TOUCHWORKS® EHR 2025.4

Commitment to enhancing the client experience.

We're excited to share these requested features and enhancements **available Oct. 14, 2025.**

Streamline your referral workflow with direct faxing from the Order Details page, now featuring an enhanced Attachments grid, smart recipient defaults, improved Document History tracking, and clear fax actions in the Audit Log.

Find the exact clinical information you need by renaming C-CDA documents directly from the incoming task or from Chart Viewer, providing better organization and easier identification.

Speed up documentation with integrated dictation and AI-powered editing in Note+ with Ambient Listening, using HIPAA-compliant voice-to-text and intelligent proofreading. (Contract required.)

Improve risk adjustment accuracy and navigate the HCC version coding transition with clearer version labels and control over the shift to V28 on your timeline.

Review non-medication orders faster with "Group By: Type" in Meds/Orders, now separating items like "Laboratory" and "Referrals".

Enhance care coordination and meet interoperability goals with updated CCD and Referral Note CCDA documents aligned to USCDI v3 and C-CDA R4.1 standards.

Ensure standard workflows remain intact with pre-delivered views locked from modifications, preserving key functions like attaching documents to referrals.

Prevent charting errors with a fix for mistaken assessment of unselected diagnoses from long problem lists.

Accelerate your ordering and reduce errors with instant access to a patient's preferred pharmacy and newly-added preferred laboratory, available from a single card in the patient banner and Chart.

Create richer notes in less time with Note+ with Ambient Listening integration in TouchWorks® EHR Mobile, where transcript and images flow directly into your desktop workflow (requires contracts for both products.)

Reduce accidental production changes with a new color-coded banner in Admin Configuration Utility that clearly indicates the type of environment.

Simplify security audits with a new exportable "Last Logged In" SSMT column for quick visibility into user login activity, eliminating the previous one-by-one process.

Support patient-centered care with optional banner cards showing gender and identity info, and shortcuts to Insurance, Pharmacy, and Care Team.

Regain control of Past Medical History documentation with the return of the "When No Linked Codes for PMH" preference, helping you follow your best practices for showing diagnosis codes on resolved problems.

Prioritize critical care more effectively with system-generated non-medication order tasks now matching the urgency of their related orders.

View the full release notes to receive additional information related to this release.

Coming soon for TouchWorks EHR
What's Next? A sneak peek of what is ***coming soon***.

Altera is focused **on planning the next release of TouchWorks® EHR**, providing exciting enhancements and keeping satisfaction at the heart of meeting regulatory requirements. No hot fixes are planned. Be sure to attend **the quarterly client webinars** for the upcoming blueprint.

Regulatory: 2025.3 FHIR supplemental release

Additional enhancements to Note+ with Ambient Listening

Client enhancements

Replace current Problem terminology with MEDCIN

Help shape the TouchWorks EHR solution

Join our **TouchWorks EHR Feature Feedback and Mastermind Webinars!**

We want to hear your thoughts and feedback on the proposed new feature requirements and design for TouchWorks EHR. The Mastermind sessions give you (our clients) the opportunity to ask questions about TouchWorks EHR and its future.

The sessions are open to all clients and user roles, and the meetings will be interactive to give us (and you) an opportunity to talk with and hear from other TouchWorks EHR clients.

View the webinar schedule **here** (a Client Portal login is required).