DISEASE	Source: Optum Period : 1/1/2023 – 12/31/2023 Recorded Date : 2/1/2023 Recorded By : Lastname Firstname	Document Hide Reject

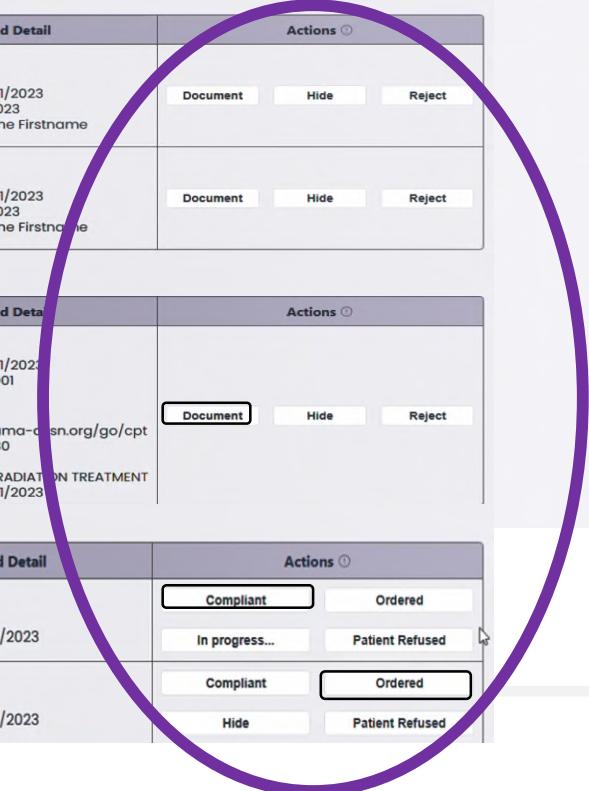
Suspected Conditions ⓘ

Confidence ⓘ	HCC Description and/or ICD-10 Code	Source and Detail	Actions ⓘ
N/A No Confidence Level Data Available	HHS-HCC: 8 ver 7 – Metastatic Cancer and Acute Leukemia; consider Primary / Secondary & location Dx: C79.9 Secondary malignant neoplasm of unspecified site	Source: Optum Period : 1/1/2023 – 12/31/2023 Recorded Date : 1/1/0001 Procedure: System : http://www.ama-dsbn.org/go/cpt Performed : 2021-07-30 Code : 77470 Description : SPECIAL RADIATION TREATMENT Period : 1/1/2023 – 12/31/2023	Document Hide Reject

Quality Measure Adherence

Status ⓘ	Measure	Source and Detail	Actions ⓘ
N/A	Code : CBP Measure : Controlling High Blood Pressure	Source: Optum Period : 1/1/2023 – 12/31/2023	Compliant Ordered In progress... Patient Refused
N/A	Code : COA2 Measure : Care for Older Adults – Medication Review	Source: Optum Period : 1/1/2023 – 12/31/2023	Compliant Ordered Hide Patient Refused

[Show All Hidden](#)



Pre-Visit Planning

Select feedback
based on
medical record
documentation

Payer Insights
Powered by Insiteflow

Condition Documentation

Current Encounter HCC Diagnosis

HCC	Description	ICD10 Code
Colorectal Cancer	Colorectal, Bladder, and Other Cancers	C18.9 Malignant neoplasm of colon

Diagnosis codes from previous encounters and persisting conditions will automatically populate. If you disagree, use the dropdown option to review and select alternate diagnosis codes within this HCC.

MEAT Documentation

Monitor Documentation of signs, symptoms, disease progression, disease regression, ongoing surveillance of condition.

Well Controlled Controlled Poorly Controlled Uncontrolled
 Compensated Responding Deteriorating Progressing Regressing

Additional Detail:

Evaluate Test results, effectiveness of medication, response to treatment

Medication Records Reviewed Lab Tests Reviewed X-Rays Reviewed Physical Exam Reviewed

Additional Detail:

Assess/Address Ordering tests, discussion, review of records, counseling

Stable/Unchanged In Full Remission In Partial Remission Improving Worsening

Additional Detail:

Treat Medications, therapy, and other modalities

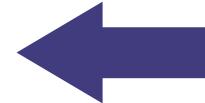
Labs Lab Risks & Benefits Discussed Ordered Labs Discussed Labs Ordered
X-Rays X-Ray Risks & Benefits Discussed Ordered X-Rays Discussed X-Rays Ordered
Treatment Treatment Risks & Benefits Discussed Ordered Treatment Discussed Treatment Ordered Referred for Treatment
Medical Records Received Requested Letter Sent to Provider To: Dr. Jane Simon
New Medication Medication Risks & Benefits Discussed Ordered Medications Discussed Medications Ordered
Manage Medication Side Effects Discussed Medication Discontinued Cont. Medication Same Dose Cont. Medication Increase Dose Cont. Medication Decrease Dose
Education Tobacco Cessation Discussed Alcohol Intake Discussed Diet/Exercise Discussed Care Plan Discussed Patient Received Educational Materials
Additional Detail:

Diagnosis Summary Add to Encounter

Smith, John T 15-Apr-1945
Encounter: 01-Jul-2022
Documentation for ICD10
C18.9 Malignant neoplasm of colon

Save for Review

Save for
Review for
Clinician



VPI Provider Workflow

Provider Alert Feedback

 Payer Insights
Powered by Insiteflow

Submit 

Smith, John T 15-Apr-1945
Encounter: 01-Mar-2023

Previsit Planning Completed By:
Jones, Kelly
28-Feb-2023

Risk Adjustable Conditions Addressed in Chart

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HCC Description and/or ICD-10 Code	Last Reported and Reported By	Actions ⓘ
HCC: Diabetes with Chronic Conditions Dx: E11.21 Type 2 diabetes mellitus with diabetic nephropathy	DOS: 28-Feb-2023 BY: LEE MD, Phillip	Document
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Payer Insight Notification

Previously Diagnosed Condition(s) for Review ⓘ

Confidence ⓘ	HCC Description and/or ICD-10 Code	Source and Detail	Actions ⓘ
N/A No Confidence Level Data Available	HHS-HCC: 161 ver 7 - Chronic Ulcer of Skin, Except Pressure; consider location, laterality & stage Dx: L97.222 CHRONIC ULCER OF SKIN-EXCEPT PRESSURE	Source:Optum Period: 1/1/2023 - 12/31/2023 Recorded Date: 2/1/2023 Recorded By: Lastname Firstname	Document Hide Reject
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Show All Findings

Suspected Conditions ⓘ

Confidence ⓘ	HCC Description and/or ICD-10 Code	Source and Detail	Actions ⓘ
N/A No Confidence Level Data Available	HHS-HCC: 8 ver 7 - Metastatic Cancer and Acute Leukemia; consider Primary / Secondary & location Dx: C79.9 Secondary malignant neoplasm of unspecified site	Source:Optum Period: 1/1/2023 - 12/31/2023 Recorded Date: 1/1/2000 Procedure: System: http://www.ama-assn.org/go/cpt Performed: 2021-07-30 Code: 77470 Description: SPECIAL RADIATION TREATMENT Period: 1/1/2023 - 12/31/2023	Document Hide Reject

Quality Measure Adherence

Status ⓘ	Measure	Source and Detail	Actions ⓘ
N/A	Code: C8P Measure: Controlling High Blood Pressure	Source:Optum Period: 1/1/2023 - 12/31/2023	Compliant Ordered In progress... Patient Refused
N/A	Code: COA2 Measure: Care for Older Adults - Medication Review	Source:Optum Period: 1/1/2023 - 12/31/2023	Compliant Ordered Hide Patient Refused

Provider Documentation using MEAT

1. Select appropriate corresponding code for condition being documented
2. Confirm or select alternate feedback based on assessment during current encounter

Payer Insights
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Condition Documentation

Current Encounter HCC Diagnosis

HCC	Description	ICD10 Code
Colorectal Cancer	Colorectal, Bladder, and Other Cancers	C18.9 Malignant neoplasm of colon

Diagnosis codes from previous encounters and persisting conditions will automatically populate. If you disagree, use the dropdown option to review and select alternate diagnosis codes within this HCC.

MEAT Documentation

Monitor Documentation of signs, symptoms, disease progression, disease regression, ongoing surveillance of condition.

Well Controlled Controlled Poorly Controlled Uncontrolled
Compensated Responding Deteriorating Progressing Regressing

Additional Detail:

Evaluate Test results, effectiveness of medication, response to treatment

Medication Records Reviewed Lab Tests Reviewed X-Rays Reviewed Physical Exam Reviewed

Additional Detail:

Assess/Address Ordering tests, discussion, review of records, counseling

Stable/Unchanged In Full Remission In Partial Remission Improving Worsening

Additional Detail:

Treat Medications, therapy, and other modalities

Labs Lab Risks & Benefits Discussed Ordered Labs Discussed Labs Ordered
X-Rays X-Ray Risks & Benefits Discussed Ordered X-Rays Discussed X-Rays Ordered
Treatment Treatment Risks & Benefits Discussed Ordered Treatment Discussed Treatment Ordered Referred for Treatment
Medical Records Received Requested Letter Sent to Provider To: Dr. Jane Simon
New Medication Medication Risks & Benefits Discussed Ordered Medications Discussed Medications Ordered
Manage Medication Side Effects Discussed Medication Discontinued Cont. Medication Same Dose Cont. Medication Increase Dose Cont. Medication Decrease Dose
Education Tobacco Cessation Discussed Alcohol Intake Discussed Diet/Exercise Discussed Care Plan Discussed Patient Received Educational Materials
Additional Detail:

Diagnosis Summary Add to Encounter

Smith, John T 15-Apr-1945
Encounter: 01-Jul-2022
Documentation for ICD10
C18.9 Malignant neoplasm of colon

Monitor

- Condition is progressing

Evaluate

- Lab tests reviewed with patient

Assess

- Condition is worsening
- Labs indicate Cancer is progressing in patient. Patient is also having increased symptoms of x, y, and z.

Treat

- Discussed ordered labs with patient
- Treatment risks and benefits discussed
- Letter sent to Provider Dr. Jane Simon
- Medication risks & benefits discussed, ordered medications discussed, and medications ordered
- Medication Discontinued
- Patient Received Educational Materials

Click to Add to Encounter

When all documentation is complete click “Add to Encounter” to add documentation to the current encounter

Finalizing the VPI Alert Feedback

 Payer Insights
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Submit  X

Smith, John T 15-Apr-1945
Encounter: 01-Mar-2023

Previsit Planning Completed By:
Jones, Kelly
30-Jun-2022

Risk Adjustable Conditions Addressed in Chart

Previous Encounter HCC Diagnosis

HCC Description and/or ICD-10 Code	Last Reported and Reported By	Actions ⓘ
HCC: Diabetes with Chronic Conditions Dx: E11.21 Type 2 diabetes mellitus with diabetic nephropathy	DOS: 01-Feb-2023 BY: LEE MD, Phillip	<input type="button" value="Document"/>
HCC: Diabetes with Chronic Conditions Dx: E11.0 Type 2 diabetes mellitus with hyperosmolarity with coma	DOS: 01-Jul-2021 BY: LEE MD, Phillip	<input type="button" value="Document"/>

Current Encounter HCC Diagnosis

HCC Description and/or ICD-10 Code	Actions ⓘ
HCC: Colorectal cancer Dx: C18.9 Malignant neoplasm of colon	<input type="button" value="Documented"/> 

Claims Inferreded Notifications From Admirian Health Plan - MA

Previously Diagnosed Condition(s) for Review ⓘ

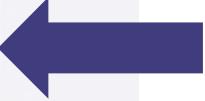
Confidence ⓘ	HCC Description and/or ICD-10 Code	Source and Detail	Actions ⓘ
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Suspected Conditions ⓘ

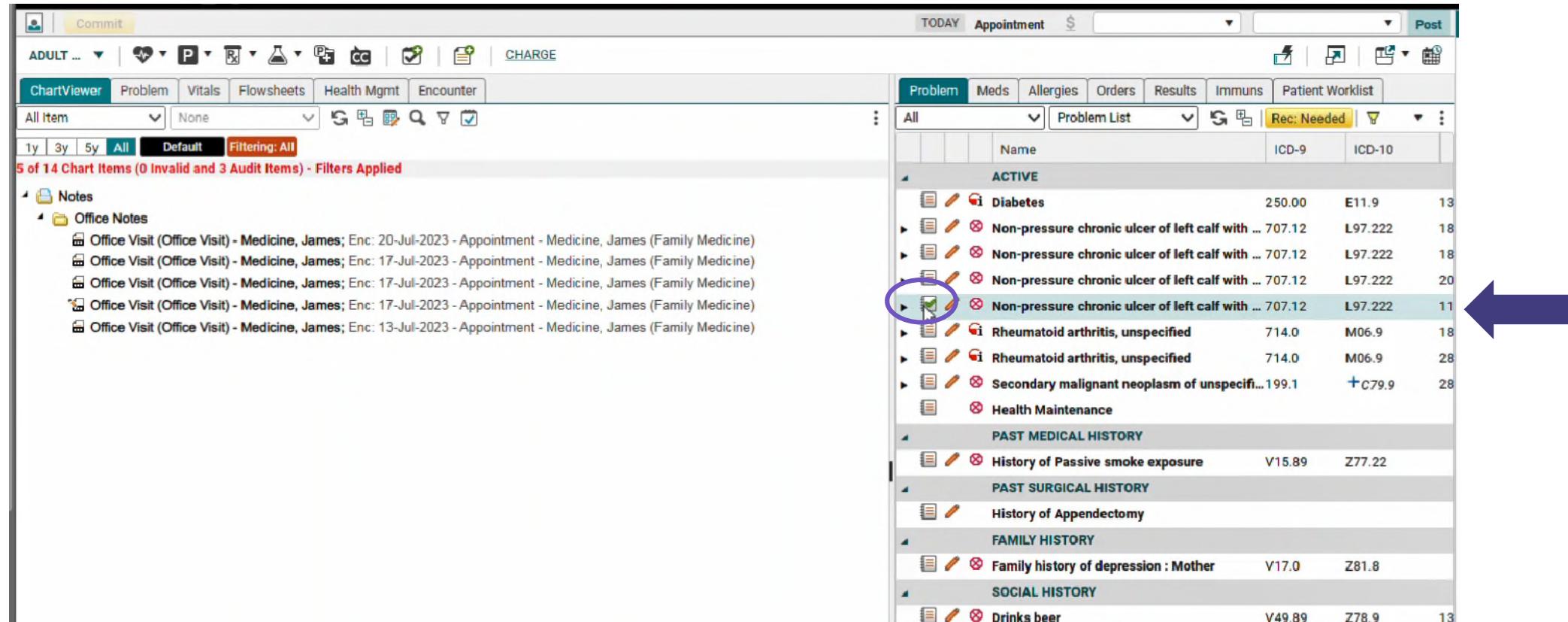
Confidence ⓘ	HCC Description and/or ICD-10 Code	Source and Detail	Actions ⓘ
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Quality Measure Adherence

Status ⓘ	Measure	Source and Detail	Actions ⓘ
N/A	Code : CBP Measure : Controlling High Blood Pressure	Source:Optum Period : 1/1/2023 - 12/31/2023	<input type="button" value="Compliant"/> <input type="button" value="Ordered"/> <input type="button" value="In progress..."/> <input type="button" value="Patient Refused"/>
N/A	Code : COA2 Measure : Care for Older Adults – Medication Review	Source:Optum Period : 1/1/2023 - 12/31/2023	<input type="button" value="Compliant"/> <input type="button" value="Ordered"/> <input type="button" value="Hide"/> <input type="button" value="Patient Refused"/>

Finalizing the VPI Alert Feedback



The screenshot shows a medical charting software interface with the following details:

Top Navigation: TODAY, Appointment, \$, Post, CHARGE

Left Panel (ChartViewer):

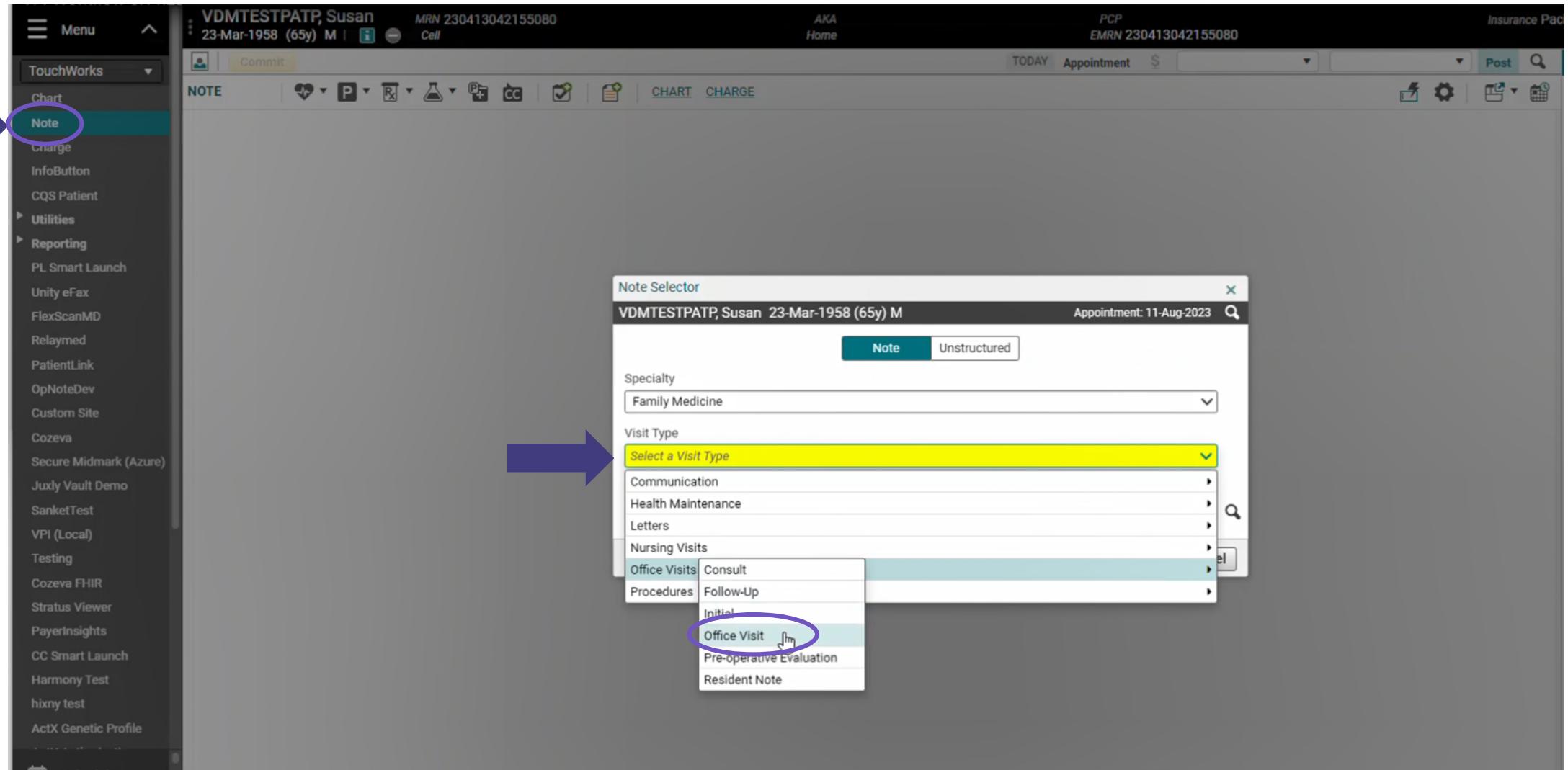
- ADULT ...
- ChartViewer, Problem, Vitals, Flowsheets, Health Mgmt, Encounter
- Filtering: All
- 1y | 3y | 5y | All
- Default | Filtering: All
- 5 of 14 Chart Items (0 Invalid and 3 Audit Items) - Filters Applied
- Notes
- Office Notes
- Office Visit (Office Visit) - Medicine, James; Enc: 20-Jul-2023 - Appointment - Medicine, James (Family Medicine)
- Office Visit (Office Visit) - Medicine, James; Enc: 17-Jul-2023 - Appointment - Medicine, James (Family Medicine)
- Office Visit (Office Visit) - Medicine, James; Enc: 17-Jul-2023 - Appointment - Medicine, James (Family Medicine)
- Office Visit (Office Visit) - Medicine, James; Enc: 17-Jul-2023 - Appointment - Medicine, James (Family Medicine)
- Office Visit (Office Visit) - Medicine, James; Enc: 13-Jul-2023 - Appointment - Medicine, James (Family Medicine)

Right Panel (Problem List):

	Name	ICD-9	ICD-10
ACTIVE			
<input type="checkbox"/>   Diabetes	250.00	E11.9	13
<input type="checkbox"/>   Non-pressure chronic ulcer of left calf with ...	707.12	L97.222	18
<input type="checkbox"/>   Non-pressure chronic ulcer of left calf with ...	707.12	L97.222	18
<input type="checkbox"/>   Non-pressure chronic ulcer of left calf with ...	707.12	L97.222	20
<input type="checkbox"/>   Non-pressure chronic ulcer of left calf with ...	707.12	L97.222	11
<input type="checkbox"/>   Rheumatoid arthritis, unspecified	714.0	M06.9	18
<input type="checkbox"/>   Rheumatoid arthritis, unspecified	714.0	M06.9	28
<input type="checkbox"/>   Secondary malignant neoplasm of unspecifi...	199.1	+C79.9	28
<input type="checkbox"/>   Health Maintenance			
PAST MEDICAL HISTORY			
<input type="checkbox"/>   History of Passive smoke exposure	V15.89	Z77.22	
PAST SURGICAL HISTORY			
<input type="checkbox"/>   History of Appendectomy			
FAMILY HISTORY			
<input type="checkbox"/>   Family history of depression : Mother	V17.0	Z81.8	
SOCIAL HISTORY			
<input type="checkbox"/>   Drinks beer	V49.89	Z78.9	13

A blue arrow points to the fifth item in the ACTIVE section of the Problem List, which is "Non-pressure chronic ulcer of left calf with ...".

Finalizing the VPI Alert Feedback



Finalizing the VPI Alert Feedback

The screenshot shows a medical software interface for a patient named VDMTESTPATP, Susan. The left sidebar is titled 'TouchWorks' and includes a 'Note' section highlighted with a purple oval. The main area shows the 'Assessment' section with a table of 'Assessed' and 'Unassessed' items. A blue arrow points from the 'Assessed' table to the 'Current Meds' section on the right, which lists medications like Atenolol TABS and Fexofenadine HCl. The 'Assessment' table data is as follows:

	Name	ICD-9	ICD-10	Last Assessed	Managed By
Assessed	Non-pressure chronic ulcer of left calf with f...	707.12	L97.222	11-Aug-2023	Medicine, James (F...
Assessed	Non-pressure chronic ulcer of left calf with f...	707.12	L97.222	18-Jul-2023	Medicine, James (F...
Assessed	Non-pressure chronic ulcer of left calf with f...	707.12	L97.222	18-Jul-2023	Medicine, James (F...
Assessed	Non-pressure chronic ulcer of left calf with f...	707.12	L97.222	20-Jul-2023	Medicine, James (F...
Unassessed	Diabetes	250.00	E11.9	13-Jul-2023	Medicine, James (F...
Unassessed	Encounter for preventive health examination				
Unassessed	Non-pressure chronic ulcer of left calf with f...	707.12	L97.222	18-Jul-2023	Medicine, James (F...
Unassessed	Non-pressure chronic ulcer of left calf with f...	707.12	L97.222	18-Jul-2023	Medicine, James (F...
Unassessed	Rheumatoid arthritis, unspecified	714.0	M06.9	18-Jul-2023	Medicine, James (F...
Unassessed	Rheumatoid arthritis, unspecified	714.0	M06.9	28-Jul-2023	Medicine, James (F...
Unassessed	Secondary malignant neoplasm of unspecifi...	199.1	+C79.9	28-Jul-2023	Medicine, James (F...