TouchWorks® EHR Q4 Update Webinar

Bringing next-level healthcare within reach

December 18, 2024

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SAFE HARBOR

The following demonstration reflects generally available features and functionality and also includes a demonstration of features and functionality that Altera currently anticipates including in future solution releases. The development, release and timing of any future features or functionality remains at the sole discretion of Altera and should not be relied upon in making purchasing decisions. Please contact your Altera account executive or refer to the related solution documentation for more specific details on the timing and anticipated functionality in future solution releases. Your Altera account executive can also assist in identifying the environment, implementation and configuration specifications that are required for the solutions to perform as demonstrated.

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Housekeeping

Recorded session, listening-only mode, lines are muted by default

Ask questions via Q&A panel or ‘Raise your hand’ option to ask questions live

Switch to full screen to maximize your view and optimize your virtual experience

Watch for a follow-up email containing the webinar recording or visit our webinar page

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ALTERA DIGITAL HEALTH

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NPS Feedback – Our Commitment to You

Strengthening Our Partnership

Deepening collaboration to align with your goals

Building a seamless, long-term partnership

Driving Operational Excellence

Improving speed and quality of support

Refining processes for better resolutions

Investing in Our Solutions

Enhancing products to deliver value

Communicating benefits and expected returns

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Agenda

December 18, 2024

01 Introduction
John Sage, Executive Vice President

02 Regulatory Updates
Aaron Armstead, Director Solutions Management

03 Product Updates
Angie Pope, Director of Solutions Management

04 Call to Action / Q&A
Sean Schulz, Vice President Professional Services

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Regulatory Updates

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2024 Regulatory Reminders

Reporting on eCQMS ONLY

- ✓ Must have upgraded to TouchWorks Version 22.1.7 or higher **and you must have also installed** FHIR R4 Version 22.2 or higher by Dec 31, 2024.

Call Outs!

- *To be compliant, both versions are required.*
- *Your FHIR R4 endpoints must be up, not blocked, and publicly accessible.*

New! 2024 Attestation Requirement

High Priority Practices SAFER GUIDE

- ✓ Must attest "Yes" to having completed the High Priority Practice requirements by Dec 31, 2024.

Recommendation

This is attestation is now an annual requirement; establish a process to complete the guide and save your documents.

HTI-1 Mandate
FHIR R4 Endpoint Requirements

Client's Responsibilities

- ✓ Must log into the License Management Portal (LMP)
  - review and update your organization's information by Dec 20, 2024

Note: Step-by-step instructions provided to each client, if assistance is needed, contact your Client Success Executive!

- ✓ Establish process to monitor your FHIR R4 endpoints; must be up, not blocked, and publicly accessible.

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Looking into 2025, Key Regulatory Callouts!

Promoting Interoperability Performers

To ensure compliance, **by July 4, 2025, you have upgraded to** TouchWorks version 2024.3 or later and
installed FHIR R4 version 24.5 or higher.

FHIR R4 endpoints must be up, not blocked, and publicly accessible.

Coming in July 2025

TouchWorks Regulatory Release 2025.3

- USCDI v3
- Social Determinants
- 2026 Insights Measures
- And much more...

Start Planning Now!

Work with your assigned project manager in getting both your TouchWorks upgrade **and** FHIR R4 install **scheduled** by **March 31, 2025.**

Exceeding Expectations, upgrading early...

- Full advantage of certified technology for the entire 2026 reporting year.
- Upgrading before Dec 31, 2025, supports Insights Measures reporting.

Missed out November 14th Regulation Rally; more detail here!

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Mark Your Calendars, Register Now!

TouchWorks Regulatory Rally Series
Next Rally: Mar 20, 2025 @ Noon EST

Registration link

Discussion Topics

Social Determinants of Health

MIPS Value Pathways

&more

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Product Updates

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Product Updates

TouchWorks® EHR

- **Currently Available:** 2024.3
- **Future:**
  - **2025.1: Feb 4, 2025**
  - 2025.2: Apr 4, 2025
  - 2025.3: Jul 8, 2025
  - 2025.4: Oct 14, 2025

**TW 19.4/20.1 End of life – Feb, 24, 2025*

Altera Prenatal™

- **Currently Available:** 24.1
- **Future:**
  - TBD

TouchWorks® EHR Mobile

- **Currently Available:** 24.2
- **Future:**
  - **2025.1, Feb 4, 2025**

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2025 Key Features

TouchWorks AI Note

- 2024.3 - Pilots in process
- 2025.2 - Continued iteration Beta pilots begin
- 2025.4 - General availability

Integrated Scan

- Client prep now!!
- Extended testing
- 2025.3 – General availability

Medcin Problems Conversion

- SIG in process
- Release dates not confirmed, final dates planned for 2025 1st quarter
- SIG data experience

2026 required regulatory features

- 2025.3 - USCDI, Social Determinates of Health (SDOH), Questionnaires, etc...

Enhancements

- Client Priority exercise in progress
- Patient Profile improvement 2025.1

TouchWorks Reporting – more to come in Feb 2025

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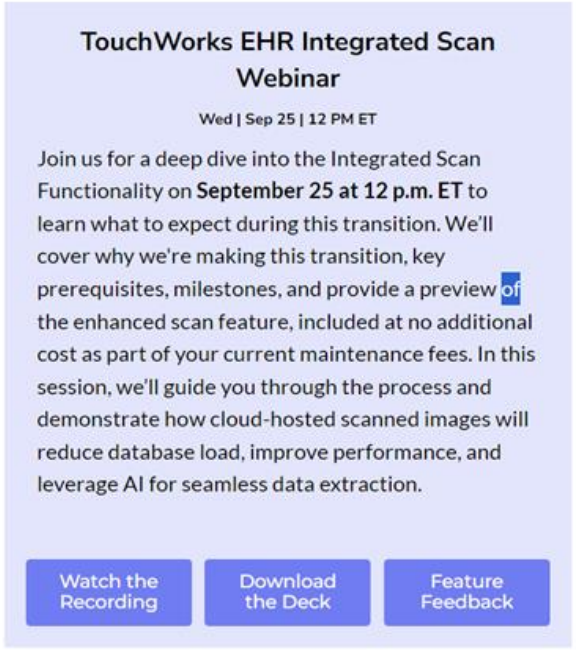
Reference Links:

- **Enhancements Review Process:** Shape the Future of TouchWorks: Submit Your Enhancement Scoresby January 6, 2025! - Community
- **Medcin and Integrated Scan webinars can be accessed here:** 2024 TouchWorks Client Webinar Series



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What's Next?

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HCTC 2025

Save the Date!

HCTC 2025

Gaylord Pacific | San Diego, CA
Dec. 2 - 4, 2025

HCTC Client Testimonial

Brenda Kopischke – Mankato Clinic

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HIMSS 25

March 3–6 | Las Vegas

CREATING TOMORROW'S HEALTH

Mark your calendar for 2025 webinar dates!

- The third Wednesday of the second month in each quarter.
- Save these dates:

	Dates
Q1	**Feb. 19, 2025, 12-1 PM ET**
Q2	**May 21, 2025, 12-1 PM ET**
Q3	**Aug. 20, 2025, 12-1 PM ET**
Q4	**Nov. 19, 2025, 12-1 PM ET**

- [2025 webinar series website link]

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QUESTIONS?

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