



TOUCHWORKS® EHR 2024.2

Commitment to enhancing the client experience.

We're excited to share these requested features and enhancements **available July 23, 2024**.



Maximize efficiency and improve patient care coordination by effortlessly checking patient arrival and readiness status from anywhere in the application with the Schedule Glance flyout.



Boost clinical documentation efficiency with enhanced free text functionality, enabling text addition in the "gray box" of any Note Output section, even without pre-existing data.



Amplify productivity with DocHelper, the new AI-powered, responsive interface for the ADBR, providing fast and accurate help within TouchWorks EHR.



Streamline RVU management with the new "Show RVU in Charge" preference, displaying RVUs by default in the Charge workspace for easier coding and reimbursement.



Simplify text annotation in Note and Scan Document Viewer with the "A" icon, removing the redundant and non-functional "T" icon.



Enhance TouchWorks adoption and empower users with TouchWorks Waypoint, providing real-time, context-sensitive guidance and support within TouchWorks EHR exactly when you need it.



Stay current with official support for Microsoft Windows 11 client server and browser.



Save time and reduce cognitive burden with Chart Preview in additional workspaces like Note, Chart, and Patient Tracking Board to quickly access key patient information.



Improve accuracy and compliance by removing the "Entered in Error" option for system-generated tasks, ensuring all necessary steps are completed.



Easily review patient attachments even after responding or marking the task as done with the new "View Attachments from Patient" link available on FollowMyHealth Patient Message tasks.



Gain better insight into the sources of content for evidence-based Decision Support Interventions (DSI), including Drug Utilization Review (DUR), Point-of-Care Reminders, Radiology Guidelines (AUC), and more.



Increase ease in selecting Note Form controls, with resolved shadowing issues that previously caused difficulties.



Support system scalability and reliability with optional early testing of distributed cache technology for Medications, Allergies, Problems, Orders, and Results data retrieval.

TouchWorks EHR 2024.3

What's Next? A sneak peek of what is **coming soon**.

Altera is focused on **planning the next release of TouchWorks EHR**, providing exciting enhancements and keeping satisfaction at the heart of meeting regulatory requirements. No hot fixes are planned. Be sure to attend [the quarterly client webinars](#) for the upcoming blueprint.

Planned for 2024.3



AI-enabled Note



USCDI updates for demographics



Regulatory: completion of HTI-1 Decision Support Interventions and Predictive Models requirement updates, including changes for user-supplied predictive DSI



Regulatory: HTI-1 Service Base URLs (FHIR Endpoints)

Help shape the TouchWorks EHR solution

Join our **TouchWorks EHR Feature Feedback and Mastermind Webinars!**

We want to hear your thoughts and feedback on the proposed new feature requirements and design for TouchWorks EHR. The Mastermind sessions give you (our clients) the opportunity to ask questions about TouchWorks EHR and its future.

The sessions are open to all clients and user roles, and the meetings will be interactive to give us (and you) an opportunity to talk with and hear from other TouchWorks EHR clients.

View the webinar schedule [here](#) (a Client Portal login is required).

