



TouchWorks® EHR Q3 Update Webinar

Bringing next-level healthcare within reach

Aug 23, 2023

SAFE HARBOR

The following demonstration reflects generally available features and functionality and also includes a demonstration of features and functionality that Altera currently anticipates including in future solution releases. The development, release, and timing of any future features or functionality remains at the sole discretion of Altera and should not be relied upon in making purchasing decisions. Please contact your Altera account executive or refer to the related solution documentation for more specific details on the timing and anticipated functionality in future solution releases. Your Altera account executive can also assist in identifying the environment, implementation and configuration specifications that are required for the solutions to perform as demonstrated.

Housekeeping



Recorded session,
listening-only mode,
lines are muted



Ask questions via
Q&A panel



Watch for follow-
up email containing
webinar recording

Agenda

August 23, 2023

01

Introduction/Event Updates

Ben Scharfe, Executive Vice President

02

Introduction to Veradigm® Payer Insights

Joe Ryan, Solutions Manager, Veradigm

Jay Scholes, AVP Sales, Veradigm

Meghan West, Sr. Manager, Product Management, Veradigm

03

Release and Roadmap Updates

Jeanne Armstrong, MD, CMO

Sean Schulz, VP Professional Services

04

Next Webinars/Q&A

Event Updates

Basecamp Highlights and HCTC 2023

Basecamp highlights

Thank you for attending!



2023 TOUCHWORKS EHR BASECAMP

Client feedback



“I enjoyed the **collaboration**. Maybe having topic forums where Q/A is submitted in advance on a topic, so there can be more discussion between clients. Also, **this event felt way too short and easily could have been at least another day.**”



“I really enjoyed **the learning and client feedback aspect** from the conferences. It is a great time for users to be able to learn more about EMR and it will show us best practice or remind us of things we haven't used in years.”



“Would like to see **more specific presentations** targeting specific areas of the application. EPCS/ePrescribing, User account management/exiting process, technical items like database maintenance/troubleshooting - recommendations or best practices.”



“**More content, would like to have attended several sessions** that were running concurrently. Maybe have them available more than once or not run concurrently with other sessions.”

Harris Customer Training Conference 2023



- Date: December 5–7
- Location: Gaylord Palms Resort | Orlando, FL
- Registration: *\$1,500
*\$1,050 if booked before 10/31 – a \$450 savings!
- Hotel Rate: \$212 plus resort fee of \$38 plus applicable taxes
- What To Expect at HCTC



Hear from Industry Experts



Engage with Partners



Network with your Peers



Breakfast & Lunch Provided Daily



Evening Entertainment

[Learn More & Register](#)

TouchWorks Track 1	TouchWorks Track 2	Altera C-Suite Track
Tuesday, December 5		
Registration		
Breakfast		
HCTC Opening Address		
Healthcare Opening Address		
AM Break/Exhibitors		
Sponsor Sessions/Exhibit Hall		
Lunch		
TW: Ask the Experts and Altera		
TW: v24 & Simple Image Management (Scan)		
PM Break/Exhibitors		
TW: Regulatory Outlook	TW: Federation, App Tiers, & Architecture	
TW: Beyond v11 Note	TW: SQL Database Server Overview	
Reception		
Wednesday, December 6		
Breakfast		
Administration & Maintenance	Web Server Overview	Big Data and the Consumer Privacy Landscape
Training & Documentation	Unity & FHIR Server Overview	Altera Context: Enhancing Patient Care Through Interoperability
AM Break/Exhibitors		
Sponsor Sessions/Exhibit Hall		
Lunch		
Inbox 101 - Inbox vs. Task Grid	Message Servers Components	Workforce Crisis
Inbox 201 - Design Strategy & Operations	Message Servers Components (continued)	Reaching the Summit, Together
PM Break/Exhibitors		
Preparing for TWNext		AI in Healthcare: A Brave or Scary New World?
Where to Find Stuff		Disrupted Healthcare: Competing with Amazon & Pleasing Empowered Purchasers
Banquet		
Thursday, December 7		
Breakfast		
Order Compendium Best Practices	Systems Maintenance Training	Managing Healthcare Disruptions
Order Compendium Best Practices (Continued)	Systems Maintenance Training (continued)	Securing Healthcare Data
AM Break		
Artificial Intelligence		

Introduction to Veradigm® Payer Insights

Release Updates

Product Updates



TouchWorks® EHR

- Current: 22.1.4
 - Next: 22.1.5 – Patch 5 Sept
 - Patch x – if needed
 - Future: 2024.1 - 02/14/2024, under review
-

- Current: 19.4 WC 6
- Next/Future: None
- 19.4 End of life: 2/24/2025



Altera Prenatal™

- Current: 22.2 GA12/22
- Next: No Planned 2023 release, will assess need for defect releases
- Future: 2024 TBD



TouchWorks® EHR Mobile

- Current: 22.1 12/2022
- Next: 23.1 TBD – fall 2023

MIPS – Must Do

- Prior to the start of the CY performance period
- 2023 – generally before Oct 1st
- Designate a “regulatory” team/group/plan for actively reviewing fee schedules, programs

Prior to the start of the CY 2023 90-day performance period

- V22.1.4 HF1* – aka patch 4+HF1 must be live in production (Update provided for expansion of USCDI v1 Smoking Status to any SNOMED)
- FHIR R4/FHIR Bulk API Installation - which is an additional install beyond the TouchWorks
- eCR – must have engaged with your state public health agency, Registration must be completed within 60 days after the start of the performance period

Prior to the start of the CY 2024 performance period, proposed 180-day reporting

- Take TW EHI export patch, tentatively named patch 5 (22.1.5) as part of certified product; client on patch 5 or >

Smoking Status Updates

- *Smoking Status updates are part of required functionality, and MIPS eligible clinicians must use the 2015 Edition Cures Update to meet the CEHRT definition for their 90-day reporting period.*
- vR2.1 C-CDA documents for Referral Notes and CCDs
 - Prior to 22.1.4 the Smoking Status sub-section of the Social History C-CDA section would only display (8) specific terms
 - Current every day smoker. 449868002
 - Current some day smoker. 428041000124106
 - Former smoker. 8517006
 - Never smoker. 266919005
 - Smoker, current status unknown. 77176002
 - Unknown if ever smoked. 266927001
 - Heavy tobacco smoker. 428071000124103
 - Light tobacco smoker. 428061000124105
- In 22.1.4 and higher, the client admin can flag other terms to display in the smoking status sub section of the vR2.1 C-CDA
- R1.1 C-CDA templates - Clinical Summary-CCDA and Summary of Care **have not** been updated

Smoking Status Config Example

TW Problem Dictionary Flag

Search: Name Starting With: smoker Database Exclude Synonyms

IMO

- [A00-B99] Certain infectious and par
- [C00-D49] Neoplasms - 1329
- [D50-D89] Diseases of the blood and
- [E00-E89] Endocrine, nutritional and
- [F01-F99] Mental, Behavioral and Ne
- [G00-G99] Diseases of the nervous s
- [H00-H99] Diseases of the eye and a
- [H60-H95] Diseases of the ear and m
- [I00-I99] Diseases of the circulatory s
- [J00-J99] Diseases of the respiratory
- [K00-K95] Diseases of the digestive
- [L00-L99] Diseases of the skin and c

Code	Name
603399	Smoker
603399-I001	Smoker
603399-I002	Smoker
603399-I003	Smoker
42824267	Smoker in home
42824267-I001	Smoker in home
5728164	Smoker unmotivated to quit
5728164-I001	Smoker unmotivated to quit

Content Sources

Detail 2

Type:

Auto Resolve In: ☐ Suppress on Resolve

DSM Axis: ☐ Include in DSM Views by Default

Severity Picklist: ☐ Required to Save?

Clinical Progress Picklist: ☐ Required to Save?

☐ Cognitive Status ☐ Functional Status ☒ Smoking Status ☐ Include in MU Smoking Status Alert Action

Detail 3

Example vR2.1 C-CDA template

in Patient...

LLSCRIPTS, Carol D. MRN 210106104151343 Home (369) 141-0885 PCP
-Apr-2005 (18y) F Cell 1 Work (845) 496-1532 SSN *
Email EMRN 210106104151343 Other

Commit

ULT PATIENT VIEW

With Mgmt Plan Chart Viewer Problem Vitals Flowsheets Encounter Med Actions Meds Allergies Orders Results Immunes Patient Worklist Goals

ICRIPTS, Carol D. 05-Apr-2005 (18y) F

Manual Export CCD-CCDA
or: Allscripts, Provider

Status: Final

Unstructured Content View

Reason for Referral

Assessments

Problems

Allergies and Adverse Reactions

Medications

Procedures

Immunizations

Social History

Interventions

ALLSCRIPTS, Carol D

April 5, 2005
Date of Birth

Female
Sex

251 Fayette Rd
Apt 165
Williston, VT 05495
Address

(369)141-0885
Home Phone

(845)496-1532
Work Phone

Guardian

Emergency Contact

Continuity of Care Document

Social History

Smoking Status

Smoker in home

Light tobacco smoker

Smoking Status Updates

Consult 22.1.4 release notes

- New configuration option in the problem dictionary to include in Smoking Status
- Designated problems are displayed in the Smoking Status sub-section of R2.1 C-CDA (aka referral note and CCD)
- Smoking problems with a **description, the description will display as comments** in the C-CDA.
- **Resolved problems are now included in the** Smoking Status sub-section of R2.1 C-CDA
- The previously existing checkbox "Include in MU Smoking Status Alert Action" in the Details2 section of the Problem dictionary can now only be selected when "Smoking Status" is selected.
- All problems with "Include in MU Smoking Status Alert Action" selected will be available as context menu options from the "MU Smoking status is not documented" alert in the Encounter Summary.
 - The problem name, IC9, and ICD10 codes will be displayed in that menu for clarity. Problems with "Include in MU Smoking Status Alert Action" checked before the upgrade will have both "Smoking status" and "Include in MU Smoking Status Alert Action" checked after the upgrade.



FHIR R4/FHIR Bulk API Installation

- Additional install
- Must be in the production prior to the start of the CY 2023 90-day performance period

Proactive
SNOW cases
opened for
all v22
clients

- Services has attempted to contact the client team via the case and email. Clients can respond to their case and/or contact **Kyla.Wilson@alterahealth.com** directly.

Prerequisites
to get
started:

- A public IP address
- A public DNS name that resolves to that IP address
- A server or load balancer that listens to the IP address – if more than one FHIR R4 server. This can be your existing FHIR server.
- An SSL certificate for the FQDN – used for IIS bindings
- An SSL certificate for the backend services (does not need to be public)
- Client contact for License Management Portal (name and email)

Electronic Case Reporting (eCR)

- ONC – Drummond certification 12/2022 (22.1.2)
- CDC AIMS certification ongoing

eCR is a required measure for MIPS Promoting Interoperability category in 2023

TW is certified, but CDC requires Health IT vendors to pass the CDC certification process

- TouchWorks is **currently** working with CDC on this process (planning stage)
- Next, CDC and TW testing
- Thereafter, Beta client participation
- Lastly, CDC controls “General Availability”, mass roll out could be slow.

Clients who participate in MIPS Promoting Interoperability in 2023 MUST:

- Contact your State’s public health agency and follow their process to register your intent to connect for e-Case Reporting.
- Receive confirmation DIRECTLY from your public health agency Active Engagement (Pre-Production and Validation) by 12/1/2023.

Electronic Case Reporting (eCR)

Contact your state public health agency now!

Contact your State's public health agency and follow their process to register your intent to connect for e-Case Reporting.

- Who to contact, google "eCR Public Health Agency, State _____"
- Review Wikipedia https://en.wikipedia.org/wiki/State_health_agency, etc
- Share best what you learn on client connect with other clients in your state or state in which you deliver care
- If you encounter issues / concerns arise, please contact Aaron.Armstead@AlteraHealth.com

Please Note ...

- We are all learning together, there aren't any experts (yet)!
- Document ALL actions taken in attempting to get your Active Engagement!
- Attestation REQUIRES Active Engagement - Ask for a primary point of contact with your state's Public Health Agency
- e-Case Reporting is ever evolving, please contact your state's Public Health Agency now, get familiar with what is required to achieve Active Engagement.
- Contact with your state's Public Health Agency, so you know who to contact with questions, concerns, etc. to have direct support to help you over any hurdles while going through their processes.

eCQM CMS-154 Defect Remediation

- eCQM CMS-154 Defect Remediation Update for 2015 Cures Update Edition Requirements for Promoting Interoperability | Reporting Year 2023



FYI – documentation pending



Look for and read client notices regarding eCQM 154 on client portal



VCR changes beta test with select client's mid-sept 2023



Data repull required* 9/14-9/21, more info to come

TouchWorks EHR Roadmap

	2023 H1	2023 H2	Future
Theme	Regulatory Compliance and Support for Clinician Workflows	Regulatory Compliance and Support for Clinician Workflows and Technical Debt	Regulatory Compliance and Support for Clinician Workflows
Key Features	<ul style="list-style-type: none"> • Client Issue Resolution • Increased WCAG support • SIM (Simple Image Management) aka scan • ePA & Rx True Price Opt Out • Technical enhancement – exception handling, improved multiple threading, error initiative, deployment improvements • Conversion optimizations • Record destruction • Prenatal technical documentation 	<ul style="list-style-type: none"> • Client Issue Resolution • Scan replacement • Unified provider sign off workspace • Technical enhancements continue, note XML synchronization • Records destruction continues • Surgical history replacement • ePA & Rx True Price Opt Out • Optimize RX • Enhancement Review** 	<ul style="list-style-type: none"> • Past surgical history terminology migration • MAR replacement complete • Surgical history replacement • Technical enhancements • Vendor Library Updates • MAR
Regulatory Features	<ul style="list-style-type: none"> • EHI Export • eCR Reporting AIMS Approval • MVPs (MIPS Value Pathways) 	<ul style="list-style-type: none"> • EHI Export • NCPDP • MVPs • USCDI v3 	<ul style="list-style-type: none"> • NCPDP, Transition of Care/Demographics, EHI access reporting • eCR updates • TEFCA/QHINs • ePA 2026 requirements • No surprises/AEOB/?

Overview 2023-2024 as of Q1 Webinar

- Decrease v22.1.x velocity after patch 4
- V24.1 GA mid Feb 2024



V22.1.x patches

- **Patch 4 – TBD May 2023**
 - Continued to focus on client reported defects
 - Rx true price and ePA, opt out
 - eCR enhancements
- **Patch n – TBD Aug/Sept**
 - Defect resolution
 - EHI export certification release
 - Placeholder for regulatory enhancements
- **Patch n+1 – TBD Nov**



V24.1

- **Technical Initiatives**
- **Regulatory**
 - NCPDP
 - MVPs (Mips Value Pathways)
- **Additional WCAG features**
- **SIM – basic scan replacement**
 - Inbound results/document provider sign off workspace part 1
- **Records Destruction**
- **Client Enhancements** TBD - Attend Monthly VOC calls**



V24.1.x

Mid - 2024 MAR

Post v24.1 as of Q1 Webinar



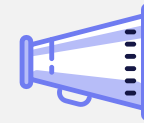
Looking ahead to 2025

- 2/24/2025*: 19.4 is end of life
- 5/29/2025: Legacy Impact MD/Allscripts Document Management/Scan end of support, maintenance fees to continue TBD



Reminder TouchWorks EHR actively supports current GA release and the previous major release

- Aka code changes are possible when necessary



Final rule related to several regulatory initiatives evolving in 2023-2024

- EHR certification program updates
- Information blocking, penalties
- TEFCA- trusted exchange
- Prior authorization reforms
- Price transparency and cost estimate mandates revised

How to engage with TW Experts

- Upcoming Monthly
 - Sept 13 Mastermind
 - Oct 11 Feature Feed
 - Nov 8 Mastermind
 - Dec - no meeting
- Mastermind – submit questions to CSM or Jeanne.Armstrong@alterahealth.com in advance

- Monthly (except Dec)
 - Feature Feedback Sessions (formerly VOC) – discuss current features in design and develop to allow all clients to provide input
 - Mastermind Sessions – allow clients to ask questions they may have; for example,
 - Product questions
 - Help with less common workflows
 - Appeals, clarification or workaround related to issue cases (not an escalation but help discussing)
- Quarterly – the client quarterly webinar
 - Release and roadmap updates
 - Important announcements allowing clients to plan short and long term
- Twice a year
 - Enhancement client discussion & Voting - NEW
- Annually
 - Client forums such as Basecamp, HCTC
- As needed – SIG, focus groups, formative testing, RWT, Certification projects



Who Ya Gonna Call?



- Client Success Manager (CSM)
 - First stop for all things Altera
 - Defect or case appeal
 - Process questions
 - Need help with support, services, leadership, Veradigm
 - CSM leader Mike Bonestell mike.bonestell@alterahealth.com
- Support
 - Issues cases, etc
 - PPS issues, must have a case, complete pps questions, escalations to CSM, support
 - Resist creating cases for enhancements
 - Adds to the burden in managing cases efficiently and does increase likelihood of getting it completed
 - Be clear on questions, assumptions, when you need more info to understand, etc
 - General questions – bring them on, after you have reviewed the release notes, searched the ADBR and include what you tried, etc. New forum!
 - Escalate concerns to CSM, Scott Billings, support leader scott.billings@alterahealth.com
- Professional Services – during services projects, leader sean.schulz@alterahealth.com
- Leadership Team – Ben Scharfe, ben.scharfe@alterahealth.com

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Next Webinars



Master Mind / TouchWorks Feature Feedback Webinar

Sep. 13, 2023

[Register Now](#)



Esrun Health (Harris CCM) Webinar

Sep. 20, 2023

[Register Now](#)



TouchWorks EHR Q4 Update Client Webinar

November 2023



QUESTIONS?





Veradigm Payer Insights



Our Mission

Transforming health. Advancing value. *Insightfully*

Veradigm is a healthcare technology and analytics company spanning across the
three pillars of healthcare

PAYER

PROVIDER

BIOPHARMA

Veradigm and the Veradigm Network are ***different*** because of our connectivity, scale, and expertise which provide a uniquely comprehensive scope and depth of interconnected resources, so our clients can drive improved health outcomes for the patients they serve.

Veradigm

Footprint

331,000

PHYSICIANS AGGREGATED

20%

% OF ACCESS TO U.S.
AMBULATORY PHYSICIANS

1,636

HOSTED CLIENTS + 73
SPECIALTIES in ALL 50 STATES

180,000,000

PATIENTS RECORDS
WITH REAL-TIME FEEDS

1+ Billion

PRESCRIPTIONS

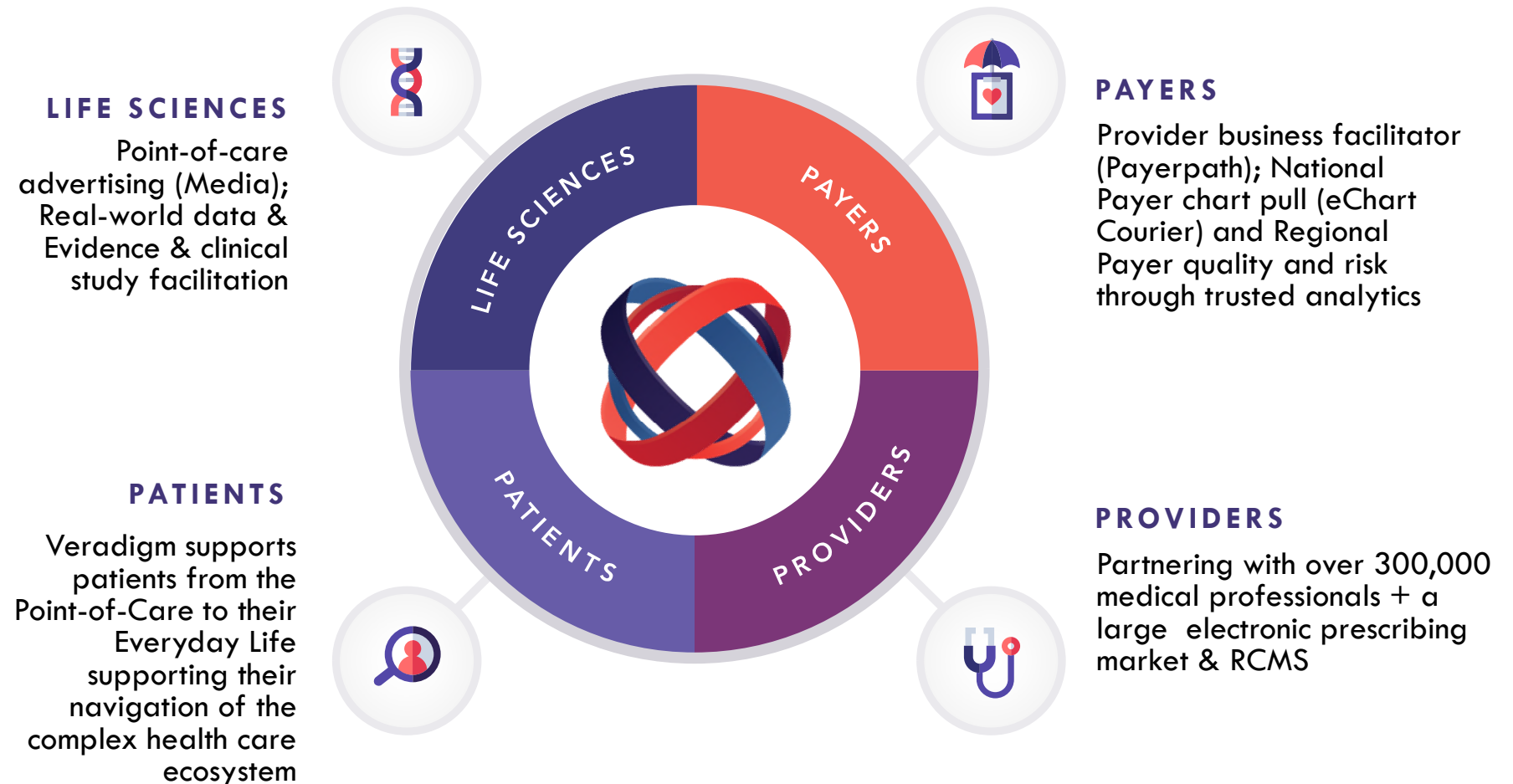
45,000,000+

LINKED EHR CLAIMS (PATIENTS)

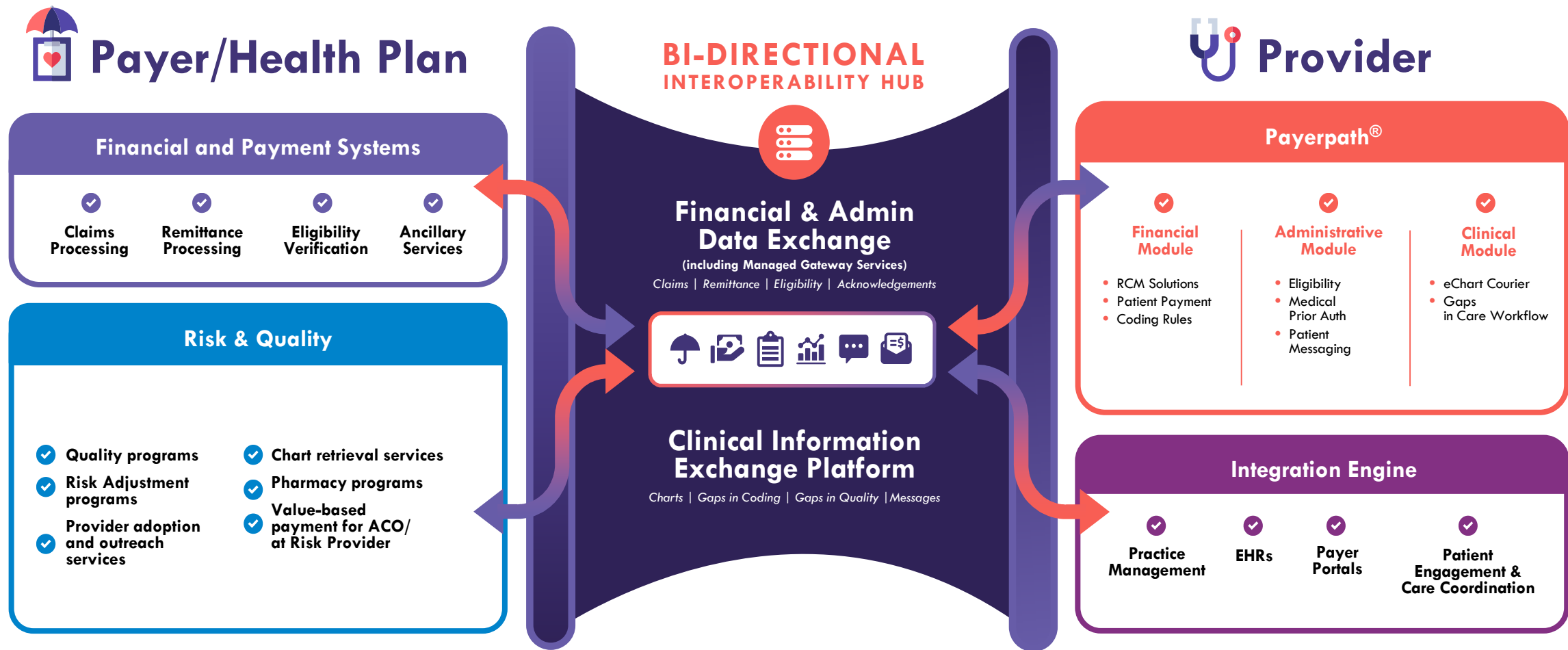
5+ billion

LAB RESULTS

Market Convergence = Veradigm Footprint at the Point of Patient Care



Bi-Directional Data Exchange Platform



Client Feedback

- "Easy to use to help close the gap in care for Health Maintenance or other gaps that the insurance is missing on the patient."
- "The task that is sent is a great way to help do some pre-planning for the patient"

Veradigm Payer Insights

Thank you!

To Learn More
Contact us at VPI@Veradigm.com



veradigm®

TRANSFORMING HEALTH, *Insightfully*



veradigm.com



Veradigm Payer Insights Screenshot Appendix

How to Access VPI Alerts

Navigating to Veradigm Payer Alerts

ONCE LOGGED INTO YOUR ELECTRONIC MEDICAL RECORD, NAVIGATE TO “INBOX” AND CLICK “CARE GAPS VIEW”. FROM HERE YOU CAN SELECT A PATIENT WITH AN UPCOMING APPOINTMENT THAT HAS CARE GAPS TO ADDRESS.

The screenshot displays the Veradigm EHR interface. On the left sidebar, the 'Inbox' tab is selected and circled in purple. Below it, the 'GAPS IN CARE VIEW' section is also circled in purple. The main content area shows a list of 'Document Care Gaps' for patient VDMTESTPAT, Susan. The first item is highlighted with a purple arrow. The details for this item show it was assigned to 'Medicine, James' and created on '10-Aug-2023, 7:50 pm'. Below the list, the 'Comments' section is circled in purple, showing a comment from 'Medicine, James' dated '10-Aug-2023 7:50 pm' stating: 'Patient has 9 open care gaps for appointment. Please click on the CDS alert to review open gaps for upcoming appointment on 08/14/2023.' The right sidebar shows the 'CLINICAL ASSISTANT' section with a 'Risk Score' of 0.281 and '9 Open Care Gaps'.

How to Access VPI Alerts

Navigating to Veradigm Payer Alerts

THE NOTIFICATION BELL WILL FLASH, AND HERE YOU CAN CLICK ON OPEN CARE GAPS TO ADDRESS. THIS WILL OPEN AN INSTANCE OF VERADIGM PAYER INSIGHTS (VPI)

The screenshot displays the Veradigm clinical interface. At the top, a navigation bar includes the patient's name (VDMTESTPATP, Susan), date of birth (23-Mar-1958), gender (M), and PCP information (EMRN 230413042155080). A notification bell icon is highlighted with a purple circle. Below the navigation bar, the main content area shows the patient's care gaps. The 'Document Care Gaps' section includes buttons for 'Go To...', 'Done', 'In Progress', and 'Undelegate'. The 'Assign To' section shows 'User' selected, with a dropdown menu displaying 'Medicine, James'. The 'Priority' is set to 'Routine' and the 'Status' is 'Active'. The 'Comments' section contains a message from 'Medicine, James' dated 10-Aug-2023 7:50 pm, stating: 'Patient has 9 open care gaps for appointment. Please click on the CDS alert to review open gaps for upcoming appointment on 08/14/2023.' On the right side, the 'CLINICAL ASSISTANT' panel shows the 'RAF Score' section with a 'Risk Score: 0.281' and 'Details' link. Below this, the '9 Open Care Gaps' section is highlighted with a purple circle, and the 'Click to Address' link is also highlighted with a purple circle. The 'Source' is listed as 'VPI'.

VPI Alerts Pre-visit Planning

Pre-Visit Planning

Payer Insights

Powered by Interflow

Smith, John T 15-Apr-1945

Encounter: 01-Mar-2023

Risk Adjustable Conditions Addressed in Chart

Previous Encounter HCC Diagnosis

HCC Description and/or ICD-10 Code	Last Reported and Reported By	Actions
HCC: Diabetes with Chronic Conditions Dx: E11.21 Type 2 diabetes mellitus with diabetic nephropathy	DOS: 28-Feb-2023 BY: LEE MD, Philip	<button>Document</button>
HCC: Diabetes with Chronic Conditions Dx: E11.0 Type 2 diabetes mellitus with hyperosmolarity with coma	DOS: 01-Feb-2023 BY: LEE MD, Philip	<button>Document</button>

Payer Insight Notification

Show All Hidden

Previously Diagnosed Condition(s) for Review

Confidence	HCC Description and/or ICD-10 Code	Source and Detail	Actions
N/A No Confidence Level Data Available	HHS-HCC: 161 ver 7 - Chronic Ulcer of Skin, Except Pressure; consider location, laterality & stage Dx: L97.222 CHRONIC ULCER OF SKIN EXCEPT PRESSURE	Source:Optum Period : 1/1/2023 - 12/31/2023 Recorded Date : 2/1/2023 Recorded By : Lastname Firstname	<button>Document</button> <button>Hide</button> <button>Reject</button>
N/A No Confidence Level Data Available	HHS-HCC: 40 ver 7 - RA and Inflammatory Connective Tissue Disease; consider location & laterality Dx: M06.9 RA AND INFLAMMATORY CONNECTIVE TISSUE DISEASE	Source:Optum Period : 1/1/2023 - 12/31/2023 Recorded Date : 2/1/2023 Recorded By : Lastname Firstname	<button>Document</button> <button>Hide</button> <button>Reject</button>

Suspected Conditions

Confidence	HCC Description and/or ICD-10 Code	Source and Detail	Actions
N/A No Confidence Level Data Available	HHS-HCC: 8 ver 7 - Metastatic Cancer and Acute Leukemia; consider Primary / Secondary & location Dx: C79.9 Secondary malignant neoplasm of unspecified site	Source:Optum Period : 1/1/2023 - 12/31/2023 Recorded Date : 1/1/0001 Procedure: System : http://www.ama-assn.org/go/cpt Performed : 2021-07-30 Code : 77470 Description : SPECIAL RADIATION TREATMENT Period : 1/1/2023 - 12/31/2023	<button>Document</button> <button>Hide</button> <button>Reject</button>

Quality Measure Adherence

Status	Measure	Source and Detail	Actions
N/A	Code : CBP Measure : Controlling High Blood Pressure	Source:Optum Period : 1/1/2023 - 12/31/2023	<button>Compliant</button> <button>Ordered</button> <button>In progress...</button> <button>Patient Refused</button>
N/A	Code : COA2 Measure : Care for Older Adults - Medication Review	Source:Optum Period : 1/1/2023 - 12/31/2023	<button>Compliant</button> <button>Ordered</button> <button>Hide</button> <button>Patient Refused</button>

Pre-Visit Planning

Payer Insights

Powered by Insiteflow

Condition Documentation

Current Encounter HCC Diagnosis

HCC	Description	ICD10 Code
Colorectal Cancer	Colorectal, Bladder, and Other Cancers	C18.9 Malignant neoplasm of colon

MEAT Documentation

Monitor

Documentation of signs, symptoms, disease progression, disease regression, ongoing surveillance of condition.

Well Controlled

Controlled

Poorly Controlled

Uncontrolled

Compensated

Responding

Deteriorating

Progressing

Regressing

Additional Detail:

Free Text

Evaluate

Test results, effectiveness of medication, response to treatment

Medication Records Reviewed

Lab Tests Reviewed

X-Rays Reviewed

Physical Exam Reviewed

Additional Detail:

Free Text

Assess/Address

Ordering tests, discussion, review of records, counseling

Stable/Unchanged

In Full Remission

In Partial Remission

Improving

Worsening

Additional Detail:

Free Text

Treat

Medications, therapy, and other modalities

Labs

Lab Risks & Benefits Discussed

Ordered Labs Discussed

Labs Ordered

X-Rays

X-Ray Risks & Benefits Discussed

Ordered X-Rays Discussed

X-Rays Ordered

Treatment

Treatment Risks & Benefits Discussed

Ordered Treatment Discussed

Treatment Ordered

Referred for Treatment

Medical Records

Received

Requested

Letter Sent to Provider

To: Dr. Jane Simon

New Medication

Medication Risks & Benefits Discussed

Ordered Medications Discussed

Medications Ordered

Manage Medication

Side Effects Discussed

Medication Discontinued

Cont. Medication Same Dose

Cont. Medication Increase Dose

Cont. Medication Decrease Dose

Education

Tobacco Cessation Discussed

Alcohol Intake Discussed

Diet/Exercise Discussed

Care Plan Discussed

Patient Received Educational Materials

Additional Detail:

Free Text

Diagnosis Summary Add to Encounter

Smith, John T 15-Apr-1945

Encounter:
01-Jul-2022

Documentation for ICD10
C18.9 Malignant neoplasm of colon

Save for Review

Select feedback based on medical record documentation


Save for Review for Clinician

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VPI Provider Workflow

Provider Alert Feedback

 Payer Insights
Powered by Inetflow

Submit

×

Smith, John T 15-Apr-1945
Encounter: 01-Mar-2023

Previsit Planning Completed By:
Jones, Kelly
28-Feb-2023

Risk Adjustable Conditions Addressed in Chart

Previous Encounter HCC Diagnosis

HCC Description and/or ICD-10 Code	Last Reported and Reported By	Actions
HCC: Diabetes with Chronic Conditions Dx: E11.21 Type 2 diabetes mellitus with diabetic nephropathy	DOS: 28-Feb-2023 BY: LEE MD, Philip	<button>Document</button>
HCC: Diabetes with Chronic Conditions Dx: E11.0 Type 2 diabetes mellitus with hyperosmolality with coma	DOS: 01-Feb-2023 BY: LEE MD, Philip	<button>Document</button>

Payer Insight Notification

Show All Hidden

Previously Diagnosed Condition(s) for Review

Confidence	HCC Description and/or ICD-10 Code	Source and Detail	Actions
N/A No Confidence Level Data Available	HHS-HCC: 161 ver 7 - Chronic Ulcer of Skin, Except Pressure; consider location, laterality & stage Dx: L97.222 CHRONIC ULCER OF SKIN EXCEPT PRESSURE	Source:Optum Period : 1/1/2023 - 12/31/2023 Recorded Date : 2/1/2023 Recorded By : Lastname Firstname	<button>Document</button> <button>Hide</button> <button>Reject</button>
N/A No Confidence Level Data Available	HHS-HCC: 40 ver 7 - RA and Inflammatory Connective Tissue Disease; consider location & laterality Dx: M06.9 RA AND INFLAMMATORY CONNECTIVE TISSUE DISEASE	Source:Optum Period : 1/1/2023 - 12/31/2023 Recorded Date : 2/1/2023 Recorded By : Lastname Firstname	<button>Document</button> <button>Hide</button> <button>Reject</button>

Suspected Conditions

Confidence	HCC Description and/or ICD-10 Code	Source and Detail	Actions
N/A No Confidence Level Data Available	HHS-HCC: 8 ver 7 - Metastatic Cancer and Acute Leukemia; consider Primary / Secondary & location Dx: C79.9 Secondary malignant neoplasm of unspecified site	Source:Optum Period : 1/1/2023 - 12/31/2023 Recorded Date : 1/1/0001 Procedure: System : http://www.ama-assn.org/go/cpt Performed : 2021-07-30 Code : 77470 Description : SPECIAL RADIATION TREATMENT Period : 1/1/2023 - 12/31/2023	<button>Document</button> <button>Hide</button> <button>Reject</button>

Quality Measure Adherence

Status	Measure	Source and Detail	Actions
N/A	Code : CBP Measure : Controlling High Blood Pressure	Source:Optum Period : 1/1/2023 - 12/31/2023	<button>Compliant</button> <button>Ordered</button> <button>In progress...</button> <button>Patient Refused</button>
N/A	Code : COA2 Measure : Care for Older Adults - Medication Review	Source:Optum Period : 1/1/2023 - 12/31/2023	<button>Compliant</button> <button>Ordered</button> <button>Hide</button> <button>Patient Refused</button>

Provider Documentation using MEAT

1. Select appropriate corresponding code for condition being documented
2. Confirm or select alternate feedback based on assessment during current encounter

Payer Insights

Powered by Insiteflow

Condition Documentation

Current Encounter HCC Diagnosis

HCC	Description	ICD10 Code
Colorectal Cancer	Colorectal, Bladder, and Other Cancers	<div>Diagnosis codes from previous encounters and persisting conditions will automatically populate. If you disagree, use the dropdown option to review and select alternate diagnosis codes within this HCC.</div> C18.9 Malignant neoplasm of colon

MEAT Documentation

Monitor

Documentation of signs, symptoms, disease progression, disease regression, ongoing surveillance of condition.

Well Controlled

Controlled

Poorly Controlled

Uncontrolled

Compensated

Responding

Deteriorating

Progressing

Regressing

Additional Detail:

Free Text

Evaluate

Test results, effectiveness of medication, response to treatment

Medication Records Reviewed

Lab Tests Reviewed

X-Rays Reviewed

Physical Exam Reviewed

Additional Detail:

Free Text

Assess/Address

Ordering tests, discussion, review of records, counseling

Stable/Unchanged

In Full Remission

In Partial Remission

Improving

Worsening

Additional Detail:

Lab tests indicate Cancer is progressing in patient. Patient is also having increased symptoms of x, y, z.

Treat

Medications, therapy, and other modalities

Labs

Lab Risks & Benefits Discussed

Ordered Labs Discussed

Labs Ordered

X-Rays

X-Ray Risks & Benefits Discussed

Ordered X-Rays Discussed

X-Rays Ordered

Treatment

Treatment Risks & Benefits Discussed

Ordered Treatment Discussed

Treatment Ordered

Referred for Treatment

Medical Records

Received

Requested

Letter Sent to Provider

To: Dr. Jane Simon

New Medication

Medication Risks & Benefits Discussed

Ordered Medications Discussed

Medications Ordered

Manage Medication

Side Effects Discussed

Medication Discontinued

Cont. Medication Same Dose

Cont. Medication Increase Dose

Cont. Medication Decrease Dose

Education

Tobacco Cessation Discussed

Alcohol Intake Discussed

Diet/Exercise Discussed

Care Plan Discussed

Patient Received Educational Materials

Additional Detail:

Free Text

Diagnosis Summary Add to Encounter

Smith, John T 15-Apr-1945

Encounter: 01-Jul-2022

Documentation for ICD10
C18.9 Malignant neoplasm of colon

Monitor

- Condition is progressing

Evaluate

- Lab tests reviewed with patient

Assess

- Condition is worsening
- Lab tests indicate Cancer is progressing in patient. Patient is also having increased symptoms of x, y, and z.

Treat

- Discussed ordered labs with patient
- Treatment risks and benefits discussed
- Letter sent to Provider Dr. Jane Simon
- Medication risks & benefits discussed, ordered medications discussed, and medications ordered
- Medication Discontinued
- Patient Received Educational Materials


Click to Add to Encounter

When all documentation is complete click “Add to Encounter” to add documentation to the current encounter

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Finalizing the VPI Alert Feedback

 **Payer Insights**
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Submit

×

Smith, John T 15-Apr-1945
Encounter: 01-Mar-2023


Previsit Planning Completed By:
Jones, Kelly
30-Jun-2022

Risk Adjustable Conditions Addressed in Chart

Previous Encounter HCC Diagnosis

HCC Description and/or ICD-10 Code	Last Reported and Reported By	Actions ①
HCC: Diabetes with Chronic Conditions Dx: E11.21 Type 2 diabetes mellitus with diabetic nephropathy	DOS: 01-Feb-2023 BY: LEE MD, Philip	<div>Document</div>
HCC: Diabetes with Chronic Conditions Dx: E11.0 Type 2 diabetes mellitus with hyperosmolarity with coma	DOS: 01-Jul-2021 BY: LEE MD, Philip	<div>Document</div>

Current Encounter HCC Diagnosis

HCC Description and/or ICD-10 Code	Actions ①
HCC: Colorectal cancer Dx: C18.9 Malignant neoplasm of colon	<div>Documented </div>

Claims Inferred Notifications From Admirian Health Plan - MA

Show All Hidden

Previously Diagnosed Condition(s) for Review ①

Confidence ①	HCC Description and/or ICD-10 Code	Source and Detail	Actions ①
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Suspected Conditions ①

Confidence ①	HCC Description and/or ICD-10 Code	Source and Detail	Actions ①
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Quality Measure Adherence

Status ①	Measure	Source and Detail	Actions ①
N/A	Code : CBP Measure : Controlling High Blood Pressure	Source: Optum Period : 1/1/2023 - 12/31/2023	<div>Compliant</div> <div>Ordered</div> <div>In progress...</div> <div>Patient Refused</div>
N/A	Code : COA2 Measure : Care for Older Adults – Medication Review	Source: Optum Period : 1/1/2023 - 12/31/2023	<div>Compliant</div> <div>Ordered</div> <div>Hide</div> <div>Patient Refused</div>

Finalizing the VPI Alert Feedback

The screenshot shows a medical software interface with a patient's problem list. The left sidebar displays a list of notes under 'Office Notes'. The main panel shows a table of problems with columns for Name, ICD-9, ICD-10, and a status column. A blue circle highlights a checkbox next to the problem 'Non-pressure chronic ulcer of left calf with ...'. A blue arrow points to this checkbox from the right.

Name	ICD-9	ICD-10	Status
ACTIVE			
Diabetes	250.00	E11.9	13
Non-pressure chronic ulcer of left calf with ...	707.12	L97.222	18
Non-pressure chronic ulcer of left calf with ...	707.12	L97.222	18
Non-pressure chronic ulcer of left calf with ...	707.12	L97.222	20
Non-pressure chronic ulcer of left calf with ...	707.12	L97.222	11
Rheumatoid arthritis, unspecified	714.0	M06.9	18
Rheumatoid arthritis, unspecified	714.0	M06.9	28
Secondary malignant neoplasm of unspecifi...	199.1	+C79.9	28
Health Maintenance			
PAST MEDICAL HISTORY			
History of Passive smoke exposure	V15.89	Z77.22	
PAST SURGICAL HISTORY			
History of Appendectomy			
FAMILY HISTORY			
Family history of depression : Mother	V17.0	Z81.8	
SOCIAL HISTORY			
Drinks beer	V49.89	Z78.9	13

Finalizing the VPI Alert Feedback

The screenshot displays the Veradigm EHR interface for a patient named Susan VDMTESTPATP. The patient's information, including MRN 230413042155080 and birth date 23-Mar-1958, is visible at the top. The left sidebar contains a 'Menu' with various options, and a blue arrow points to the 'Note' option. The main area shows a 'NOTE' tab with a toolbar and a 'Note Selector' dialog box. The dialog box has tabs for 'Note' and 'Unstructured'. Under 'Specialty', 'Family Medicine' is selected. Under 'Visit Type', 'Select a Visit Type' is highlighted in yellow. A sub-menu is open for 'Office Visits', and a blue arrow points to the 'Office Visit' option, which is also circled in red. Other options in the sub-menu include 'Consult', 'Follow-Up', 'Initial', 'Pre-operative Evaluation', and 'Resident Note'.

Finalizing the VPI Alert Feedback

Menu

TouchWorks

Chart

Note

Charge

InfoButton

CQS Patient

Utilities

Reporting

PL Smart Launch

Unity eFax

FlexScanMD

Relaymed

PatientLink

OpNoteDev

Custom Site

Cozeva

Secure Midmark (Azure)

Judy Vault Demo

SanketTest

VPI (Local)

Testing

Cozeva FHIR

Stratus Viewer

PayerInsights

CC Smart Launch

Harmony Test

hixny test

ActX Genetic Profile

Schedule

VDMTESTPATP, Susan

23-Mar-1958 (65y) M

MRN 230413042155080

Cell

AKA Home

PCP

EMRN 230413042155080

Insurance Pacific

Commit

TODAY

Appointment

Post

NOTE

Assessment

Chief Complaint

History of Present Illness

Review of Systems

Active Problems

Past Medical History

Surgical History

Family History

Social History

Current Meds

Allergies

Vitals

Physical Exam

Results/Data

Procedure

Assessment

Plan

Discussion/Summary

Health Management

Letter Greeting

Assessment

Assessed

Unassessed

New

Edit

CareGuide

Resolve

Hide

Impression

Assessment Management

Note Output

ChartViewer

Health Mgmt

Flowsheets

Immun

Vitals/Growth

Results

Problem

Meds

Allergies

Orders

Encounter

11-Aug-2023 8:22 am

Status: Needs Input

Find...

All

Office Visit

Pt Clinical Summary

Current Meds

Allergies

Assessment

PT CLINICAL SUMMARY

Medical Problems