



TouchWorks® EHR June Regulatory Rally

Bringing next-level healthcare within reach

June 13, 2024

First, a word

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Housekeeping



Recorded session,
listening-only mode,
lines are muted



Ask questions via
Q&A panel



Watch for a follow-up
email containing the
webinar recording

Save the Date!

Harris Customer Training Conference

Atlanta Marriott Marquis | Atlanta, GA
Oct. 8 – 10, 2024



A small white rectangular box with rounded corners, containing a registration form. It includes fields for 'Name' and 'Email', and a 'REGISTER' button at the bottom.

HCTC 2024



For more information, please visit www.harriscomputer.com/events

Improving Client Communication



Client Survey



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DIGITAL HEALTH

TouchWorks Webinar Feedback



What content would you like to see covered on our webinars?

How can we make future webinars more useful to you?

How else would you like to receive communication about important information?

Thank you for taking the time to provide your feedback.
It is important to us as we strive to provide you **Insanely Great** service.

Finish

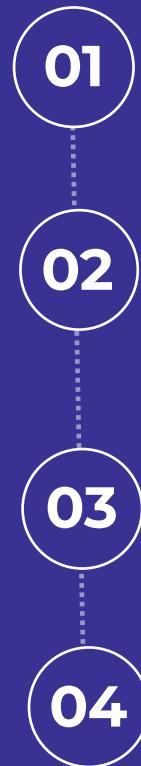


Webinar ‘Key Points’ Document

The Q1 and Q2 Webinar 'Key Points' Documents are available at:
<https://go.alterahealth.com/2024touchworksclientseries>

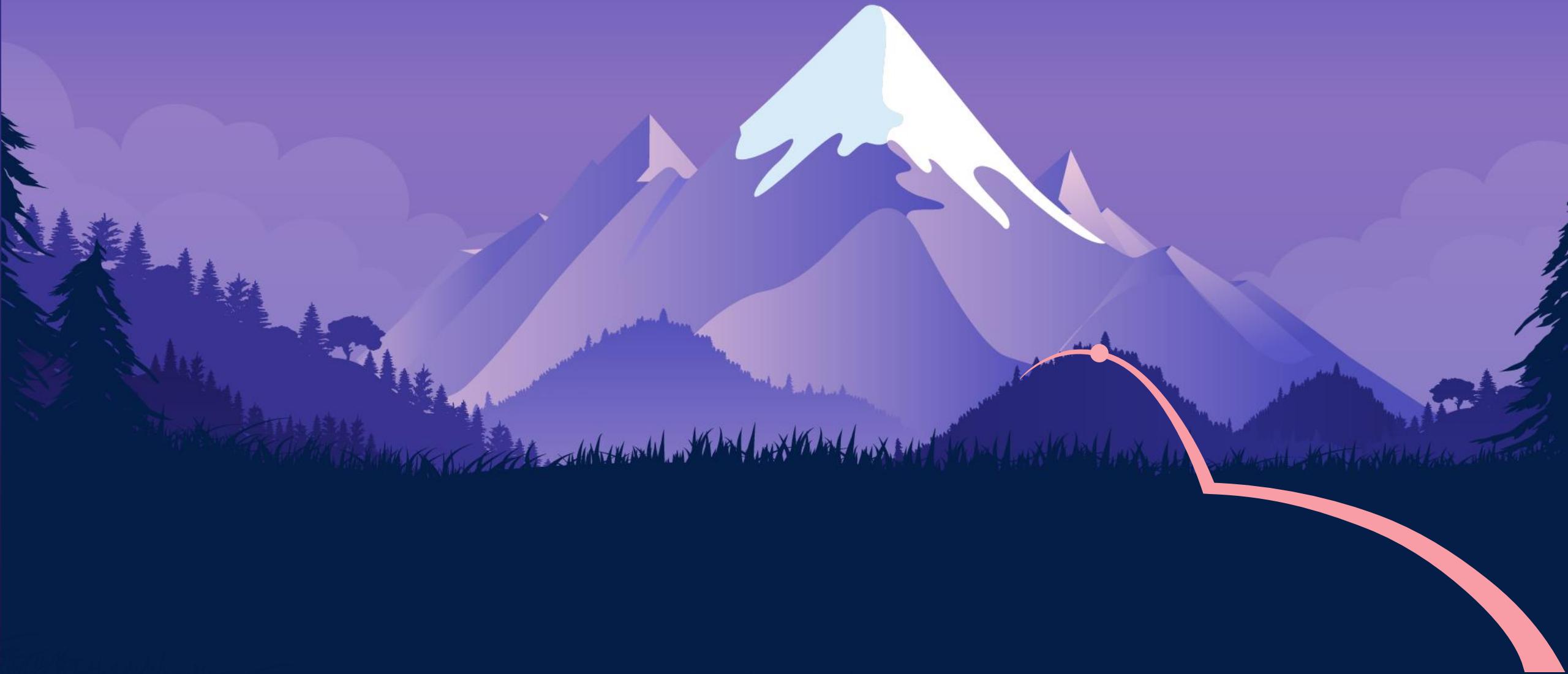
Agenda

June 13, 2024

- 
- 01** HCTC 2024!
 - 02** Introductions
Julie Wilson and Kim Ball, Regulatory Business Analysts
 - 03** Regulatory Topics
*CEHRT Criteria & Upgrade Planning
MIPS & Promoting Interoperability 2024
2024 eCQM & MIPS Quality Updates
VCRS Reporting Dashboard Updates*
 - 04** Q&A and Survey

TouchWorks EHR:

ONC Certified Health IT Edition-less Change Review



2024 Quality Payment Program Final Rule



- CMS Finalized revisions to the CEHRT definitions for MIPS under the Quality Payment Program (QPP)
- Supports the transition from year themed “editions” to the “edition-less state” in the Office of National Coordinator (ONC) HTI-1 rule
- Now referenced as “ONC Certified Health IT”
- Applies to all potential programs under QPP, such as Medicare Shared Savings Program ACO’s and other Alternative Payment Models

2024 Performance Period CEHRT



- Clients that perform under the Quality Payment Program for MIPS or other programs must be on TouchWorks v22.1.6 or higher
- Clients that perform for the Promoting Interoperability category must be on the minimum v22.1.6 or higher by the first day of their 180-day performance period (or no later than July 4, 2024)
- Clients that also report on eCQMs or electronic clinical quality measures must be on the minimum v22.1.6 or higher by the last day of the performance period (full year requirement or no later than 12/31/2024)



**Certified
HealthIT** | **PRODUCT
LIST**

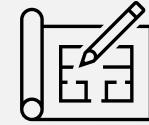
- Always verify TouchWorks certified versions on the CHPL HealthIT website at chpl.healthit.gov
- CMS guidance is to obtain your CMS EHR Certification ID number prior to the start of the reporting period
- Verify your version(s) now to ensure you are in compliance

CHPLID	Developer ↑	Product	Version	Certification Date	Status	
15.04.04.3123.Touc:22.09.1.231130	Altera Digital Health Inc.	TouchWorks EHR	22.1.6	Nov 30, 2023		COMPARE + CERTID +
15.04.04.3123.Touc:24.10.1.240506	Altera Digital Health Inc.	TouchWorks EHR	2024.1	May 6, 2024		COMPARE + CERTID +

2025 Performance Period CEHRT



- Clients that perform under the Quality Payment Program for MIPS or other programs will need to be on TouchWorks v2024.3 release or higher
- Clients that perform for the Promoting Interoperability category must be on the minimum v2024.3 or higher by the first day of their 180-day performance period (or no later than July 4, 2025)
- Clients that also report on eCQMs or electronic clinical quality measures must be on the minimum v2024.3 or higher by the last day of the performance period (full year requirement or no later than 12/31/2025)



- TouchWorks v2024.3 is planned for general availability October 2024
- Plan now for your upgrade!
- Reminder: Services upgrade project scheduling closes Friday August 30, 2024

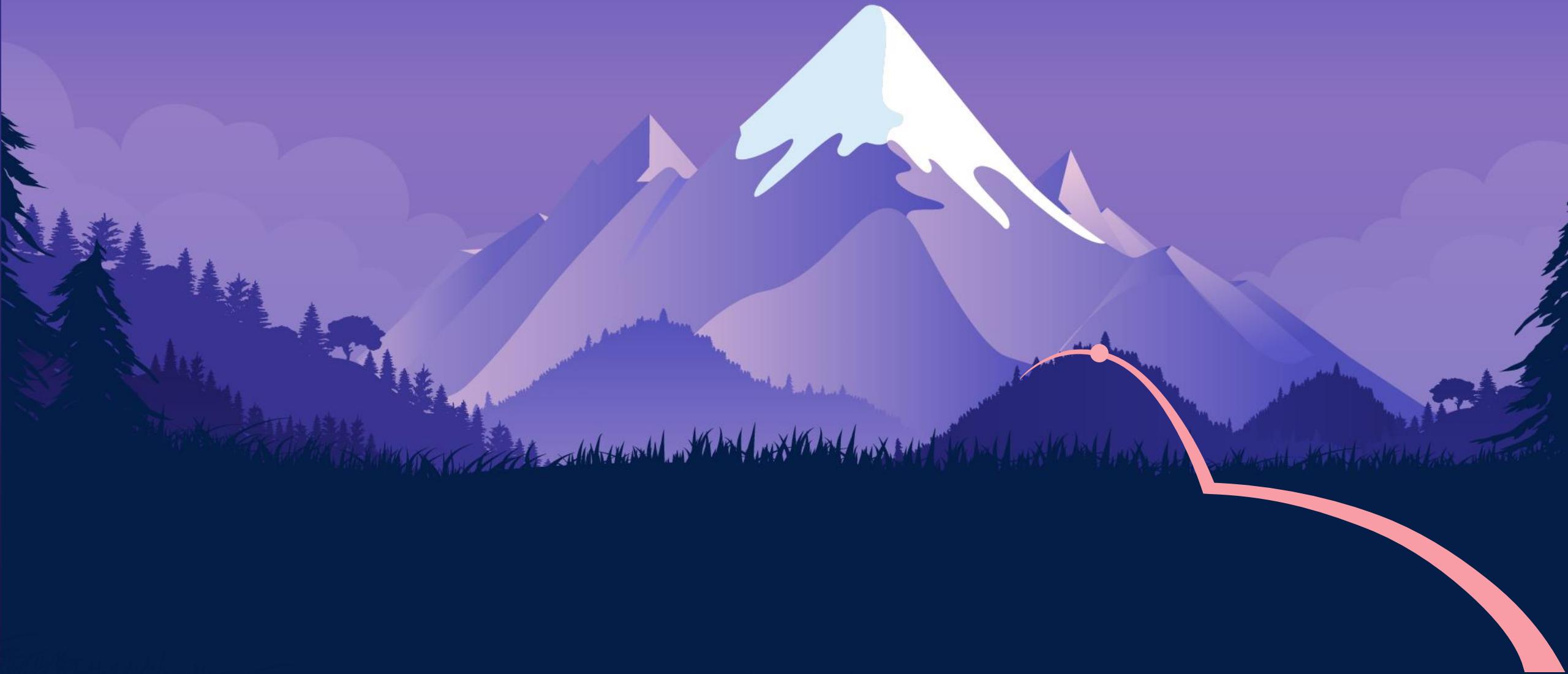
Services Project Timing for 2025 Reporting

Scheduling Closes Friday August 30, 2024

Priority Dates	Standard Dates	Last-Minute Dates
2024.3 Project Kickoff: 10/21/24 Activation Weekend: 12/13/24	2024.3 Project Kickoff: 12/9/24 Activation Weekend: 1/31/25	2025.1 Project Kickoff: 1/20/25 Activation Weekend: 3/14/25
2024.3 Project Kickoff: 11/18/24 Activation Weekend: 1/10/25	2024.3 Project Kickoff: 12/30/24 Activation Weekend: 2/21/25	2025.1 Project Kickoff: 2/10/25 Activation Weekend: 4/4/2025

TouchWorks EHR:

MIPS 2024 Promoting Interoperability Review



2024 MIPS Promoting Interoperability Final Rule Change Summary



- Adopted ONC rule to discontinue year-themed editions and adopted “edition-less” criteria, which must be in use by the first day of the PI performance period
- Query of PDMP measure contains modified exclusion language to “Any MIPS eligible clinician who does not electronically prescribe any Schedule II opioids or Schedule III or IV drugs during the performance period”
- Language changed for required attestation from “Prevention of Information Blocking” to “Actions to Limit or Restrict Interoperability of CEHRT”
- Completion of the High Priority Practices SAFER Guide becomes required. A “yes” response is now required for attestation and to earn a category score of more than zero!

2024 MIPS Promoting Interoperability Final Rule Change Summary



- Automatic reweighting discontinued for the following eligible clinician roles:
 - Physical therapists
 - Occupational therapists
 - Qualified-speech language pathologists
 - Qualified audiologists
 - Clinical psychologists
 - Registered dietitians or nutrition professionals
- Current policy to automatically reweight this category was retained for:
 - Small Practices
 - Non-patient facing status
 - Clinical Social Workers
- Current policy requirements for Public Health & Clinical Data Exchange remains unchanged. A valid response for active engagement or exclusion is required for 1) Bi-directional Immunization Registry; and 2) Electronic Case Reporting

Category Requirements Summary for 2024

COLLECT DATA USING ONC HEALTH IT CERTIFIED VERSION

Deadline to be on applicable certified technology by the FIRST day of your 180-day reporting period

New last “first” day to start is 07/05 of each year

CMS EHR CERTIFICATION NUMBER

Clients obtain from the CHPL Website

<https://chpl.healthit.gov/>

TouchWorks v22.1.6 or higher

ACTIONS TO LIMIT OR RESTRICT INTEROPERABILITY OF CEHRT

Attest “yes”

HIGH PRIORITY PRACTICES SAFER GUIDE

Attest “yes” to having completed requirements within calendar year

SECURITY RISK ANALYSIS

Attest “yes” to having completed requirements within calendar year

PERFORMANCE & REGISTRY MEASURES

Numerator/denominator measures require at least 1 count for each

Attestation measures must have a valid response or exclusion

TouchWorks 2024 PI Measure Guides will be published on Client Portal by end of June!

Promoting Interoperability Performance Category for 2024

Objective	Measures	Maximum Points	Reporting Requirement
Category	<ul style="list-style-type: none"> *Actions to Limit or Restrict Interoperability of CEHRT *Security Risk Analysis *High Priority Practices SAFER Guide ONC Direct Review (select yes or no) (optional) 	N/A	Attestation
e-Prescribing	*E-Prescribing	Up to 10 points	Numerator Denominator
	*Query of PDMP	10 points	Attestation
Health Information Exchange	*Support Electronic Referral Loops by Sending Health Information	Up to 15 points	Numerator Denominator
	*Support Electronic Referral Loops by Receiving & Reconciling Health Information	Up to 15 points	Numerator Denominator
	OR: HIE Bi-Directional Exchange (Alternative)	30 points	Attestation
	OR: Enabling Exchange Under TEFCA (Alternative)	30 points	Attestation
	<ul style="list-style-type: none"> *Provide Patients Electronic Access to Their Health Information <p><i>Note: Includes Certified Patient Portal & FHIR R4 API requirements</i></p>	Up to 25 points	Numerator Denominator
Public Health & Clinical Data Exchange	<p><u>*Report the following 2 measures:</u></p> <ul style="list-style-type: none"> *Bi-Directional Immunization Registry Reporting *Electronic Case Reporting 	25 points	Attestation
	<ul style="list-style-type: none"> (Optional) Syndromic Surveillance Reporting (Optional) Public Health Registry Reporting (Optional) Clinical Data Registry Reporting 	5 points (bonus)	Attestation
*Required Measures to report			

Topic in Focus – Electronic Case Reporting (eCR)



The 2015 Cures Update Edition mandated the integration of automatic functionalities to facilitate the electronic sharing of health data related to specific diagnoses with public health authorities.

Example: Diagnosis = COVID, TouchWorks EHR must automatically send this predefined diagnosis information to the state's public health agency. States use the data for tracking diseases, taking necessary actions, and more. Trigger codes are broadly applicable to most specialties.

[CDC Electronic Case Reporting Information](#)



- Phases 1 – 5 to achieving CDC Certification
 - Phases 1 and 2; Achieved ONC Certification, done!
 - **We are here!** Phase 3, CDC Certification Testing,
 - Phase 4, BETA Testing w/Clients (about to begin)
 - Phase 5, "GA / Rollout"

Call Outs

- Can only "GA" once CDC certification achieved
- Each state likely different, requirements for onboarding with state's public health agencies are **NOT** universal!

Topic in Focus – Electronic Case Reporting (eCR)



- For MIPS Promoting Interoperability performers it is a required public health registry measure for 2024 performance. Eligible clinicians (or group reporters), must attest to meeting:
 - Active Engagement Option 1 Pre-Production and Validation or Option 2 Validated Data Production – OR
 - Attest to qualifying for a valid exclusion
- Since TouchWorks has not achieved Phase 5 (GA status) with the CDC yet, TouchWorks clients will most likely remain in the Active Engagement Option 1 Pre-Production and Validation for the 2024 performance period.



What this means! Any client that needs to attest to Option 1 MUST complete the registration of intent process with their State public health agency for electronic case reporting!

- For clients that completed their registration of intent in 2023 you do not need to do this step again to attest to Option 1 (again) for 2024
- For clients that have NOT completed their registration of intent you must do so within 60 days of the start of your PI performance period.
- Recommended documentation of proof should come from the State PHA!

Topic in Focus – High Priority Practices SAFER Guide



- A required attestation measure for the MIPS Promoting Interoperability category
- Eligible clinicians (or groups) must attest “yes” to earn a PI category score of more than zero!
- To complete, eligible clinicians are expected to fill out the checklist and practice worksheet at the beginning of the guide.
- Can be completed anytime during the calendar year of the performance period



- Go to healthit.gov/topic/safety/safer-guides for all resources, including
 - SAFER Guides educational video
 - High Priority Practices Foundational Guide PDF (editable), which includes:
 - General Instructions
 - Checklist
 - Team Worksheet
 - Recommended Practice Worksheets
- CMS has also published the High Priority Practices SAFER Guide measure specifications at app.cms.gov
- Need help? Services are available to assist clients with completing this measure. Contact your Client Delivery Executive for more information.

Topic in Focus – High Priority Practices SAFER Guide



The Office of the National Coordinator for Health Information Technology | **SAFER** Safety Assurance Factors for EHR Resilience

[>Table of Contents](#) | [>About the Checklist](#) | [>Team Worksheet](#) | [>About the Practice Worksheets](#) | [>Practice Worksheets](#)



Self-Assessment
High Priority Practices

**General Instructions
for the SAFER Self-Assessment
Guides**

The SAFER Guides are designed to help healthcare organizations conduct self-assessments to optimize the safety and safe use of electronic health records (EHRs) in the following areas.

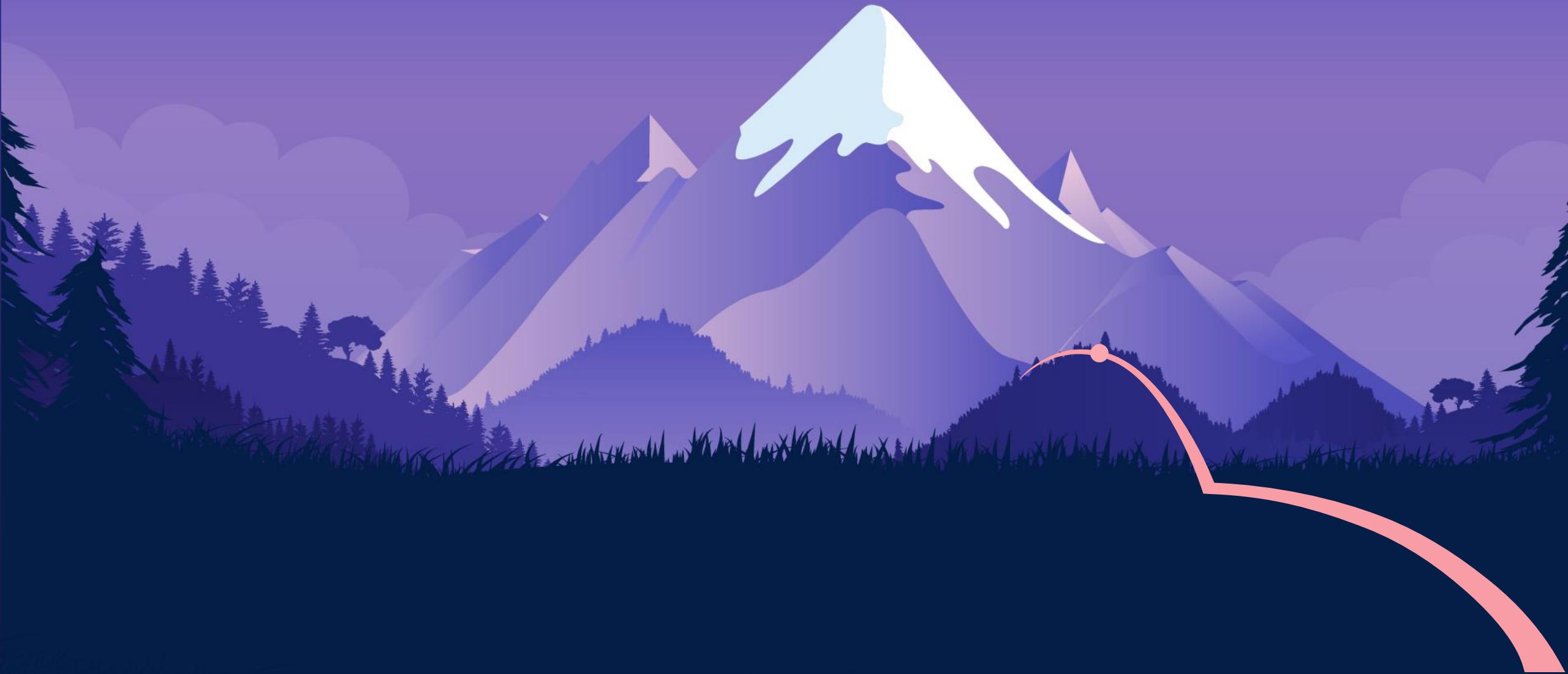
- High Priority Practices
- Organizational Responsibilities
- Contingency Planning
- System Configuration
- System Interfaces
- Patient Identification
- Computerized Provider Order Entry with Decision Support
- Test Results Reporting and Follow-Up
- Clinician Communication

large health systems. The recommended practices in the SAFER Guides are intended to be useful for all EHR users. However, every organization faces unique circumstances and will implement a particular practice differently. As a result, some of the specific examples in the SAFER Guides for recommended practices may not be applicable to every organization.

The SAFER Guides are designed in part to help deal with safety concerns created by the continuously changing landscape that healthcare organizations face. Therefore, changes in technology, practice standards, regulations and policy should be taken into account when using the SAFER Guides. Periodic self-assessments using the SAFER Guides may also help organizations identify areas in which it is particularly important to address the implications of change for the safety and safe use of EHRs. Ultimately, the goal is to

TouchWorks EHR:

2024 Electronic Clinical Quality Measure (eCQM) Updates



2024 MIPS Quality Category & eCQM Updates



- 2024 QPP final rule formalizes requirement to establish the MIPS Quality category data submission criteria for eCQMs to require utilization of CEHRT
- Increases data completeness criteria from 70% to 75% and maintains it for the 2025 and 2026 performance years
- New eCQM - CMS 1056 Excessive Radiation Dose or Inadequate Image Quality for CT in Adults delayed until 2025 performance year
*(Touchworks offering of this measure pending certification)



- 2024 Altera TouchWorks Measure Reference Guides are complete and published on Client Portal
- Reminder! Bookmark the "[2024 eCQM Documentation and Reference Guide Master List for TouchWorks](#)" for easy access to all eCQM Reference Guides, Value Sets and Supplemental documentation
- 2024 measure logic updates were delivered to all relevant VCRS quality reporting dashboards with VCRS version 24.1 in April 2024

Complete Removal of eCQMs for 2024



- CMS has completely removed the following eCQMs from traditional MIPS and MIPS Value Pathway (MVP):
 - CMS 161 – Adult Major Depressive Disorder (MDD): Suicide Risk Assessment
 - CMS 147 – Preventive Care and Screening: Influenza Immunization
 - CMS 127 – Pneumonia Vaccination Status for Older Adults
- Plan now to replace these measures! Review alternate measures and ensure TouchWorks workflow and/or configuration changes are made as early as possible.



What this means for your VCRS quality reports: These measures have been removed from all Quality reporting dashboards. Why? Measure specifications are no longer available on the eCQI Center website!

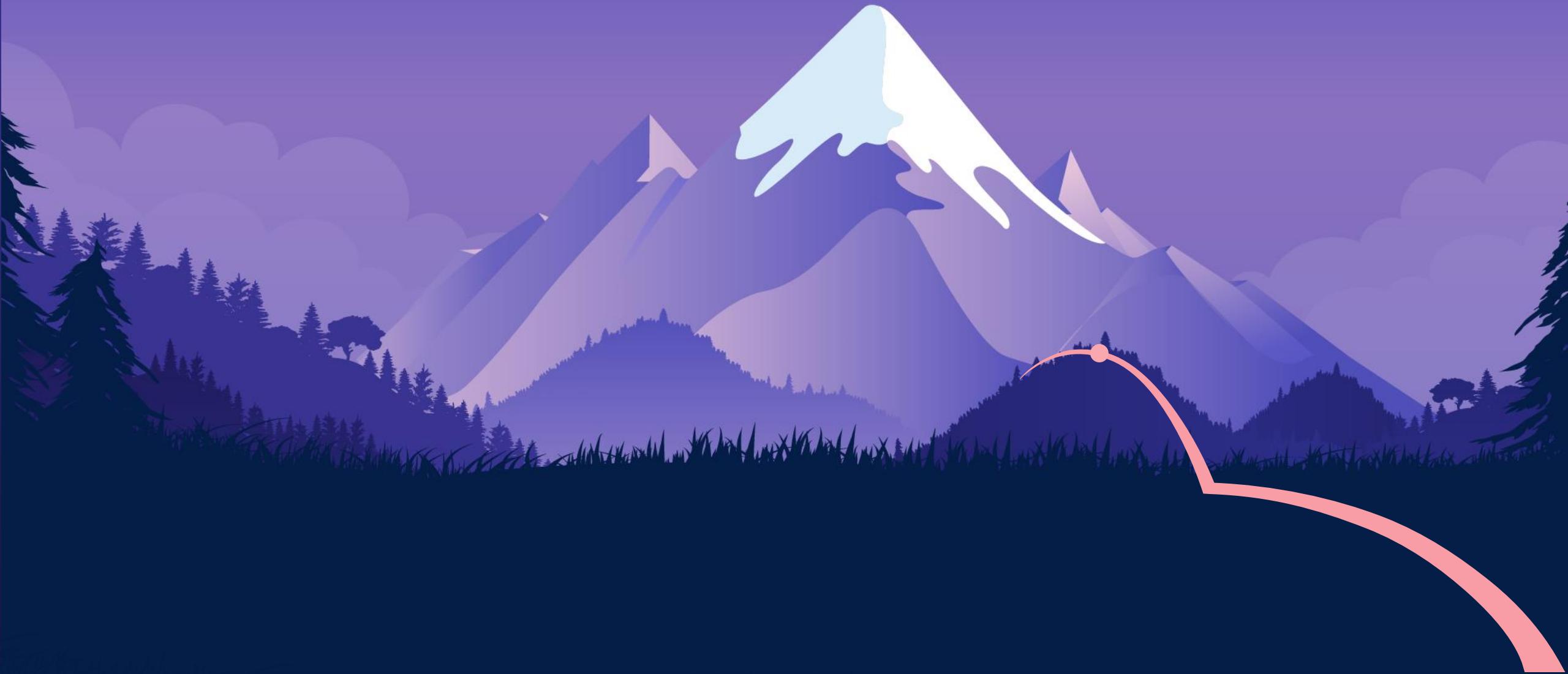
Partial Removal of eCQMs for 2024



- CMS has partially removed the following eCQMs. They may no longer be reported for traditional MIPS but may be reported in a relevant MIPS Value Pathway (MVP):
 - CMS 125 – Breast Cancer Screening
 - CMS 130 – Colorectal Cancer Screening
 - CMS 69 – Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-up
-  What this means for your VCRS quality reports: These measures have been removed from the MIPS Estimator Quality dashboard; but are still available in the “PI Quality” and “PCF Quality” reporting dashboards.
- If utilizing any of these measures for traditional MIPS, plan now to replace these measures! Review alternate measures and ensure TouchWorks workflow and/or configuration changes are made as early as possible. Alternatively, evaluate reporting a relevant MVP that contains these measures. Are MVPs Right for You? Go to app.cms.gov/mips/mips-value-pathways for more information.

TouchWorks EHR:

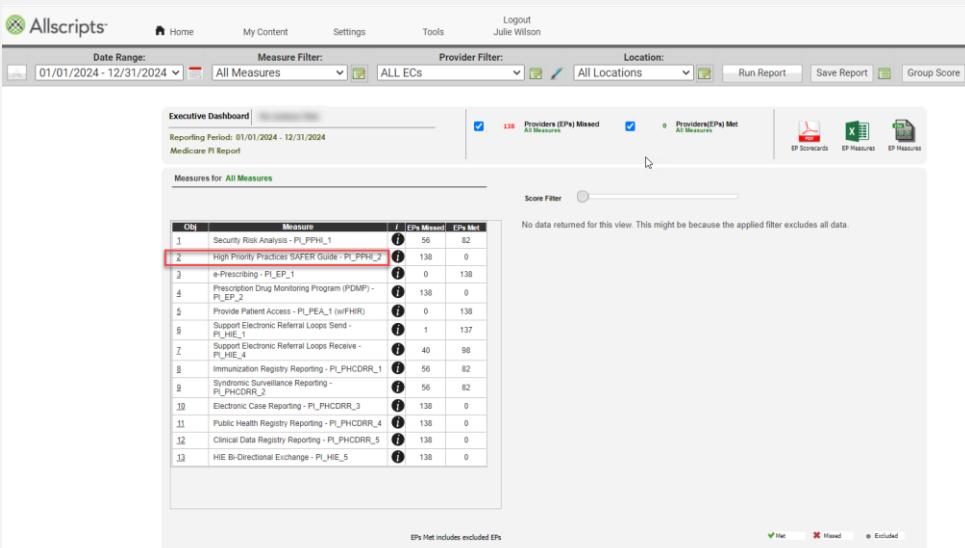
Veradigm Compliance Reporting Solution (VCRS) Regulatory Dashboard Updates



VCRS Regulatory Dashboard Updates 2024



- Certified Health IT Technology Package enabled Dashboards (previously named 2015 CEHRT Package) updates:
 - **Medicare PI** – 2024 updates delivered with v24.2 on 5/31/24
 - Adds new attestation-based measure for:
 - High Priority Practices SAFER Guides

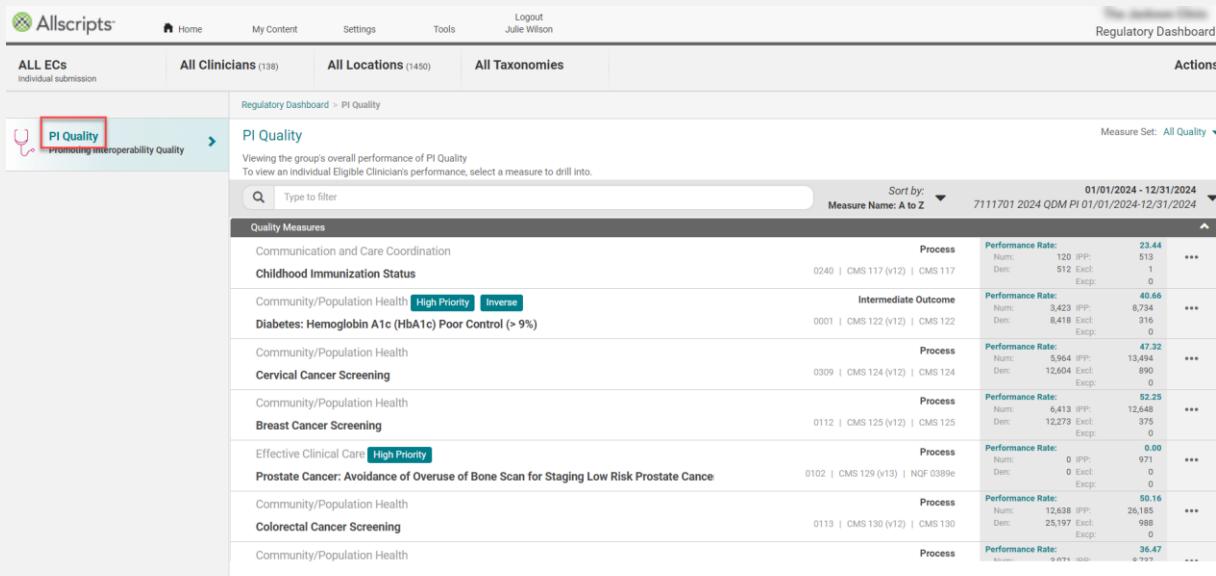


Obj	Measure	I	EPs Missed	EPs Met
1	Security Risk Analysis - PI_PPHI_1	56	82	
2	High Priority Practices SAFER Guide - PI_PPHI_2	138	0	
3	e-Prescribing - PI_EP_1	0	138	
4	Participate in Drug Monitoring Program (PDMIP) - PI_EP_2	138	0	
5	Provide Patient Access - PI_PEA_1 (w/FHIR)	0	138	
6	Support Electronic Referral Loops Send - PI_HIE_1	1	137	
7	Support Electronic Referral Loops Receive - PI_HIE_4	40	98	
8	Immunization Registry Reporting - PI_PHCDRR_1	56	82	
9	Syndromic Surveillance Reporting - PI_PHCDRR_2	56	82	
10	Electronic Case Reporting - PI_PHCDRR_3	138	0	
11	Public Health Registry Reporting - PI_PHCDRR_4	138	0	
12	Clinical Data Registry Reporting - PI_PHCDRR_5	138	0	
13	HIE Bi-Directional Exchange - PI_HIE_5	138	0	

VCRS Regulatory Dashboard Updates 2024



- Certified Health IT Technology Package enabled Dashboards (previously named 2015 CEHRT Package) updates:
 - ❑ **PI Quality** – 2024 eCQM logic updates delivered with v24.1 in April 2024
 - ❑ CMS 130 – Colorectal Cancer Screening restored with v24.2 on 5/31/24



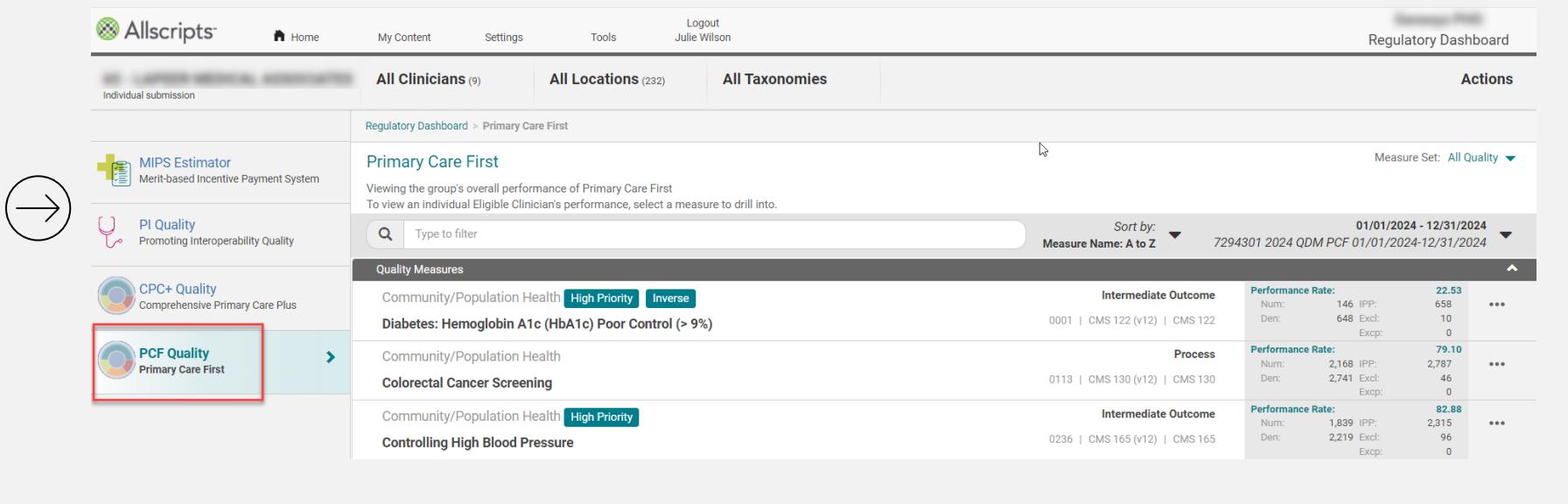
The screenshot shows the Allscripts Regulatory Dashboard. The top navigation bar includes links for Home, My Content, Settings, Tools, Logout (Julie Wilson), and a 'Regulatory Dashboard' link. The main content area is titled 'PI Quality' and displays a table of quality measures. The table has columns for 'Process', 'Performance Rate', 'Num', 'Den', 'Excl', and 'Exp'. The table includes rows for 'Communication and Care Coordination', 'Childhood Immunization Status', 'Community/Population Health (High Priority, Inverse)', 'Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9%)', 'Community/Population Health', 'Cervical Cancer Screening', 'Community/Population Health', 'Breast Cancer Screening', 'Effective Clinical Care (High Priority)', 'Prostate Cancer: Avoidance of Overuse of Bone Scan for Staging Low Risk Prostate Cancer', 'Community/Population Health', 'Colorectal Cancer Screening', and 'Community/Population Health'. The 'Performance Rate' column shows values like 23.44, 40.66, 47.32, 52.25, 0.00, 50.16, 26.47, etc. The 'Num' and 'Den' columns provide the raw data for these rates. A red box highlights the 'PI Quality' tab in the left sidebar.



VCRS Regulatory Dashboard Updates 2024



- Certified Health IT Technology Package enabled Dashboards (previously named 2105 CEHRT Package) updates:
 - ❑ **PCF Quality** – 2024 eCQM logic updates delivered with v24.1 in April 2024
 - ❑ CMS 130 – Colorectal Cancer Screening restored with v24.2 on 5/31/24



The screenshot shows the Allscripts Regulatory Dashboard interface. The top navigation bar includes links for Home, My Content, Settings, Tools, Logout (Julie Wilson), and a 'Regulatory Dashboard' button. The main content area displays a 'Primary Care First' dashboard with a title 'Viewing the group's overall performance of Primary Care First. To view an individual Eligible Clinician's performance, select a measure to drill into.' A search bar with 'Type to filter' and a date range '01/01/2024 - 12/31/2024' are present. The 'Measure Set: All Quality' dropdown is set to 'All Quality'. The 'Quality Measures' section lists three measures: 'Community/Population Health' (High Priority, Inverse), 'Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9%)', and 'Colorectal Cancer Screening'. The 'Intermediate Outcome' and 'Performance Rate' for each measure are detailed in the table below. The sidebar on the left lists other quality measures: MIPS Estimator, PI Quality, CPC+ Quality, and PCF Quality (Primary Care First, highlighted with a red box and a red arrow pointing to it).

Measure	Intermediate Outcome	Performance Rate
Community/Population Health (High Priority, Inverse)	0001 CMS 122 (v12) CMS 122	Num: 146 IPP: 658 Den: 648 Excl: 10 Exp: 0
Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9%)	0113 CMS 130 (v12) CMS 130	Num: 2,168 IPP: 2,787 Den: 2,741 Excl: 46 Exp: 0
Colorectal Cancer Screening	0236 CMS 165 (v12) CMS 165	Num: 1,839 IPP: 2,315 Den: 2,219 Excl: 96 Exp: 0
Community/Population Health (High Priority)		Performance Rate: 82.88
Controlling High Blood Pressure		

VCRS Regulatory Dashboard Updates Summary for 2024



- **MIPS Estimator Dashboards** (requires additional contract) updates:
 - Composite Estimator – no updates needed
 - Neutral adjustment threshold remains at 75 points!
 - Improvement Activities – All updates for 2024 rule changes delivered v24.2 on 5/31/24
 - 5 new activities added
 - 3 activities removed
 - Promoting Interoperability – All updates for 2024 rule changes delivered v24.2 on 5/31/24
 - Added High Priority Practices SAFER Guide as a required attestation measure
 - Revised Pre-Attestation Measure description to “Actions to Limit or Restrict Compatibility or Interoperability of CEHRT”
 - Updated all Public Health registry measures responses for Active Engagement Option 1 or Option 2 and all available Exclusion options
 - Updated Query of PDMP Exclusion 2 language per final rule change
 - Quality
 - 2024 eCQM logic updates delivered with v24.1 in April 2024



Clients should update all measure and activity attestation responses on relevant Dashboards NOW to produce an estimated MIPS score calculation

New Improvement Activities Finalized for 2024

Activity (NEW)	ID	Subcategory	Weight
Improving Practice Capacity for Human Immunodeficiency Virus (HIV) Prevention Services	IA_PM_22	Population Management	Medium
Practice-Wide Quality Improvement in MIPS Value Pathways	IA_MVP	N/A	High
Use of Computable Guidelines and Clinical Decision Support to Improve Adherence for Cervical Cancer Screening and Management Guidelines	IA_PM_23	Population Management	High
Behavioral/ Mental Health and Substance Use Screening & Referral for Pregnant and Postpartum Women	IA_BMH_14	Behavioral and Mental Health	High
Behavioral/ Mental Health and Substance use Screening & Referral for Older Adults	IA_BMH_15	Behavioral and Mental Health	High

Removed Activities Finalized for 2024

Activity (To Be Removed)	ID	Subcategory	Weight
Implementation of co-location PCP and MH Services	IA_BMH_6	Behavioral Health and Mental Health	Medium
Obtain or Renew an Approved Waiver for Provision of Buprenorphine as Medication-Assisted Treatment for Opioid Use Disorder	IA_BMH_13	Behavioral and Mental Health	Medium
Consulting Appropriate Use Criteria (AUC) Using Clinical Decision Support when Ordering Advanced Diagnostic Imaging	IA_PSPA_29	Patient Safety and Practice Assessment	High

MIPS Estimator Dashboards

Allscripts Logout Julie Wilson Regulatory Dashboard

All Clinicians (67) All Locations (94) All Taxonomies Actions

Patient Facing: Yes APM: No CMS CPIA Study: No HPSA: No PCMH: No Rural: No

Group submission Return to Regulatory Dashboard Main Regulatory Dashboard > Composite Estimator

Composite Estimator 2024 2024

Group Composite(53.3)
Cost(0) Improvement Activities(15) Promoting Interoperability(23) Quality(15.3) Bonus(0)

Improvement Activities

Promoting Interoperability

Quality

Projected Scores

Category Score

Composite Score

Bonus Score

Cost

Improvement Activities

Promoting Interoperability

Quality

Cost **0** out of 30 Cost Reweighting

Improvement Activities **15** out of 15 Date Range: 01/01/2024 - 06/05/2024 Current

Promoting Interoperability **23** out of 25 Date Range: 01/01/2024 - 06/05/2024 Current

Quality **15.3** out of 30 Date Range: 01/01/2024 8295901 2024 QDM MIPS 01/01/2024

Disclaimer: MIPS scores in each Category are estimates only. The final scores will be determined by CMS. [Review User Agreement](#)

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24.2.0.2

Key Takeaways and Getting Help



1. Verify your TouchWorks CEHRT version for 2024 | Plan for 2025
2. High Priority Practices SAFER Guide completion strategy
3. Verify Electronic case reporting registration of intent status with your State public health agency.
4. Clients with MIPS Estimator Dashboards – all 2024 final rule change functionality was delivered with VCRS 24.2 on 5/31/24. Login to your dashboard to update attestation measures to obtain estimated scores now!
5. **Getting help** – TouchWorks Services offers 4 (new) different types of subscriptions that you can bundle and can be utilized to assist with SAFER Guide consultation in addition to Upgrade Releases, Staging & Installation, Consulting and Disaster Recovery Consulting.



Contact your Altera Client Delivery Executive for additional information

WE ARE IN THIS TOGETHER!

Not a just slogan, it's "OUR" Culture!



1
Rolling Criteria / State Legislations

2
General Regulatory Focus

3

4

Overcommunicate, partnered collaborations.

Leads to having ...
Regulatory Rallies



QUESTIONS?

Improving Client Communication



Client Survey

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DIGITAL HEALTH

TouchWorks Webinar Feedback

What content would you like to see covered on our webinars?

How can we make future webinars more useful to you?

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Thank you for taking the time to provide your feedback.
It is important to us as we strive to provide you **Insanely Great** service.

Finish



Webinar 'Key Points' Document

TouchWorks EHR Q1 2024 Webinar Key Takeaways

- Reminder: Support will end for TouchWorks EHR Versions 19.4/20.1/21.1 on 2/24/25

Planned 2024 releases TouchWorks EHR**

Release Date	Key Features
2024.1 - April 5	<ul style="list-style-type: none"> Copy items in banner Enhanced navigation Device detection feature CDR reporting configuration DRF generation configuration AI platform enhancement Mobile dictation Mobile dictation Mobile dictation
2024.2 - July 23	<ul style="list-style-type: none"> Windows Transport SES HTT-1 Decision HTT-1 Safety-enhanced Design HTT-1 Print Diagnostic Cert HTT-1 Print Diagnostic Cert Questionnaire Part 1 Questionnaire Part 2 Smart recommended Cache
2024.3 October 29	<ul style="list-style-type: none"> HTT-1 Interoperability USCDI 2.0 SDOH USCDI ICV 5.0.0 7001 icon replacement AI platform enhancement Questionnaire Part 1 Questionnaire Part 2 Smart recommended Cache

** New/Dec release if needed

Our mission is more rhetoric—it's the core of our strategy.

We provide healthcare organizations and professionals with reliable, innovative technology solutions that enhance patient care outcomes and operational efficiency. This commitment shapes our daily operations, driving us to deliver solutions that elevate patient care and operational effectiveness.

- In this webinar, Executive Vice President Ben Scharfe provided a strategic overview, reaffirming our commitment to client-centric operations and setting new benchmarks in regulatory compliance.

Call to action

Schedule today!

Beginning in 2024, the performance period for the RI Category will increase from a minimum of 90 continuous days to a minimum of 180 continuous days within the calendar year.

EHR export released in patch 6.

Client must have patch 6 or higher by their July 2024 reporting period, which means you must take patch 7-22.17 by April 6 or patch 8-2024 before July 6, 2024.

The Q1 and Q2 Webinar 'Key Points' Documents are available at:
<https://go.alterahealth.com/2024touchworksclientseries>

2024 Webinars

TouchWorks EHR Q1 Update Webinar

Wed | February 21 | 12 PM ET

We invite you to join us for the Q1 Update webinar on Feb. 21 at 12 pm ET. The TouchWorks EHR leadership team will share crucial 2024 business strategic updates and release plans. During the webinar, our team will present the new strategic framework aimed at providing ongoing support to our clients through reliable and innovative technology. They will also cover important regulatory information and new professional subscription offerings.

Watch the Recording **Download the Deck** **View the Summary**



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